



EMS SYSTEM ADVISORY #2026-08/19

TO: Riverside County EMS System

FROM: Michael Moore, EMS Administrator

A handwritten signature in black ink, appearing to read "Michael Moore".

SUBJECT: Patient Registry and Hospital Hub sunsetting and CA Patient Care Portal and CA Hospital Online Portal Launch.

DATE: August 19, 2026

Beginning September 1st, 2026, the CA Hospital Hub will no longer be available. This service will be replaced by the California Hospital Online Portal (CHOP).

Additionally, the state Patient Registry will no longer be available to upload trauma, stroke and STEMI data. CA EMSA is currently developing the California Patient Outcomes Portal (CAL-POP), which is scheduled to go live October 1st, 2026.

All Riverside County Acute Care Hospitals received an advisement from REMSA as well as registration forms for both new services. Please note, if users at your facility have logged in to either Hospital Hub or Patient Registry since January 1st, 2026, EMSA will be sending notification emails to those users to update their credentials for login to the new system(s). Any new users or users that have not logged in to either service since January 1st, 2026, will need to be listed on the registration form for credentials to be issued.

While we understand these changes are significant and are on shortened timelines, please work to prepare your staff as quickly as possible for these new processes.

If you have general questions, please contact the EMS Agency at (951)358-5029. For urgent matters, contact the REMSA Duty Officer at (951) 712-3342.



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