

# RIVERSIDE COUNTY



## EMCC Members Per Board of Supervisors Resolution No. 2013-052:

### PMAC Physician Representative

I.a. Stephen Patterson, MD

### Hospital Association Representative

I.b. Keven Porter

### Riverside County Medical Association

I.c. Barbara Blasko, MD

### County Contracted Emergency Ambulance

I.d. Peter Hubbard

### Ambulance Association Representative

I.e. Lori Lopez

### County Permitted Air Ambulance Provider

I.f. Melissa Schmidt

### Riverside County Fire Chiefs' Association

I.g. Jason Keeling

### Coachella Valley Association of Governments

I.h. Randal Bynder

### Western Riverside Council of Governments

I.i. Gary Thompson (primary)  
Gary Nordquist (secondary)

### Riv Co Law Enforcement Agency Admin Assoc

I.j. Sean Hadden

### PMAC Prehospital Representative

I.k. Kristen Clements

### Riverside Co Fire Dept Rep

I.l. Phil Rawlings

### Supervisorial District One

I.m. Robert Roy

### Supervisorial District Two

I.m. Stan Grube

### Supervisorial District Three

I.m. Jerry Holldber

### Supervisorial District Four

I.k. Vacant

### Supervisorial District Five

I.m. James Palmer

## The next meeting of the EMCC is on:

Wednesday, October 3, 2018  
9:00 AM – 10:30 AM

The Towers of Riverwalk  
4210 Riverwalk Parkway, Riverside  
First Floor Conference Rooms (Orange Room)

1. CALL TO ORDER  
Chair—Stan Grube
2. ROUNDTABLE INTRODUCTIONS (5 Minutes)  
Chair—Stan Grube
3. APPROVAL OF MINUTES (5 Minutes)  
April 18, 2018 Draft Minutes—Stan Grube (Attachment A)
4. UNFINISHED / NEW BUSINES (30 Minutes)
  - 4.1 Membership – Trevor Douville (Attachment B)
  - 4.2 EMCC 2019 Proposed Schedule (Attachment C)
  - 4.3 EMCC Annual Update/s – Trevor Douville
  - 4.4 EMS Public Education – Trevor Douville
  - 4.5 Public Health Report – Kim Saruwatari
  - 4.6 Behavioral Health Report – Bill Brenneman
5. EMS AGENCY REPORTS (25 Minutes)
  - 5.1 EMS Data Systems – Trevor Douville (Attachment D)
  - 5.2 Proposed Response Time Reporting – Trevor Douville (Attachment E)
  - 5.3 Ambulance Patient Offload Time (APOT) – Misty Heyden (Attachment F)
  - 5.4 REMSA Updates – Trevor Douville
6. OTHER REPORTS (20 Minutes)
  - 6.1 PMAC— Steven Patterson, MD / Kristen Clements
  - 6.2 EMD Preparedness Division—Ramon Leon
  - 6.3 EMD Operations Division—Mark Bassett
7. OPEN COMMENTS (5 Minutes)
8. NEXT MEETING / ADJOURNMENT (1 Minute)  
January 9, 2019, 9:00 AM – 10:30 AM  
4210 Riverwalk Parkway Riverside  
Orange Room

**NOTICE: Items on the agenda:** Any member of the public may address this meeting of the Emergency Medical Care Committee or any items appearing on the agenda by raising their hand to be recognized by the Chair or acting Committee Chairperson. If a member of the public desires to speak, they must do this before or anytime during discussion of the item. All comments are to be directed to the Emergency Medical Care Committee and shall not consist of any personal attacks. Members of the public are expected to maintain a professional, courteous decorum during their comments. A three-minute limitation shall apply to each member of the public, unless the Chair extends such time. No member of the public shall be permitted to “share” his/her three minutes with any other member of the public.

