

CATT

COMMUNITY ASSESSMENT TRANSPORTATION TEAM

AMR

Riverside
University
HEALTH SYSTEM
Behavioral Health

COUNTY OF RIVERSIDE
EMD
Emergency Management Department

AMR
A Global Medical Response Solution

The Community Assessment Transportation Team (CATT) can be requested by notifying AMR Dispatch Tuesday – Friday, 8:00 am to 6:00 pm.

People in crisis require appropriate care at the right time and in the right treatment setting. The Community Assessment Transportation Team (CATT) partners a Behavioral Health Clinician from Riverside University Health System -Behavioral Health (RUHS-BH) with an Emergency Medical Technician (EMT) from American Medical Response (AMR) to respond in the field to people in crisis. CATT can assess people in crisis, provide resources, and connect them to services. This team will respond to crisis calls in the Hemet area. Examples of resources the team can help connect people to:

MENTAL HEALTH URGENT CARE



HOSPITAL



SOBERING CENTER



The clinician on the team can initiate 5150 holds.

CATT can provide the client with transportation to an LPS-approved hospital, such as ETS. If it is unsafe for the team to transport other options can be utilized, such as law enforcement or requesting a BLS unit.

The clinician can also reassess a 5150 and interrupt a hold when the criteria is no longer met.

Interrupting a 5150 hold requires a thorough assessment, a safety plan, and consultation with a supervisor. This can benefit the client by allowing them to access treatment options which are more appropriate for their needs.

The team can assist people in accessing a mental health urgent care where they can stay up to 24 hours for crisis services and stabilization.

Clients under the influence can “sober up” for up to 24 hours and be connected to ongoing treatment for substance use.

Criteria to Request CATT:

- People in crisis
- 18 years of age or older
- With no medical complaint or life-threatening injury