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## EMS SYSTEM ADVISORY #2022-10/18

**TO:** Riverside County EMS System

**FROM:** Trevor Douville, EMS Administrator *T.D.*

**SUBJECT:** Community Assessment and Transport Team (CATT) Pilot Program

**DATE:** October 18, 2022

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Community Assessment and Transport Team (CATT) is a pilot program beginning October 18<sup>th</sup>, 2022, and created in collaboration with Riverside University Health System, American Medical Response, and the Riverside County EMS Agency.

The intent of the pilot program is to better serve EMS patients coping with behavioral health and substance use related incidents through on-scene assessment and more appropriate resource referral. Instead of traditional EMS system activation and transport to emergency departments, these individuals can instead be assessed on-scene by a behavioral health clinician, and if necessary, transported by CATT to a mental health facility, sobering center, shelter, or any other Riverside County Mental Health Crisis Services designated destination appropriate for their needs. For more information about the CATT pilot program, see REMSA operational policy [5802](#). General program information is as follows:

- CATT is a mobile unit, staffed with an Emergency Medical Technician (EMT) and a Licensed Clinical Therapist II.
- During this phase of the pilot program, CATT will be available to the Hemet-San Jacinto Zone only.
- Hours of coverage will be from 0830 to 1830 on Tuesday, Wednesday, Thursday, and Fridays.
- If an individual meets the criteria for REMSA Policy 3312 “Assess and Refer”, and the nature of the call is behavioral health or substance use related, then a direct request can be made to the AMR Communications Center for a CATT unit response.

If you have questions, please contact the EMS Agency at (951) 358-5029, or for an urgent matter, the REMSA Duty Officer at (951) 712-3342.