**Items not on the agenda:** Any member of the public may address this meeting of the Emergency Medical Care Committee on any item that does not appear on the agenda, but is of interest to the general public and is an item upon which the Committee may act. All comments are to be directed to the Emergency Medical Care Committee and shall not consist of any personal attacks. Members of the public are expected to maintain a professional, courteous decorum during their comments. A three-minute limitation shall apply to each member of the public who wishes to address the Committee on a matter not on the agenda. No member of the public shall be permitted to “share” his/her three minutes with any other member of the public. Usually, any items received under this heading are referred to the staff for further study, research, completion, and/or future action.

It is the responsibility of the members of the committee to disseminate information from EMCC meetings to the organizations they represent. Any questions regarding meeting or agenda items may be addressed to Trevor Douville, Riverside County EMS Agency at (951) 358-5029.

**Next meeting:**

**Wednesday, October 3, 2018 9:00 AM – 10:30 AM**

**The Towers of Riverwalk Building**

**4210 Riverwalk Parkway, Riverside, CA**

**Orange Conference Rooms**

EMCC agendas with attachments are available online at [www.rivcoems.org](http://www.rivcoems.org)

The County of Riverside does not discriminate on the basis of disability in admission to, access to, or operations of its programs, services or activities. It is committed to ensuring that its programs, services, and activities are fully accessible to and usable by people with disabilities. If you have a disability and need assistance, contact Trevor Douville at (951) 358-5029.

EMCC meetings are audio recorded to facilitate dictation for minutes.

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EMCC Draft Minutes  
April 18, 2018

TOPIC	DISCUSSION	ACTION
<b>1. ALL TO ORDER</b> <b>Stan Grube</b>	Stan Grube commenced the meeting and reviewed housekeeping rules.	
<b>2. ROUNDTABLE INTRODUCTION</b> <b>Stan Grube</b>	Stan Grube facilitated self-introductions.	
<b>3. APPROVAL OF MINUTES</b>	Jerry Holldber introduced a motion to approve the July 5, 2018 meeting minutes as written. Phil Rawlings seconded the motion.	Minutes for July 5, 2017 approved as written.
<b>4. UNFINISHED / NEW BUSINESS</b>		
<b>4.1 EMS Plan</b> <b>Bruce Barton</b>	The EMS Plan 2017 was updated with a full re-write. The EMS Plan was submitted to EMS Authority in August 2017 and approved in 29 days. Approval letter will be posted on REMSA.US website. One identified deficiency from the EMS Authority in the area of Response Time standard criteria. EMS Authority is requesting the next EMS plan update to develop and adopt Riverside County policy and meet response time standard criteria. The 2018 EMS plan will not include Response time correction in a timely manner until data is collected.	Approval letter and EMS Plan will be posted on REMSA.US  Bruce to meet with Riverside County Fire Chiefs to collect response data.
<b>4.2 Community CPR / AED</b> <b>Dan Bates</b>	Riverside County EMS Agency is working with the Riverside County Economic Development Agency and American Medical Response to distribute and install 18 public access automated external defibrillators (AED) at community centers located throughout Riverside County. AED placement was determined through a review process that evaluated several criteria.  Phil Rawlings request motion to include Stop the Bleed campaign. Jerry Holldber second motion. Motion carried.	Attachment B, information only to include Stop the Bleed campaign.
<b>4.3 Emergency Medical Disp. (EMD)</b> <b>James Lee</b>	EMD 90-day Code 2 report is the same report given at the last PMAC meeting on April 23, 2018. Link provided on attachment C to review Alpha and Omega Resource Allocation 90-Day Summary dated January 2018.	Attachment C, information only.
<b>4.4 Influenza Report</b> <b>Salomeh Wagaw, MPH</b>	Dan Bates gave the Influenza Report. During week 10, 4.8 % of visits to physician sentinel sites were related to influenza-like illnesses. Compared to historical data, this is within normal limits.  Hospital surveillance system triggers alerts due to unusually high influenza-like illness	Attachment D, information only.

