



# Ambulance Response Compliance Review

AMR Compliance Summary  
7/1/2018 – 6/30/2019

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# RIVERSIDE COUNTY AMBULANCE RESPONSE TIME COMPLIANCE

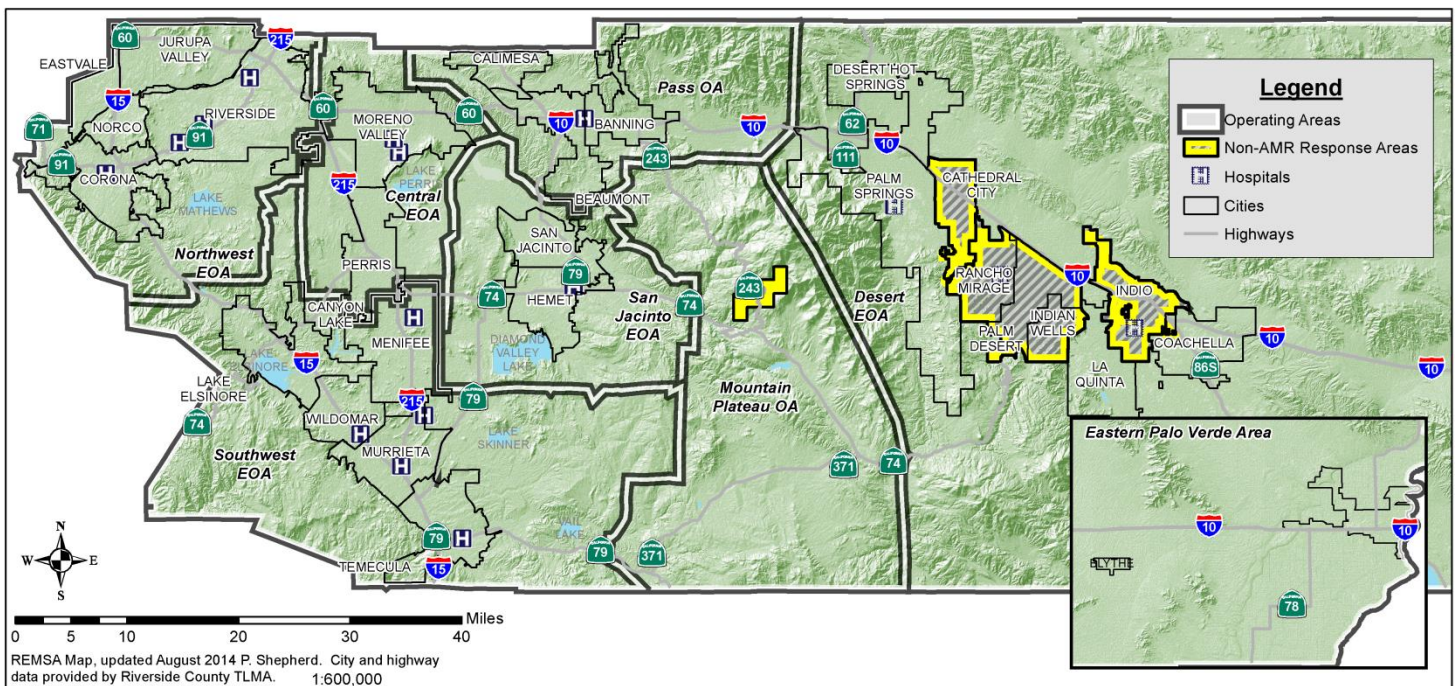
## Overview

The Riverside County EMS System covers all 9-1-1 medical responses in Riverside County. American Medical Response (AMR) is the contracted ambulance provider for most of Riverside County, and this report outlines the AMR response time compliance in Riverside County through the end of December 2018. Data provided refers to the AMR-serviced Ambulance Operating Areas delineated in the master service agreement dated July 1, 2015.

Below is a map of the Ambulance Operating Areas, which are discussed in the corresponding Administrative Group meetings based on region. A complete map of the County with Response Time Zones labeled is available at <http://www.remsa.us/zones>



## RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM AMBULANCE OPERATING AREAS



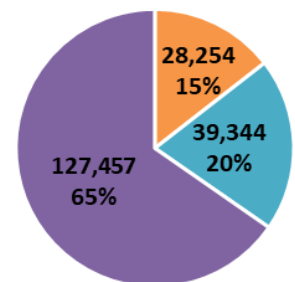
The West County Response Time Zones are responsible for approximately 66% of 9-1-1 calls made to AMR from the EMS System. East County and Mid County response zones make up about 14% and 20% of 9-1-1 call volume, respectively.

