

PREHOSPITAL MEDICAL ADVISORY COMMITTEE MEETING AGENDA (PMAC)

PMAC MEMBERS PER POLICY 8202:

<u>Air Transport Provider Representative</u> 11-Kent McCurdy

<u>American Medical Response</u> 5-Douglas Key

BLS Ambulance Service Representative 12-Kelly Martinez

Blythe Ambulance Service 5-John Valentine

<u>Cathedral City Fire Department</u> 5-Robert Williams

Corona Regional Medical Center 1-Robbie Dunn, MD

4-Douglas Dick

County Fire Chiefs' Non-Transport ALS Provider 10-Art Durbin

County Fire Chiefs' Non-Transport BLS Providers 9-Phil Rawlings (Vice Chair)

<u>Desert Regional Medical Center</u> 1-Joel Stillings, D.O

4-Shane McMurphy

Eisenhower Medical Center 1-Frank Domzalski, MD

4-Shellee Fetters

EMT / EMT-P Training Programs

6-Maggie Robles

EMT-at-Large
13-Mike Markert-Green

EMT-P-at-Large 14-Paul Duenas

<u>Hemet Valley Medical Center</u> 1-Todd Hanna, MD

4-Victoria Moor

<u>Idyllwild Fire Protection District</u> 5-Patrick Reitz

<u>Inland Valley Regional Medical Center</u> 1-Reza Vaezazizi, MD (Chair)

4-Daniel Sitar

JFK Memorial Hospital 1-Troy Cashatt, MD 4- Scott Jaggard

The Next Meeting of PMAC is on:

Monday, March 24, 2014 9:00 AM to 11:00 AM

Riverside County Regional Medical Center 26520 Cactus Avenue, Moreno Valley Rooms A1018 and A1020

1. CALL TO ORDER

Chair Reza Vaezazizi. MD

2. PLEDGE OF ALLEGIANCE

Reza Vaezazizi, MD

3. ROUNDTABLE INTRODUCTIONS

Reza Vaezazizi, MD

4. APPROVAL OF MINUTES (5 Minutes)

January 27, 2014 (Attachment A)

5. COMMITTEE / TASK FORCE DISCUSSION (90 Minutes)

This is the time / place in the agenda in which a brief committee report will be given. Unless indicated, PMAC members are expected to engage in discussion for the purposes of providing improved understanding and / or recommendations to REMSA's Medical Director and staff. PMAC will decide on an action at the end of each agenda item.

- **5.1** 2014 Policy Manual—Scott Moffatt (Attachment B)
- **5.2** Trauma System—Cindi Stoll (Attachment C)
- **5.3** Stroke System—Laura Wallin (Attachment D)
- **5.4** Ambulance Patient Offload Delay Report—Patrice Shepherd (Attachment E)
- **5.5** EMS System Evaluation Project—Brian MacGavin (Attachment F)
- **5.6** Data System Group—Scott Moffatt (Attachment G)
- **5.7** Core Measures—Laura Wallin (Attachment H)

6. <u>UNFINISHED BUSINESS (10 Minutes)</u>

7. NEW BUSINESS (15 Minutes)

REMSA Staffing & Office Changes—Bruce Barton EMS Recognitions—Bruce Barton and Daved van Stralen, MD

Kaiser Permanente Riverside

- 1-Jonathan Dyreyes, MD
- 4-Victoria Montiel

Loma Linda University MC Murrieta

- 1-Kevin Flaig, MD
- 4-Jennifer Orr

Menifee Valley Medical Center

- 1-Todd Hanna, MD
- 4-Janny Nelsen

Kaiser Permanente Moreno Valley

- 1-George Salameh, MD
- 4-Katherine Heichel-Casas

Palo Verde Hospital

- 1-David Sincavage, MD
- 4-Silvia Herrera

Parkview Community Hospital

- 1-Chad Clark, MD
- 4-Antoinette Culver

Rancho Springs Medical Center

- 1- Reza Vaezazizi, MD (Chair)
- 4-Marie Dempster

Riverside Community Hospital

- 1-Stephen Patterson, MD
- 4-Sabrina Yamashiro

Riverside County Fire Department

- 5-Scott Visyak
- 8-Robert Fish

Riverside County Police Association

7-Sean Hadden

Riverside County Regional Medical Center

- 1-Tim Nesper, MD
- 4-Kay Schulz

San Gorgonio Memorial Medical Center

- 1-Richard Preci, MD
- 4-Trish Ritarita

Trauma Audit Committee & Trauma Program Managers

- 2-Tito Gorski, MD
- 3-Maureen Bowlin

Ex-officio Members

- 1-Cameron Kaiser, MD, Public Health Officer
- 2-Daved van Stralen, MD, REMSA Medical Director
- 3-Bruce Barton, REMSA Director
- 4-Brian MacGavin, REMSA Assistant Director
- 5-Dimitrios Alexiou, Hospital Association of Southern California

