

**3101****First Response
Agencies****Administrative Policy**Last Reviewed: **October 4, 2022**Last Revised: **July 1, 2026****PURPOSE**

To outline the responsibilities of emergency medical service (EMS) first response agencies and their personnel operating within the purview of the Riverside County EMS Agency (REMSA).

First Response AgenciesFirst Response Agency

1. An agency responsible for providing EMS first response services including: emergency response, scene management, primary assessment, emergency stabilization, secondary assessment, patient disposition, patient management, re-assessment, and documentation.
2. The responsible local public safety agency, typically fire/rescue, is designated as the primary EMS “First Response Agency” within its jurisdiction.
3. The responsible local agency will ensure that EMS first response services are dispatched as needed within its jurisdiction.
4. The responsible local public safety agency will ensure that all necessary response information is transmitted to the appropriate REMSA authorized ALS transport service’s dispatch center.

First Response Personnel

1. Any paid or volunteer first response agency staff that are REMSA authorized as any of the following:
 - a. CAL FIRE’s Public Safety First Aid(PSFA)
 - b. Emergency medical technician (EMT)
 - c. Advanced emergency medical technician (AEMT)
 - d. Paramedic (EMT-P)

Medical Management and Patient Care

1. The highest level of REMSA authorized first response personnel at scene (PSFA, EMT, AEMT, or EMT-P) are responsible for the medical management of an individual from patient contact / accepting transfer of care until transferring care to an EMS provider of an equal or higher REMSA authorized level.
2. The first response personnel will perform scene management, primary assessment, emergency stabilization, secondary assessment, patient disposition, patient management, re-assessment, and documentation as specified by the REMSA Treatment Protocols and Operational Policies.
3. The scope of practice and standard of care are set by the:
 - a. California Code of Regulations, Title 22, Division 9
 - b. REMSA Policy Manual
4. Meeting the standard of care requires a thorough knowledge of the principles taught in the following courses:
 - a. Approved initial training program
 - i. Proof of course completion required for REMSA authorization at all levels
 - b. Cardio-Pulmonary Resuscitation (CPR) for the Professional Rescuer or Healthcare Provider
 - i. Current proof of course completion required for REMSA authorization at all levels
 - c. Pre-Hospital Trauma Life Support (PHTLS), International Trauma Life Support (ITLS), or Transport Professional Advanced Trauma Course (TPATC)
 - i. Current proof of course completion required for REMSA authorization as an AEMT, or paramedic

- d. Advanced Cardiac Life Support (ACLS) or Advanced Life Support (ALS)
 - i. Current proof of course completion required for REMSA authorization as a paramedic
- e. Pediatric Advanced Life Support (PALS), Pediatric Education for Prehospital Professionals (PEPP), or National Association of Emergency Medical Technicians – Emergency Pediatric Care (NAEMT-EPC)
 - i. Current proof of course completion required for REMSA authorization as a paramedic