West County includes the Northwest, Southwest, and Central response zones. The City of Riverside is a subzone of the Northwest Zone, which accounts for more responses than all other subzones across the County.

Mid County region includes the Pass, San Jacinto, and Mountain Plateau Response Time Zones.

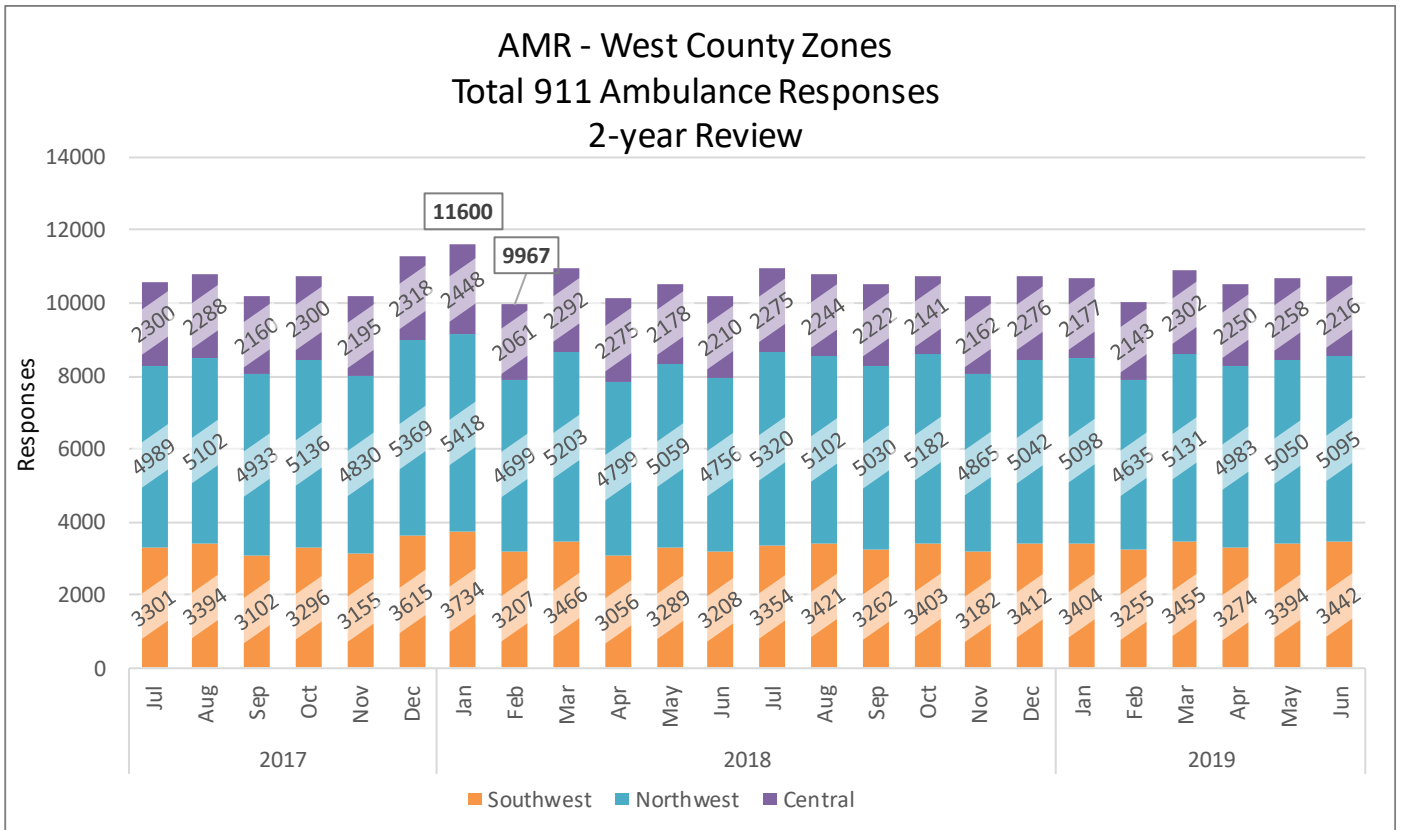
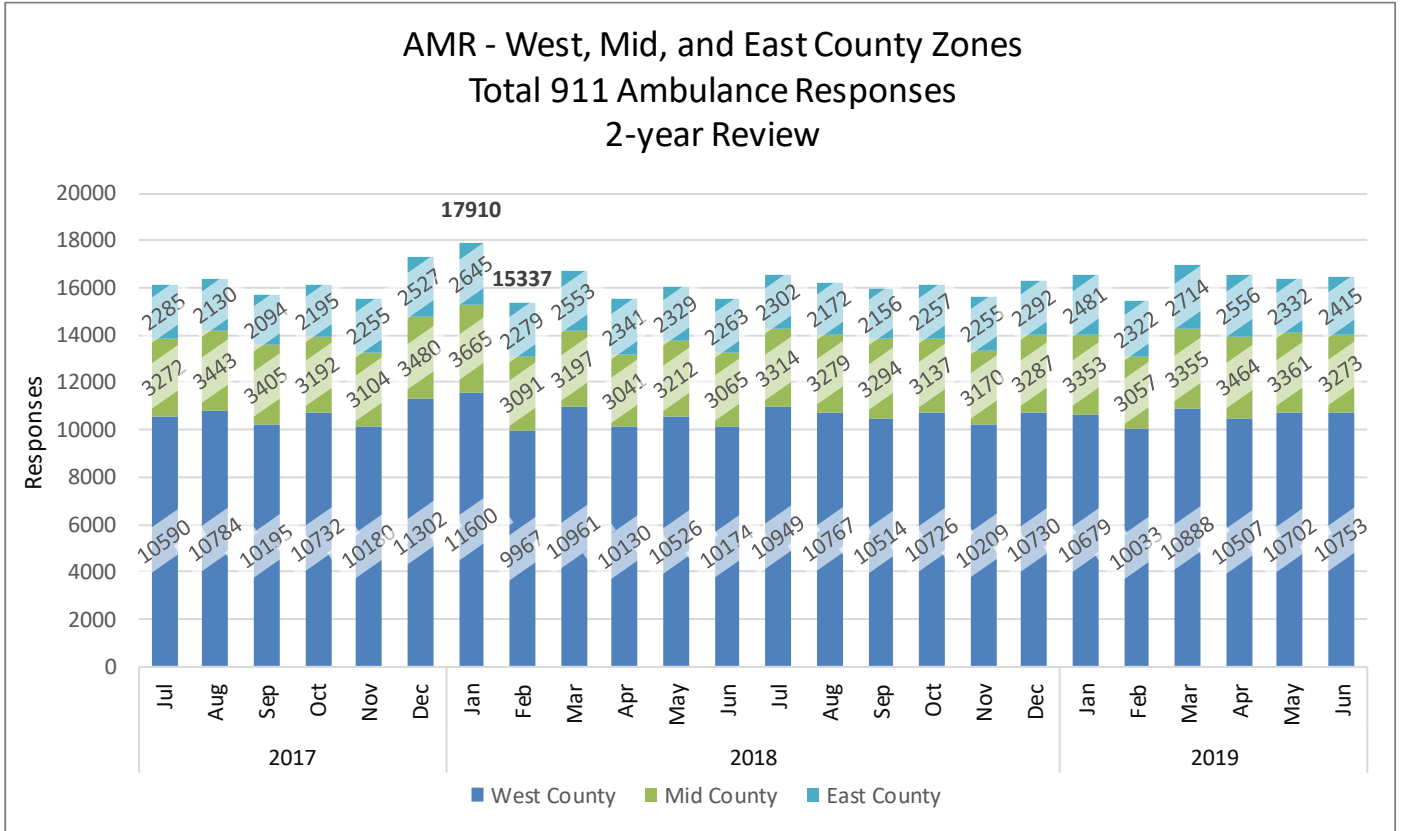
East County includes the Desert and Palo Verde Response Time Zones.