with attachments are available at our website: www.rivcoems.org.

- 6-Jeff Grange, MD, LLUMC
- 6-Phong Nguyen, MD, Redlands Community Hospital
- 6-Rodney Borger, MD, Arrowhead Regional Medical Center

Please come prepared to discuss the agenda items. If you have any questions, call Brian MacGavin at (951) 358-5029. PMAC Agendas

8. OTHER REPORTS / GOOD OF THE ORDER / ANNOUNCEMENTS (10 Minutes)

This is the time / place in the agenda committee members and non committee members can speak on items not on the agenda but within the purview of PMAC. Each announcement should be limited to 2 minutes unless extended by the PMAC Chairperson

9. NEXT MEETING / ADJOURNMENT (1 Minute)

June 23, 2014

| TOPIC | DISCUSSION | ACTION |
|------------------------------------|------------------------------------------------------------------------------|----------------------------------|
| 1. CALL TO ORDER | | Co-Chair Phil |
| | | Rawlings called the |
| | | meeting to order at |
| | | 9:00 AM. |
| 2. PLEDGE OF ALLEGIANCE | | Co-Chair Phil |
| | | Rawlings led the |
| | | Pledge of |
| | | Allegiance. |
| 3. ROUNDTABLES | | Self-introductions |
| INTRODUCTIONS | | were performed. |
| 4. APPROVAL OF | | Meeting minutes |
| MINUTES | | from the last PMAC |
| | | meeting, November 18, 2013, were |
| | | reviewed and |
| | | accepted without |
| | | changes. |
| 5. COMMITTEE / TASK | | changes. |
| FORCE DISCUSSION | | |
| 5.1 2014 Policy Manual – | The 2014 REMSA Policy Manual is complete and | Information only. |
| Scott Moffatt | will go into effect on April 1, 2014. | |
| | The 2014 REMSA Policy Manual can be viewed at | |
| | www.remsa.us/policy/2014. | |
| | | |
| | Brian MacGavin announced changes to | |
| | Administration Policy 1301 (Continuing Education | |
| | for EMS Personnel), which will take place | |
| | immediately. This change allows EMTs to take | |
| | advanced courses and receive full continuing | |
| F. 2 Transport | education credit. | Information and |
| 5.2 Trauma System - Cindi Stoll | Cindi Stoll gave a brief update on the last | Information only. |
| Cinal Stoll | ICEMA/REMSA Trauma System Advisory Committee (TASC) meeting held in November | |
| | 2013. There was discussion on blunt trauma full | |
| | arrest, spinal immobilization and using the | |
| | humeral head as an insertion site for the EZ IO. | |
| | REMSA has decided to maintain the current | |
| | REMSA Policy for spinal immobilization. | |
| 5.3 CQI TAG - | The last CQI TAG meeting was held on January 16, | Information only. |
| Laura Wallin | 2014. The structure of the CQI process was | · |
| | discussed. Everyone is welcome to participate. | |
| | Discussions can take place | |
| | at: www.remsa.us/forums/vb4/forum.php. | |
| 5.4 Stroke System – | Laura Wallin announced that Policy 5701 (Stroke | Information only. |
| Laura Wallin | Centers), which went out for two written | |
| | comment periods, has been finalized and will go | |

