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## EMS SYSTEM ADVISORY #2024-02/01

**TO:** Riverside County EMS System

**FROM:** Dan Bates, EMS Agency Administrator 

**SUBJECT:** Mercy Air closing Hemet base

**DATE:** February 1, 2024

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The Riverside County EMS Agency (REMSA) has received official notification from Mercy Air regarding the closing of their Mercy Air base in Hemet, California. Effective immediately, they have suspended helicopter air ambulance operations from Hemet Ryan Airport.

Mercy would like to let the community and partners to know, for the last 30 years, it was an honor to serve the communities of Hemet and South Riverside County. The decision to close was a difficult decision to make and not taken lightly, but rather the result of a very thorough and extensive analysis.

While Mercy air no longer has a base in Hemet, their sister bases throughout Southern California will continue to support the region. The dispatch number will remain the same (800) 222 – 3456.

If you have general questions, please contact the EMS Agency at (951) 358-5029, or for urgent matter, the REMSA Duty Officer at (951) 712-3342.

