

EMS SYSTEM ADVISORY #2020-05/22

TO: Riverside County EMS System

FROM: Trevor Douville, EMS Administrator

SUBJECT: National EMS Week - May 17 - 23, 2020

DATE: May 22, 2020

The Riverside County Emergency Management Department (EMD) and the Riverside County Emergency Medical Services Agency (REMSA) could not be prouder of the excellent services and unwavering commitment from our EMS providers in Riverside County. The EMS providers in Riverside County are truly dedicated to the delivery of the best possible emergency medical services available. Over the past few months, that demonstration of high-quality care could not be more evident than during the unprecedented COVID-19 response. The EMS providers on the frontline of this response embody the foundation of strength, integrity and service for the Riverside County EMS System.

Typically, during National EMS Week, the Riverside County EMS Agency would go out to the field and personally visit our EMS providers at hospitals, EMS and fire stations, and dispatch centers to say THANK YOU, but with the COVID-19 Pandemic, this EMS week is anything but typical. Please know that we miss you and look forward to seeing you all very soon.

Fittingly, the theme for EMS Week this year is "Ready Today. Preparing for Tomorrow." and this truly exemplifies our EMS Providers. As a father, husband, and proud resident of the County of Riverside, I have the highest confidence in our EMS providers. I know that when my family needs EMS care, the talented and coordinated team of EMS professionals in Riverside County will be there — Ready.

Over the last year, the Riverside County EMS System has been busy; from fires, torrential flooding and debris flows, to a fighter jet crash, all the way to the unprecedented COVID-19 Pandemic response. These have been handled by our providers on top of the 500+ medical emergencies that occur every single day across the County. The Riverside County EMS System is prepared and resilient because of all of you, and your steadfast commitment to your community to always be "Ready."

In recognition and validation of your service, the EMS Agency would like to take a personal moment and say a heartfelt **THANK YOU** – to each and every EMS provider. We at REMSA truly appreciate you.