PMAC Meeting Minutes January 27, 2014

| into effect on April 1, 2014. REMSA will be recognizing three types of Stroke Centers: Stroke Ready Hospital (SRH) Primary "3 Hour" Stroke Center (PSC) Interventional "8 Hour" Stroke Center (ISC) Currently there are five hospitals in Riverside County that have a Primary Stroke Center designation from a recognized accrediting organization they are: Desert Regional Medical Center, Eisenhower Medical Center, Kaiser Hospital-Moreno Valley, Kaiser Hospital Riverside, and Riverside Community Hospital. 5.5 Ambulance Patient Offload Delay Report – Patrice Shepherd The State has identified the standard term of "Ambulance Patient Offload delay", which we will now be using. For the last quarter of 2013, ambulance patient offload delays have increased. This is primarily being driven by three hospitals. There were three hospitals that improved their compliance from 2012 to 2013, they are: Parkview Community Hospital, Inland Valley Medical Center, and San Gorgonio Memorial Hospital. 5.6 EMS System Evaluation Project – Renee Poselski The Abaris Group has completed their "As Is" and Recommendations and Observations Reports. A presentation will be given to the Board of Supervisors on February 11, 2014, at the County Administrative Center (CAC), at 1:30 PM. Brian MacGavin announced that phase 2 rollout will be in March. Stakeholders will be invited to provide input. The purpose of using REMSA Vbulletin is to Information only. |
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| I Cast Mattall |
| Scott Moffatt provide for open communications with every EMS |
| provider. Registration is required before posting |
| comments. |
| 6. UNFINISHED BUSINESS |
| 7. NEW BUSINESS Brian MacGavin announced that REMSA is in the Information only. |
| process of filling a new EMS specialist position. |
| The person filling this position will be assigned to |
| education and training. |
| |
| Laura Wallin and Dr. van Stralen presented |
| Certificates of Excellence to: |
| Karen Swanson, PSCO |
| FF, Zackary Stout, Paramedic |
| Fire Captain, Christopher Tate |

PMAC Meeting Minutes January 27, 2014

| | | FAE Day Names | 1 |
|----|---------------------|----------------------------------------------------|-------------------|
| | | FAE, Don Norton | |
| | | Fire Captain Mark League | |
| | | FAE/FC, Timothy Bingham | |
| | | FF, Nicholas Cabello, Paramedic | |
| | | Danielle Freed, Paramedic | |
| | | Bo Parham, EMT | |
| | | Fire Captain, Ed Hernandez | |
| | | FAE, Nick Glasgow, Paramedic | |
| | | Nate Thomas, Paramedic | |
| | | FF, Richard Garcia, EMT | |
| | | John Annand, EMT | |
| | | Paramedic Intern, Matt Rosenberger | |
| 8. | OTHER REPORTS/ | Dr. van Stralen and Retired Rear Admiral, Thomas | Information only. |
| . | GOOD OF THE ORDER / | A. Mercer will be speaking at the EMS Today | ormanom omy. |
| | ANNOUNCEMENT | Conference in February. | |
| | ANNOONCEIVIEN | Comerence in rebruary. | |
| | | Jim Price would like to entertain the idea of a | |
| | | multi organizational picnic/softball game during | |
| | | EMS week. | |
| | | LIVIS WEEK. | |
| | | Cindi Stall stated she still has Francisco Madical | |
| | | Cindi Stoll stated she still has Emergency Medical | |
| | | Services for Children meeting (EMSC) equipment | |
| | | to give to hospital representatives. EMSC | |
| | | equipment is still available for: | |
| | | Corona Regional Medical Center, Temecula Valley | |
| | | Medical Center, Hemet Valley Medical Center, | |
| | | Kaiser of Riverside, Murrieta Medical Center, | |
| | | Menifee Medical Center, Moreno Valley Medical | |
| | | Center, Palo Verde Medical Center, and San | |
| | | Gorgonio Medical Center. | |
| | | | |
| | | Brian MacGavin gave an update of the mini | |
| | | conference "Fulfilling the Promise of EMS". It was | |
| | | well attended and positive comments were | |
| | | received. There was discussion on doing a mini- | |
| | | conference annually. | |
| 9. | NEXT MEETING / | | March 24, 2014 |
| | ADJOURNMENT | | |
| | | | 1 |

DATE: March 10, 2014

TO: PMAC

FROM: Scott Moffatt, EMS Specialist

SUBJECT: 2014 Policy Manual

The 2014 Policy Manual is complete and available online at:

www.remsa.us/policy/2014/

The 2014 Policy Manual becomes effective at 0000 hours on April 1, 2014.

ACTION: Review the 2014 Policy Manual at www.remsa.us/policy/2014/ and keep up to date with any changes at REMSA.US.