EMCC Draft Minutes  
April 18, 2018

TOPIC	DISCUSSION	ACTION
	visits. During week 10 Emergency Department visits were within normal limits.	
<b>4.5 5150 RUHS Behavioral Health</b>	Bill Brenneman representative from Behavioral Health present. Discussion of 5150 transport to Emergency Treatment Services (ETS) Department to bring back at July 11, 2018 meeting. Riverside University Health System (RUHS) representative requested to be present.	Bring back July 11, 2018.
<b>4.6 Membership Bruce Barton</b>	Bring back to next EMCC meeting on July 11, 2018. Supervisorial District Four seat is vacant.	Bring back July 11, 2018.
<b>4.7 EMCC 2018 Schedule</b>	The remaining 2018 EMCC tentative meeting dates, next meeting July 11, 2018, and the last meeting of the year schedule for October 03, 2018.	Attachment E, information only.
<b>5. EMS AGENCY REPORTS</b>		
<b>5.1 REMSA Updates Bruce Barton</b>	Bruce is promoted to Director of Emergency Management Department. Trevor Douville has promoted to Deputy Administrator of REMSA. Epidemiologist from RUHS joining REMSA two days a week.  The REMSA organization staffing chart is still in draft. Bruce will review with Trevor Douville and distribute once finalized.	Information only.
<b>5.2 Ambulance Patient Offload Delay (APOD) Dan Bates</b>	Link present on Attachment F for Ambulance Patient Offload Time Report. Two separate links (1) for February and (1) March 2018. Numbers have dropped since January 2018. JFK hospital carried a 98% offload. In the event patient offload time is high, REMSA will send out EMS Specialist to hospitals to review the best practices to elevate response time.	Attachment F, information only.
<b>6.0 OTHER REPORTS</b>		
<b>6.1 PMAC Steven Patterson, MD/ Kristen Clements</b>	Kristen Clements gave an update on the last PMAC meeting held on January 22, 2018. The protocol update went into effect on April 1, 2018. Review of changes were discussed. Changes to Patient Management Plan. System wide evaluation will include a Regional approach to Trauma Care. Changed from Cincinnati Stroke scale to LA Stroke scale on April 1, 2018. Staffing changes discussed at last PMAC meeting. Dr. Davis	Information only.

EMCC Draft Minutes  
April 18, 2018

TOPIC	DISCUSSION	ACTION
	gave presentations on AHA training changes in the County for improvement.	
<b>6.2 EMD Preparedness Division</b> <b>Ramon Leon</b>	Multi Patient Management project, will be brought back to County Board for modification to functional going to full scale exercise. This exercise is scheduled for August 2018. EMD is working with Riverside County Office of Education to identify a site location. Target date set for April 19, 2018.	Information only.
<b>6.3 EMD Operations Division</b> <b>Mark Bassett</b>	<p>Bruce gave an update, cross training is taking place of the REMSA duty officers and the EMD duty officers. EMD duty officers will be assisting in the ambulance patient offload practices by visiting the hospitals in need.</p> <p>Bruce announced EMD will be moving to a new location in Riverside that will include new County EOC. An estimated 2 year moving date to complete.</p>	
<b>7. OPEN COMMENTS</b>	<p>Michelle announces Stop The Bleed Campaign at the Promenade Mall in Temecula on April 21, 2018.</p> <p>Phil Rawlings announces change in leadership. Chief Hawkins has stepped down. Dan Talbot is now interim. He will remain until replaced.</p> <p>Jason Keeling announces staff changes, Chief Scott Brown President in Hemet. David Duffy will retire at the end of April.</p> <p>Bruce Barton announces TXA study as a successful completion. Successful results were sent to EMS commission.</p>	Information only.
<b>8. NEXT MEETING / ADJOURNMENT</b>	July 11, 2018 - tentative based upon sufficient agenda items.	Information only.