AMR - Response Time Zones  
Regional 9-1-1 Ambulance Responses  
July 2018 through June 2019

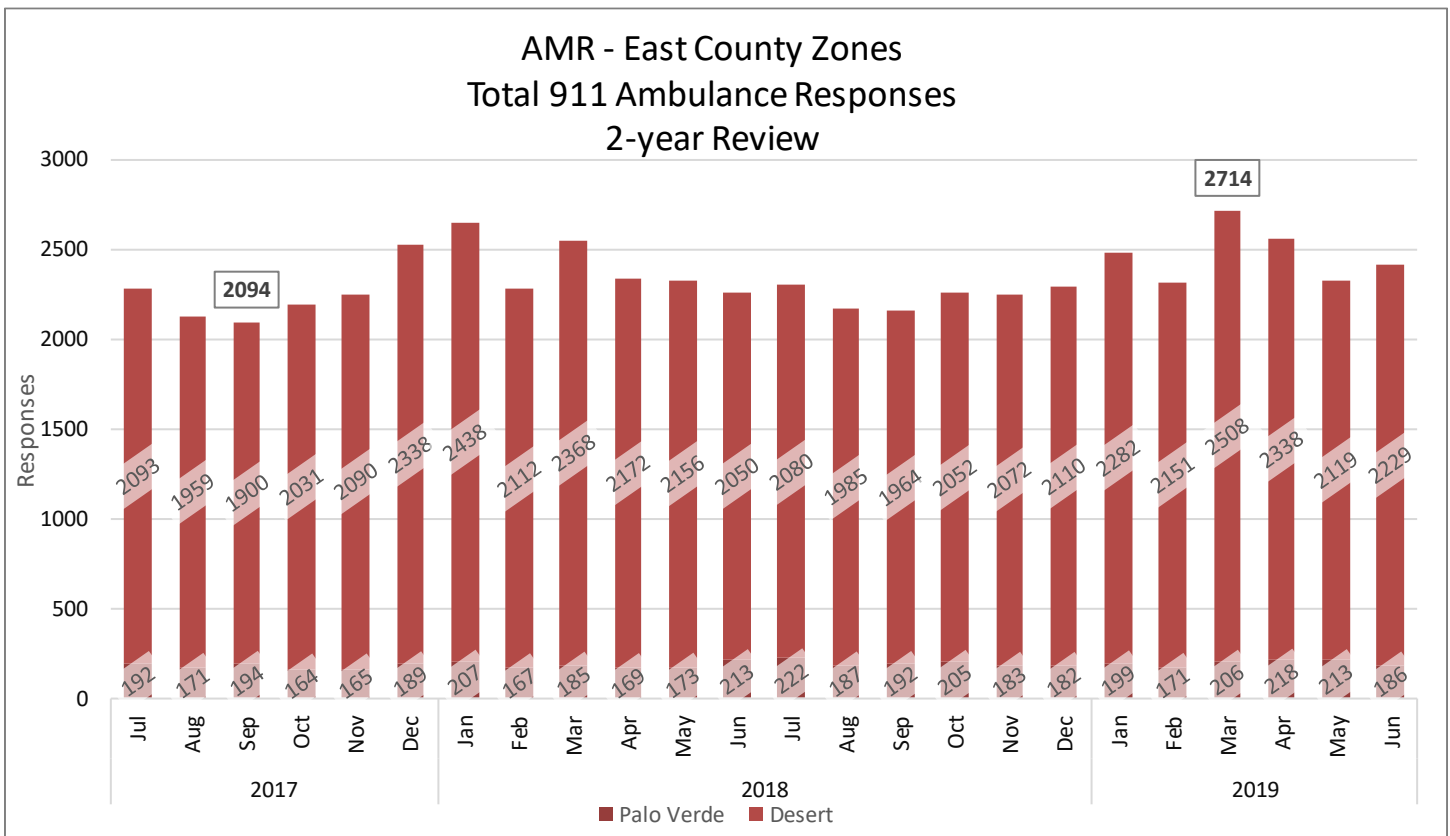
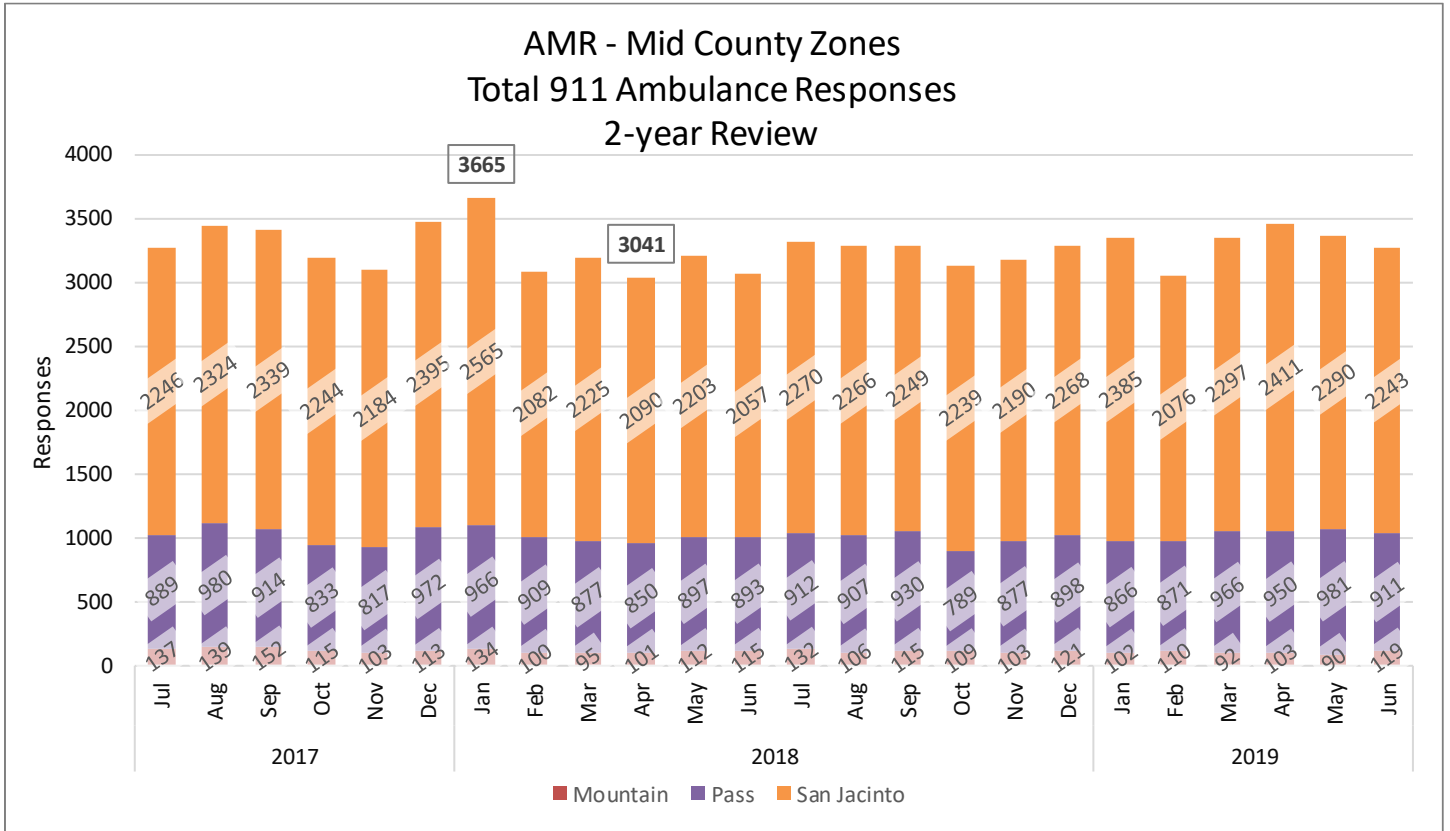