DATE: March 10, 2014

TO: PMAC

FROM: Cindi Stoll, RN, Trauma/HEMS/EMS-C System Coordinator

SUBJECT: Trauma Registry 2012 data review of vertebral fractures with and without spinal cord Injury

As part of the ongoing discuss regarding appropriate spinal immobilization 2012 data on the number of EMS treated spinal fractures with spinal cord injuries for Riverside County will be presented.

ACTION: PMAC should be prepared to receive the information an provide feedback to REMSA

Date: March 10, 2014

TO: PMAC

FROM: Laura Wallin, EMS Specialist

SUBJECT: Stroke System

The Riverside County Stroke System is ready to go live beginning at midnight on April 1, 2014. Seven hospitals are expected to be designated Stroke Centers in Riverside County, with all areas of the county (Desert, Riverside area, Moreno Valley, and Southwest Riverside County) having at least one designated Stroke Center. REMSA will send out the list of designated Stroke Centers prior to April 1, once all of the designations have occurred.

REMSA will recognize 3 levels of Stroke Centers:

- 1. Stroke Ready Hospital this is a hospital meeting Riverside County standards but not yet certified as a Primary Stroke Center by a CMS approved accrediting body. Stroke Ready Hospitals have the same capability as the Primary Stroke Centers;
- 2. Primary Stroke Center this is a hospital that has received certification from a CMS approved accrediting body as a Primary Stroke Center.
- 3. Interventional Stroke Center this is a hospital that has achieved certification from a CMS approved accrediting body as a Primary or a Comprehensive Stroke Center, which does interventions beyond IV tPA for identified Stroke patients who meet criteria.

The ReddiNet system will be changed at midnight on April 1, 2014, with the CT/Neuro column reading "Stroke". This column will be available only to designated Stroke Centers, and will be re-titled "Stroke". For Trauma Centers wishing to divert head injuries due to their CT scanner being down, they can click on the "Trauma" column and click the "CT" box. Designated Stroke Centers will receive training on how to utilize the Stroke column.

ACTION: PMAC should be prepared to receive the information and provide feedback to REMSA.

DATE: March 10, 2014

TO: PMAC

FROM: Patrice Shepherd

SUBJECT: Ambulance Patient Offload Delay Report

The current (attached) Ambulance Patient Offload Delay report includes data through the end of February 2014. Although high volume and a heavier flu season exacerbated Ambulance Patient Offload Delays in January, February saw a significant improvement, with about a third fewer delayed ambulances for February, nearly matching December 2013 delay hours and occurrences (3,038 in January 2014, 2,077 in February). ACTION: PMAC should be prepared to receive the information and provide feedback to the EMS Agency



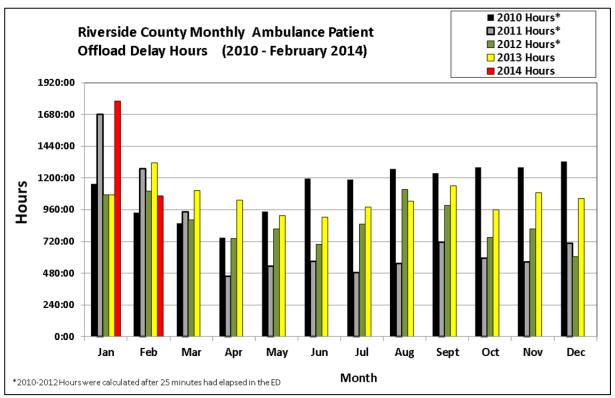
AMBULANCE PATIENT OFFLOAD DELAYS

March 10, 2014

RIVERSIDE COUNTY AMBULANCE PATIENT OFFLOAD DELAYS

HISTORICAL COMPARISON

Data provided illustrates total ambulance patient offload delay time (hh:mm) by month for 2010-2014 by hospitals within Riverside County. To qualify for this chart, the duration of offload delay must be greater than 30 minutes (2013 and forward) and only the time period after the first 30 minutes is summed. 2010-2012 Offload delay data used a 25-minute standard.