## FOR CONSIDERATION BY EMCC

DATE: October 3, 2018

TO: EMCC

FROM: Trevor Douville, Deputy EMS Administrator

SUBJECT: Membership –Term Dates and 2016- 2018 Attendance

ACTION: Review of Term Dates and Attendance

Representing	2018 Current Membership	Term Dates	April 6, 2016	Oct 5, 2016	April 5, 2017	April 18, 2018
CVAG	Randal Bynder	07/01/13—06/30/16	Absent	Absent	Absent	Absent
RCMA	Barbara Blasko	07/01/15—06/30/18	Absent	Absent	Absent	Absent
District One	Robert Roy	07/01/17—06/30/20	Absent	Absent	Absent	Present
District Two	Stan Grube	07/01/17—06/30/20	Present	Present	Present	Present
District Three	Jerry Holldber	07/01/17—06/30/20	Present	Present	Present	Present
District Four	Vacant	07/01/14—06/30/17	Present	Present	Vacant	Vacant
District Five	James Palmer	07/01/15—06/30/18	Present	Present	Present	Present
RCLEAA	Sean Hadden	07/01/16—06/30/19	Absent	Vacant	Absent	Absent
RCFCA	Jason Keeling	07/01/15—06/30/18	Present	Absent	Present	Absent
WRCOG	Gary Thompson Gary Nordquist	07/01/13—06/30/19	Absent	Present	Absent	Absent
Air Ambulance Provider	Melissa Schmidt	07/01/16—06/30/19	Absent	Present	Absent	Present
Ambulance Association	Lori Lopez	07/01/16—06/30/19	Vacant	Vacant	Absent	Absent
PMAC Physician	Stephen Patterson	07/01/15—06/30/18	Present	Present	Absent	Absent
PMAC Prehospital	Kristen Clements	07/01/16—06/30/19	Present	Present	Absent	Present
AMR	Peter Hubbard	NA	Present	Present	Present	Present
HASC	Keven Porter	NA	Present	Absent	Absent	Absent
Co. Health Officer	Cameron Kaiser	NA	Absent	Absent	Absent	Absent
REMSA Med Director	Reza Vaezazizi	NA	Present	Absent	Absent	Absent
Riverside Co Fire Dept.	Phil Rawlings	NA	Absent	Present	Absent	Present

**FOR CONSIDERATION BY EMCC**

DATE: September 20, 2018

TO: EMCC

FROM: Trevor Douville, Deputy EMS Administrator

SUBJECT: EMCC 2019 Schedule

ACTION: Received and File Information

**2019  
EMCC MEETING SCHEDULE**



	DATE	TIME	LOCATION
EMCC	01/09/2019	9am – 10:30am	Towers at Riverwalk Building 4210 Riverwalk Parkway Riverside, CA 92505 First Floor Conference Room/Orange Room
EMCC	04/10/2019	9am – 10:30am	Towers at Riverwalk Building 4210 Riverwalk Parkway Riverside, CA 92505 First Floor Conference Room/Orange Room
EMCC	07/10/2019	9am – 10:30am	Towers at Riverwalk Building 4210 Riverwalk Parkway Riverside, CA 92505 First Floor Conference Room/Orange Room
EMCC	10/09/2019	9am – 10:30am	Towers at Riverwalk Building 4210 Riverwalk Parkway Riverside, CA 92505 First Floor Conference Room/Orange Room

