

EMERGENCY MEDICAL SERVICES AUTHORITY

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September 25, 2017



Mr. Bruce Barton, EMS Agency Director
Riverside County EMS Agency
4210 Riverwalk Parkway, Suite 300
Riverside, CA 92505

Dear Mr. Barton:

This letter is in response to Riverside County's 2017 EMS Plan Update submission to the EMS Authority on August 31, 2017.

I. Introduction and Summary:

The EMS Authority has concluded its review of Riverside County's 2017 EMS Plan Update and is approving the plan as submitted.

II. History and Background:

Riverside County received its last full plan approval for its 2009 plan submission, and its last annual plan update for its 2013 plan submission.

Historically, we have received EMS Plan submissions from Riverside County for the following years:

- 1995
- 1999
- 2005
- 2009
- 2010
- 2012
- 2013

Health and Safety Code (HSC) §1797.254 states:

*"Local EMS agencies shall **annually** (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority".*

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with statute and the standards and guidelines established by the EMS Authority consistent with HSC §1797.105(b).

III. Analysis of EMS System Components:

Following are comments related to Riverside County's 2017 EMS Plan Update. Areas that indicate the plan submitted is concordant and consistent with applicable guidelines or regulations, HSC §1797.254, and the EMS system components identified in HSC §1797.103, are indicated below:

Executive Summary – The EMS Authority acknowledges the QI report for the STEMI and Stroke program systems in Riverside County EMS Agency's jurisdiction. It is very informative, and the EMS Authority is looking forward to seeing more reports like these and comparisons that helps with increasing the quality of care in California

Not
Approved Approved

A. ☒ ☐ System Organization and Management

B. ☒ ☐ Staffing/Training

C. ☒ ☐ Communications

D. ☒ ☐ Response/Transportation

1. Ambulance Zones

- Based on the documentation provided by Riverside County, please find enclosed the EMS Authority's determination of the exclusivity of Riverside County's ambulance zones.

2. Response Time

- Section 4.05 - Does not meet standard. For the next EMS Plan Update, please have developed and adopted Riverside County policies to meet the response time standard criteria.

E. ☒ ☐ Facilities/Critical Care

1. Emergency Departments

- Section 5.11 – The Executive Summary specifies future goals and objectives for this item, but the EMS Authority would like to see a stronger connection between the summary and actual self-assessments.

F. ☒ ☐ Data Collection/System Evaluation

1. Trauma Care System

- Sections 6.10 and 6.11 – Riverside County's Executive Summary delivered the most on-point description of relevant program issues and next steps of any plan reviewed to date.

G. ☒ ☐ Public Information and Education

H. ☒ ☐ Disaster Medical Response

1. Distribution of Casualties

- Section 8.05 – The EMS Authority has noted Riverside County's effort in creating and updating the guideline for a large mass casualty incident, and the EMS Authority is looking forward to the completion of the comprehensive multiple patient management plan by December 2018.

IV. Conclusion:

Based on the information identified, Riverside County's 2017 EMS Plan Update is approved.

Pursuant to HSC §1797.105(b):

"After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan...unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and

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consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority."

V. Next Steps:

Riverside County's next annual EMS Plan Update will be due on or before October 31, 2018. If you have any questions regarding the plan review, please contact Ms. Nancy Steiner-Keyson, Acting EMS Plans Coordinator, at (916) 431-3688.

Sincerely,

A handwritten signature in black ink, appearing to read "Howard Backer", written in a cursive style.

Howard Backer, MD, MPH, FACEP
Director

Enclosure

ZONE	EXCLUSIVITY		TYPE			LEVEL									
	Non-Exclusive	Exclusive	Method to Achieve Exclusivity	Emergency Ambulance	ALS	LALS	All Emergency Ambulance Services	9-1-1 Emergency Response	7-digit Emergency Response	ALS Ambulance	All CCT Ambulance Services	BLS Non-Emergency and IFT	Standby Service with Transport Authorization	All Air Ambulance	Emergency Air Ambulance
Cathedral City	X														
Central Zone		X	Non-Competitive	X				X							
Cove Communities		X	Non-Competitive	X				X							
Desert Zone		X	Non-Competitive	X				X							
Idyllwind FPD		X	Non-Competitive	X				X							
Indio City Zone	X														
Mountain Plateau	X														
Northwest		X	Non-Competitive	X				X							
PaloVerde Valley Zone		X	Non-Competitive	X				X							
Pass Area	X														
San Jacinto/Hemet Valley		X	Non-Competitive	X				X							
Southwest		X	Non-Competitive	X				X							