Total Annual Hours* and Ambulance Patient Offload Delays by hospital, 2010 to 2013

| | 2010 |) | 201 | 2011 2012 | | 2 | 2013 | |
|-----------------|--------------|---------|-------------|-----------|--------------|---------|--------------|---------|
| | | Offload | Total | Offload | Total | Offload | Total | Offload |
| Hospital | Total Hours* | Delays | Hours* | Delays | Hours* | Delays | Hours* | Delays |
| RCH | 4492:02:14 | 8936 | 1571:42:46 | 3352 | 2198:41:11 | 3953 | 2712:32:25 | 5978 |
| Kaiser | 228:13:15 | 779 | 173:06:25 | 559 | 151:16:22 | 472 | 196:02:59 | 496 |
| Parkview | 1408:19:41 | 2616 | 1371:19:18 | 2435 | 1881:03:47 | 2833 | 1171:41:25 | 2037 |
| RCRMC | 459:22:28 | 1390 | 545:44:19 | 1535 | 892:20:22 | 2276 | 1107:06:11 | 2375 |
| Corona | 1649:46:36 | 2634 | 1539:56:42 | 2550 | 1694:56:09 | 2803 | 1717:47:56 | 2522 |
| Moreno Valley | 258:15:33 | 924 | 285:04:10 | 824 | 268:19:32 | 809 | 420:59:39 | 888 |
| Menifee | 621:54:58 | 1542 | 568:04:22 | 1210 | 322:28:21 | 791 | 725:38:26 | 1158 |
| LLUMC- Murrieta | NA | NA | 61:57:57 | 179 | 265:40:04 | 675 | 888:15:15 | 1411 |
| Inland Valley | 1772:47:13 | 3763 | 879:15:32 | 1671 | 949:05:59 | 2134 | 643:33:09 | 1307 |
| Rancho Springs | 1253:45:23 | 2908 | 577:15:19 | 1209 | 136:57:10 | 417 | 137:27:11 | 326 |
| Temecula Valley | | | | | - | | 10:07:03 | 28 |
| Hemet | 939:40:28 | 2912 | 1060:21:22 | 2980 | 1081:16:55 | 2720 | 2535:17:35 | 4151 |
| San Gorgonio | 145:19:45 | 447 | 215:17:12 | 568 | 222:07:47 | 595 | 127:45:02 | 298 |
| Eisenhower | 23:06:49 | 114 | 33:56:41 | 171 | 64:56:15 | 320 | 54:56:39 | 241 |
| Desert | 102:38:56 | 412 | 122:26:14 | 562 | 233:06:47 | 788 | 68:47:04 | 347 |
| JFK | 63:07:19 | 310 | 65:48:08 | 296 | 81:16:43 | 337 | 58:37:55 | 252 |
| Totals | 13,418:20:38 | 29,687 | 9,071:16:27 | 20,101 | 10,443:33:24 | 21,923 | 12,576:35:54 | 23,815 |

*Total Hours do not include the first 25 minutes of each offload delay (2010-2012), or the first 30 minutes (2013-)

AMBULANCE PATIENT OFFLOAD DELAYS AND OVERALL COMPLIANCE

This data includes 2013 and 2014 Ambulance Patient Offload Delays, hours of delay, total time the ambulances and patients are delayed, ALS transports received by each hospital, compliance, and average delays per occurrence. "Delay Hours" include any time after the initial 30 minutes in the ED have passed; "Total Delay Time" sums both the delay and the initial 30 minutes. "Compliance" represents the percentage of ALS ambulance transports that were not held on Offload Delay.

Ambulance Patient Offload Delay Data, 2014 (January and February ONLY)