■ East County ■ Mid County ■ West County

West, Mid, and East County Areas Comparisons



West, Mid, and East County Areas Comparisons (Cont'd)





# CENTRAL ZONE

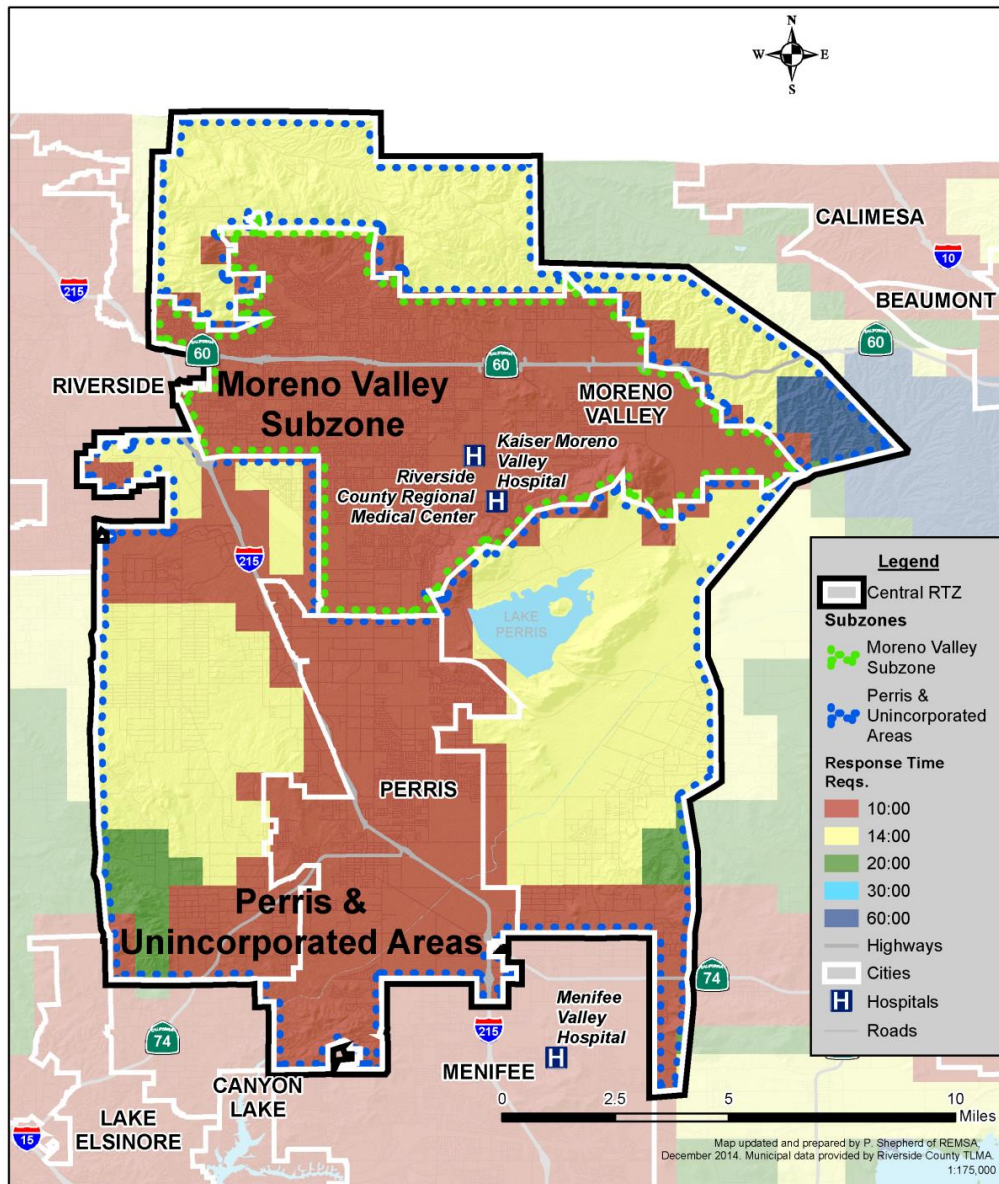
The Central Response Time Zone (RTZ) encompasses Moreno Valley, Perris, and unincorporated areas surrounding these cities. It borders the Northwest and Southwest Response Time Zones to the West, the Southwest RTZ to the South, and the Pass and San Jacinto RTZs to the East. It is divided into two subzones: the Moreno Valley Response Time Subzone (RTSZ) and the Perris and Unincorporated Areas RTSZ. During the period in review for this report, the Moreno Valley Subzone received higher 911 ambulance response volume than did the Perris and unincorporated area, as illustrated in the following charts. These charts cover overall 911 ambulance responses, response time compliance, compliance/responses by subzone, responses more than ten minutes late, and exemptions.