## FOR CONSIDERATION BY EMCC

DATE: September 21, 2018

TO: EMCC

FROM: Trevor Douville, Deputy EMS Administrator

SUBJECT: Data System Update

ACTION: Received and File Information

EMS Provider Organizaiton	January	February	March	April	May	June	July	August	September	2018 YTD
AMR Desert	3,567	3,061	3,389	3,145	3,078	3,024	3,061	2,957	1,384	26,666
AMR Hemet	3,648	3,270	3,458	3,231	3,327	3,082	3,300	3,278	1,718	28,312
AMR Riverside	11,812	10,533	11,437	10,806	11,392	10,894	11,390	11,218	5,258	94,740
Calimesa Fire Department	155	104	80	115	110	77	100	70	27	838
Care Ambulance	20	10	20	5	21	19	11	146	87	339
Cathedral City Fire Department	411	338	414	377	382	373	333	364	162	3,154
Cavalry Ambulance	13	10	10	18	32	48	55	65	52	303
Corona City Fire Department	668	535	599	553	623	550	636	608	292	5,064
Desert Critical Care Transport	1	1								2
Hemet Fire Department	1,322	1,093	1,183	1,143	1,156	1,073	1,196	1,202	623	9,991
Fire Protection District	52	36	40	42	63	45	6	13	27	324
March Air Reserve Base Fire Department	4	2	4	12	8	6	6	2	5	49
Mission Ambulance	1,317	1,172	1,323	1,138	1,161	1,147	1,079	1,152	568	10,057
Morongo Fire Department	48	66	51	48	60	62	65	65	37	502
Murrieta Fire Department	664	550	581	572	600	537	555	593	281	4,933
Palm Springs Fire Department	721	729	776	721	640	628	674	567	297	5,753
Pechanga Fire Department	73	86	90	73	95	86	91	115	48	757
PMT Ambulance	457	349	370	363	356	356	415	362	151	3,179
Riverside City Fire Department	2,561	2,269	2,437	2,331	2,359	2,210	2,358	2,327	1,143	19,995
Riverside County Fire Department	12,073	10,092	10,888	10,040	10,225	9,927	10,483	10,393	5,016	89,137
<b>2018 YTD</b>	<b>39,587</b>	<b>34,306</b>	<b>37,150</b>	<b>34,733</b>	<b>35,688</b>	<b>34,144</b>	<b>35,814</b>	<b>35,497</b>	<b>17,176</b>	<b>304,095</b>



**FOR CONSIDERATION BY EMCC**

DATE: September 21, 2018

TO: EMCC

FROM: Trevor Douville, Deputy EMS Administrator

SUBJECT: Proposed Response Time Reporting Metrics

ACTION: Received and File Information

EMS Provider Organizaiton	Total of Incidents eRecord.01	(911 Only) Total of Incidents eRecord.01	Total Response Time – eTimes.01 to eTimes.07 90th Percentile <a href="http://www.remsa.us/policy/2203.pdf">http://www.remsa.us/policy/2203.pdf</a>	(911 Only Total) Response Time – eTimes.01 to eTimes.07 90th Percentile <a href="http://www.remsa.us/policy/2203.pdf">http://www.remsa.us/policy/2203.pdf</a>
AMR Desert				
AMR Hemet				
AMR Riverside				
Calimesa Fire Department				
Care Ambulance				
Cathedral City Fire Department				
Cavalry Ambulance				
Corona City Fire Department				
Desert Critical Care Transport				
Hemet Fire Department				
Fire Protection District				
March Air Reserve Base Fire Department				
Mission Ambulance				
Morongo Fire Department				
Murrieta Fire Department				
Palm Springs Fire Department				
Pechanga Fire Department				
PMT Ambulance				
Riverside City Fire Department				
Riverside County Fire Department				
<b>2018 YTD</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**FOR CONSIDERATION BY EMCC**

Attachment F  
Page 1 of 1

DATE: September 21, 2018

TO: EMCC

FROM: Misty Heyden, Administrative Services Analyst II

SUBJECT: Ambulance Patient Offload Time

ACTION: Received and File Information

Please see the attached link for the current Ambulance Patient Offload Time Reports for July 2018 and August 2018:

<http://remsa.us/documents/reports/APOT/2018APOTJuly.pdf>

<http://remsa.us/documents/reports/APOT/2018APOTAugust.pdf>