| Hospital | Offload Delay Hours | Total Delay Time* | Total ALS Transports | Offload Delay Occurrence | Compliance%** | Avg Delay/ Occurrence* |
|-----------------|------------------------|-------------------|-------------------------|-----------------------------|---------------|---------------------------|
| RCH | 662:55:27 | 1290:25:27 | 2787 | 1255 | 55% | 1:01:42 |
| Kaiser | 34:10:47 | 89:10:47 | 879 | 110 | 87% | 0:48:39 |
| Parkview | 276:02:03 | 508:02:03 | 1038 | 464 | 55% | 1:05:42 |
| RCRMC | 160:53:36 | 352:23:36 | 1939 | 383 | 80% | 0:55:12 |
| Corona | 365:45:21 | 621:45:21 | 1127 | 512 | 55% | 1:12:52 |
| Moreno Valley | 114:08:27 | 228:08:27 | 550 | 228 | 59% | 1:00:02 |
| Menifee | 144:18:27 | 268:18:27 | 751 | 248 | 67% | 1:04:55 |
| LLUMC –Murrieta | 192:07:40 | 358:37:40 | 900 | 333 | 63% | 1:04:37 |
| Inland Valley | 77:27:17 | 174:57:17 | 1473 | 195 | 87% | 0:53:50 |
| Rancho Springs | 16:08:11 | 42:08:11 | 686 | 52 | 92% | 0:48:37 |
| Temecula Valley | 11:06:27 | 25:36:27 | 549 | 29 | 95% | 0:52:59 |
| Hemet | 732:52:04 | 1261:22:04 | 2505 | 1057 | 58% | 1:11:36 |
| San Gorgonio | 31:13:08 | 75:43:08 | 1002 | 89 | 91% | 0:51:03 |
| Eisenhower | 6:45:23 | 29:45:23 | 665 | 46 | 93% | 0:38:49 |
| Desert | 10:59:44 | 37:29:44 | 1757 | 53 | 97% | 0:42:27 |
| JFK | 11:50:02 | 42:20:02 | 602 | 61 | 90% | 0:41:38 |
| Totals | 2,848:44:04 | 5,406:14:04 | 19,210 | 5,115 | 73% | 1:03:25 |

^{*} Includes the first 30 minutes of each Offload Delay.

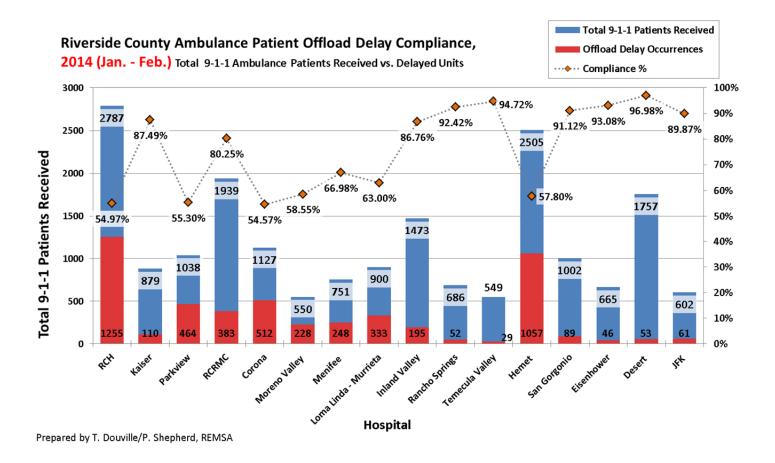
Ambulance Patient Offload Delay Data, 2013

