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## EMS SYSTEM ADVISORY #2020-09/03

**TO:** Riverside County EMS System

**FROM:** Reza Vaezazizi MD, Medical Director  
Trevor Douville, EMS Administrator

**SUBJECT:** REMSA Policy Manual Questionnaire

**DATE:** September 3, 2020

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A significant amount of work has been put into Riverside EMS Agency's policy manual over the years, but we recognize that there are many aspects of its current framework that are disliked. The policies contained in the manual must be effective and usable for all layers of the system, from provision of care in the field to agency level quality improvement all the way to administration of the system itself.

With that being said, we are requesting your participation and input to make it easier to navigate and utilize on a daily basis: your opinion of the policy manual's structure and arrangement will help shape its next iteration. The purpose of this process will be to collect and organize your perception of the manual's current layout and, once REMSA receives all completed surveys, we will compile, analyze and discuss the provided opinions and perceptions transparently. Our intent, with your help, is to improve the current REMSA policy manual structure and format, not the medical content itself, and will ultimately help us understand how providers view the REMSA protocol format.

You can access the survey through the following link:

<https://www.research.net/r/REMSAProtocolSurvey2020>



We are committed to responsible and controlled policy change to support you, our providers, and to ensure a safe, effective EMS system of care. We look forward to hearing your voice.