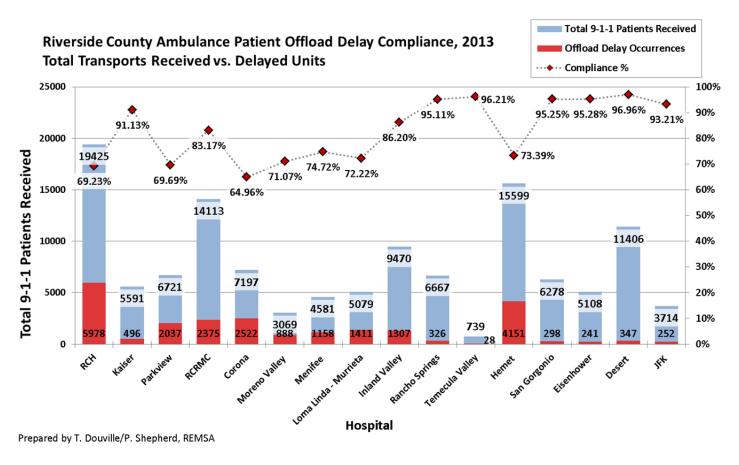
| Hospital | Offload Delay Hours | Total Delay Time* | Total ALS Transports | Offload Delay Occurrence | Compliance%** | Avg Delay/ Occurrence* |
|-----------------|------------------------|-------------------|-------------------------|--------------------------|---------------|---------------------------|
| RCH | 2712:32:25 | 5701:32:25 | 19425 | 5978 | 69% | 0:57:14 |
| Kaiser | 196:02:59 | 444:02:59 | 5591 | 496 | 91% | 0:53:43 |
| Parkview | 1171:41:25 | 2190:11:25 | 6721 | 2037 | 70% | 1:04:31 |
| RCRMC | 1107:06:11 | 2294:36:11 | 14113 | 2375 | 83% | 0:57:58 |
| Corona | 1717:47:56 | 2978:47:56 | 7197 | 2522 | 65% | 1:10:52 |
| Moreno Valley | 420:59:39 | 864:59:39 | 3069 | 888 | 71% | 0:58:27 |
| Menifee | 725:38:26 | 1304:38:26 | 4581 | 1158 | 75% | 1:07:36 |
| LLUMC –Murrieta | 888:15:15 | 1593:45:15 | 5079 | 1411 | 72% | 1:07:46 |
| Inland Valley | 643:33:09 | 1297:03:09 | 9470 | 1307 | 86% | 0:59:33 |
| Rancho Springs | 137:27:11 | 300:27:11 | 6667 | 326 | 95% | 0:55:18 |
| Temecula Valley | 10:07:03 | 24:07:03 | 739 | 28 | 96% | 0:51:41 |
| Hemet | 2535:17:35 | 4610:47:35 | 15599 | 4151 | 73% | 1:06:39 |
| San Gorgonio | 127:45:02 | 276:45:02 | 6278 | 298 | 95% | 0:55:43 |
| Eisenhower | 54:56:39 | 175:26:39 | 5108 | 241 | 95% | 0:43:41 |
| Desert | 68:47:04 | 242:17:04 | 11406 | 347 | 97% | 0:41:54 |
| JFK | 58:37:55 | 184:37:55 | 3714 | 252 | 93% | 0:43:58 |
| Totals | 12,576:35:54 | 24,484:05:54 | 124,757 | 23,815 | 81% | 1:01:41 |

^{*} Includes the first 30 minutes of each Offload Delay.

^{**} Compliance% represents the percentage of ALS ambulance transports not on Offload Delay (data includes only 9-1-1 contractual provider).

^{**} Compliance% represents the percentage of ALS Ambulance transports not on Offload Delay (data includes only 9-1-1 contractual provider).





Ambulance Patient Offload Delays by Month: Delay Time and Occurrences by hospital* - Dec. 2013 –Feb. 2014

| Hospital | Dec. '13 Delay Hours | Dec. '13 Offload Delays | Jan. '14 Delay Hours | Jan. '14 Offload Delays | Feb. '14 Delay Hours | Feb. '14 Offload Delays |
|-----------------|-------------------------|----------------------------|-------------------------|----------------------------|-------------------------|----------------------------|
| RCH | 222:39:59 | 514 | 486:26:00 | 814 | 176:29:27 | 441 |
| Kaiser | 19:03:09 | 55 | 18:34:08 | 60 | 15:36:39 | 50 |
| Parkview | 86:50:10 | 174 | 170:58:09 | <i>27</i> 5 | 105:03:54 | 189 |
| RCRMC | 97:31:26 | 219 | 104:52:13 | 235 | 56:01:23 | 148 |
| Corona | 134:38:13 | 235 | 198:12:19 | 292 | 167:33:02 | 220 |
| Moreno Valley | 58:24:25 | 99 | 64:02:13 | 134 | 50:06:14 | 94 |
| Menifee | 46:01:20 | 87 | 104:33:47 | 165 | 39:44:40 | 83 |
| LLUMC –Murrieta | 56:27:34 | 100 | 106:56:01 | 174 | 85:11:39 | 159 |
| Inland Valley | 38:14:41 | 83 | 48:46:10 | 120 | 28:41:07 | <i>7</i> 5 |
| Rancho Springs | 1:47:19 | 11 | 8:47:32 | 29 | 7:20:39 | 23 |
| Temecula Valley | 5:26:06 | 13 | 7:01:48 | 21 | 4:04:39 | 8 |
| Hemet | 260:33:03 | 432 | 436:15:09 | 598 | 296:36:55 | 459 |
| San Gorgonio | 7:00:48 | 19 | 15:43:15 | 49 | 15:29:53 | 40 |
| Eisenhower | 2:44:02 | 20 | 2:39:47 | 21 | 4:05:36 | 25 |
| Desert | 3:28:01 | 17 | 3:41:21 | 25 | 7:18:23 | 28 |
| JFK | 2:52:55 | 16 | 4:39:27 | 26 | 7:10:35 | 35 |
| Totals | 1,043:43:11 | 2,094 | 1,782:09:19 | 3,038 | 1,066:34:45 | 2,077 |

^{*}Monthly Delay Time does not include the first 30 minutes of each Offload Delay occurrence.

Data for this report was provided by American Medical Response (AMR) to the Riverside County EMS Agency for review and analysis. The data represents only AMR 9-1-1 ALS resources and does not include any other ambulance companies.

DATE: March 10, 2014

TO: PMAC

FROM: Brian MacGavin, REMSA Assistant Director

SUBJECT: EMS System Evaluation & Strategic Planning

Phase I of the comprehensive EMS system evaluation is completed and a presentation was given to the Board of Supervisors on February 11, 2014. The Board of Supervisor decided on maintaining the County's grandfather rights, as per Health and Safety Code 1997.224 and negotiate a new contract with American Medical Response.

On March 26, 2014 there will be a rollout of Phase II of this project for the strategic planning process that will be incorporating the recommendations and formulating a plan to address system enhancements. Attached is an announcement for this meeting.

Reports and minutes can be accessed on our website at: www.rivcoems.org.

ACTION: PMAC should be prepared to receive the information and provide feedback to REMSA.



We need your input...

The Riverside County EMS Agency (REMSA) invites you to provide input on guiding the future of EMS in Riverside County through a strategic planning process. The Abaris Group will assist REMSA in engaging the EMS stakeholders to obtain their input on this important process.

Please join us at the Strategic Planning Rollout Meeting on:

Wednesday, March 26, 2014

Health Administration Building

4065 County Circle Drive Riverside, CA

Room 101

9:30 AM - 11:30 AM

For any questions contact The Abaris Group at: 888.EMS.0911

DATE: March 10, 2014

TO: PMAC

FROM: Scott Moffatt, EMS Specialist

SUBJECT: Sansio Transition

We are about to enter a period of rapid development as we transition all first response and ground transport organizations to the "REMSA contracted ePCR system by January 1, 2015"; please see:

http://remsa.us/policy/2014/7701.pdf#View=FitV&Page=2 http://www.rivcocob.org/agenda/2010/05_18_10/03.13.pdf#View=FitV

The organizations that have already implemented Sansio's HealthEMS include:

- Pechanga Fire Department
- Corona Fire Department
- CAL Fire
- Palm Springs Fire Department
- City of Riverside Fire Department
- Morongo Fire Department
- Murrieta Fire Department
- Valley Medical Transport

The organizations that have initiated the implementation process include:

- American Medical Response (Desert, Hemet, and Riverside)
- Sacred Heart Ambulance

ACTION: Designate a representative to the Data Group, he or she must register at www.REMSA.US, post to the thread "Data Group Representatives", and find instructions and assistance in the Data Forums that will guide their organization's implementation.

Date: March 10, 2014

TO: PMAC

FROM: Laura Wallin, EMS Specialist

SUBJECT: EMS Authority Core Measures

REMSA is required, along with all other Local EMS Agencies in California, to submit data on specific Core Measures, identified by the State EMS Authority, by March 31, 2014. EMSA only requires data be submitted from transport providers. REMSA has chosen to submit data for the First Responders as well, for those measures that first responders collect data on. All but two hospitals (as of March 10, 2014) have submitted data on cardiac arrest outcomes. All but one ALS provider have either submitted data, or the data has been collected by REMSA.

REMSA is unable to aggregate data for all measures except survival from presumed cardiac origin cardiac arrest, due to multiple data systems. REMSA excluded those cardiac arrests that were from trauma, hanging, drowning, obvious drug overdose, and neonatal resuscitation to arrive at our data. Data from those measures is:

- Presumed cardiac origin cardiac arrest survival to hospital admission/transfer: 33.67%
- Presumed cardiac origin cardiac arrest survival to hospital discharge alive: 12.27%

As a comparison, for the years 2005 – 2010 using CARES data, the CDC reported that survival rate to hospital admission was 26.3% and the overall survival rate to hospital discharge was 9.6%. This data was after eliminating those cardiac arrests of non-cardiac etiology.

ACTION: PMAC should be prepared to receive the information and provide feedback to REMSA.