The maps referenced in this report are available at [remsa.us/zones](http://remsa.us/zones)

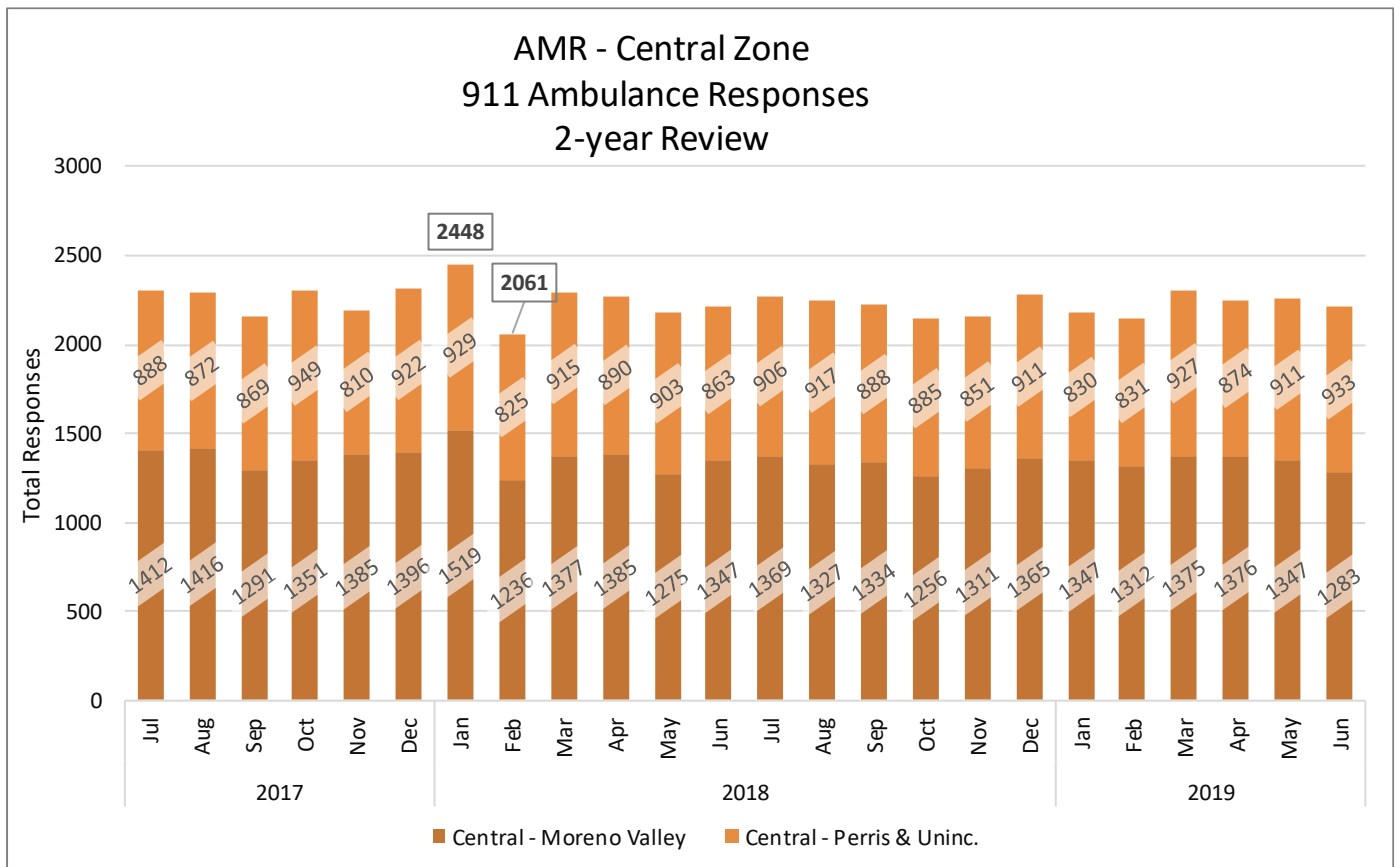
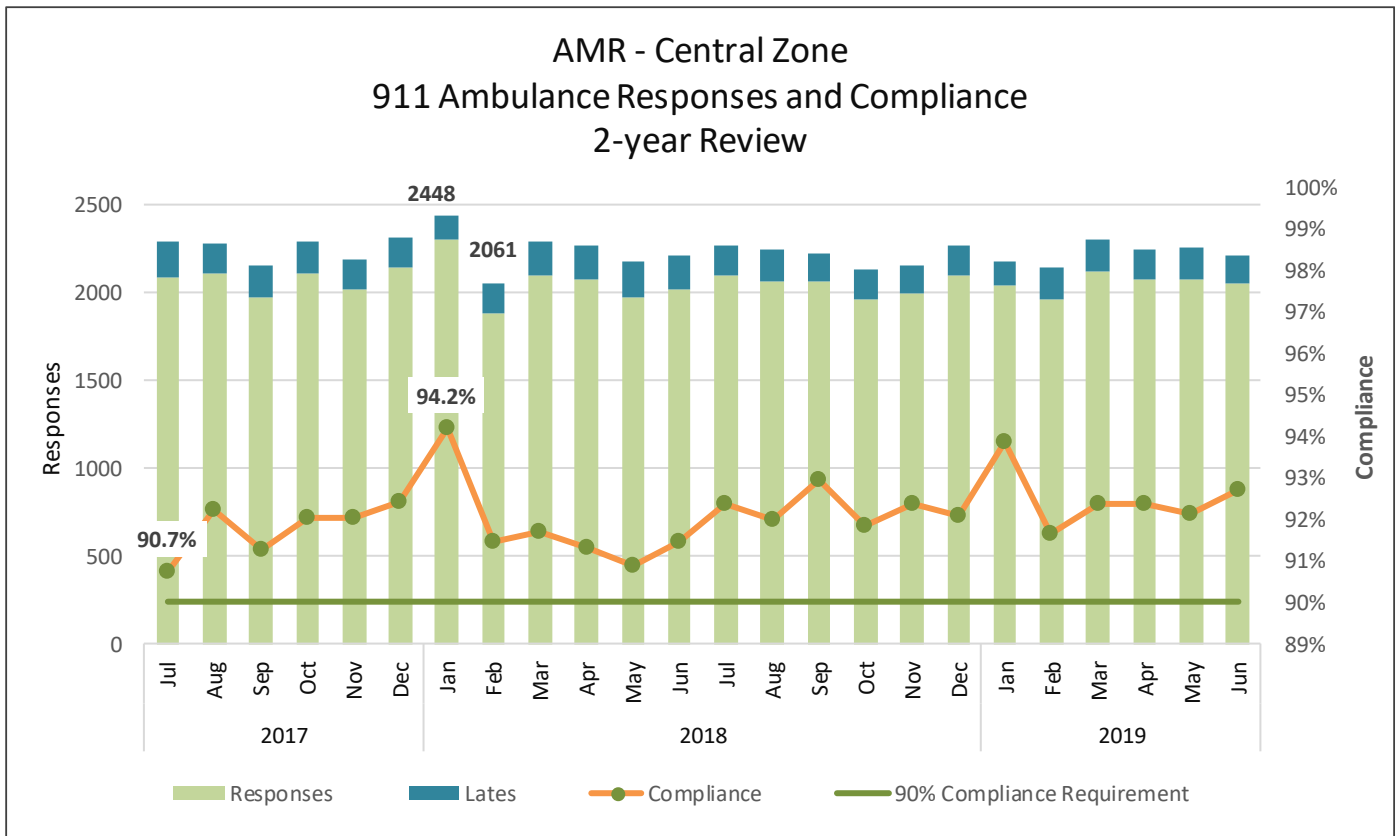


RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM  
GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

## CENTRAL

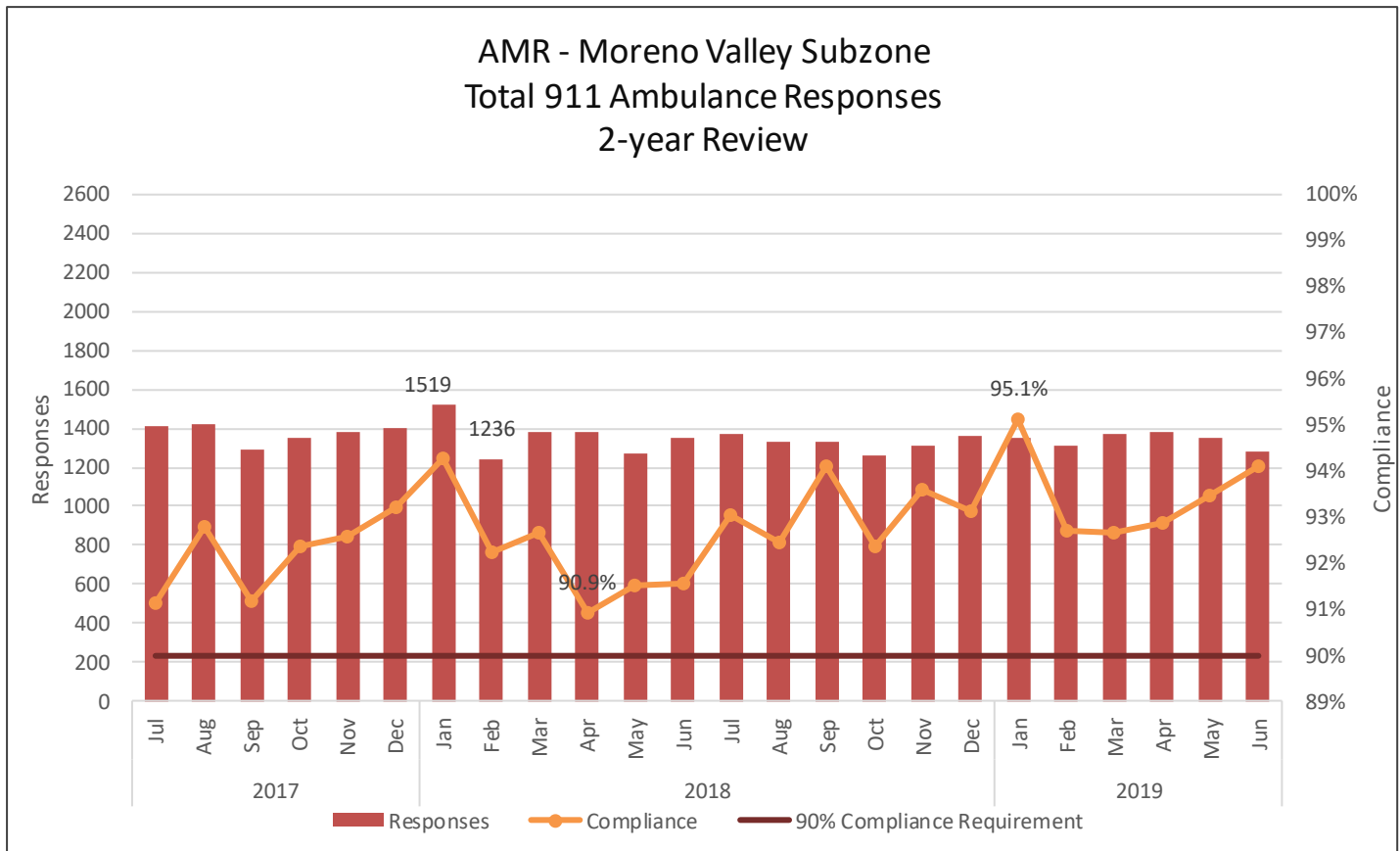
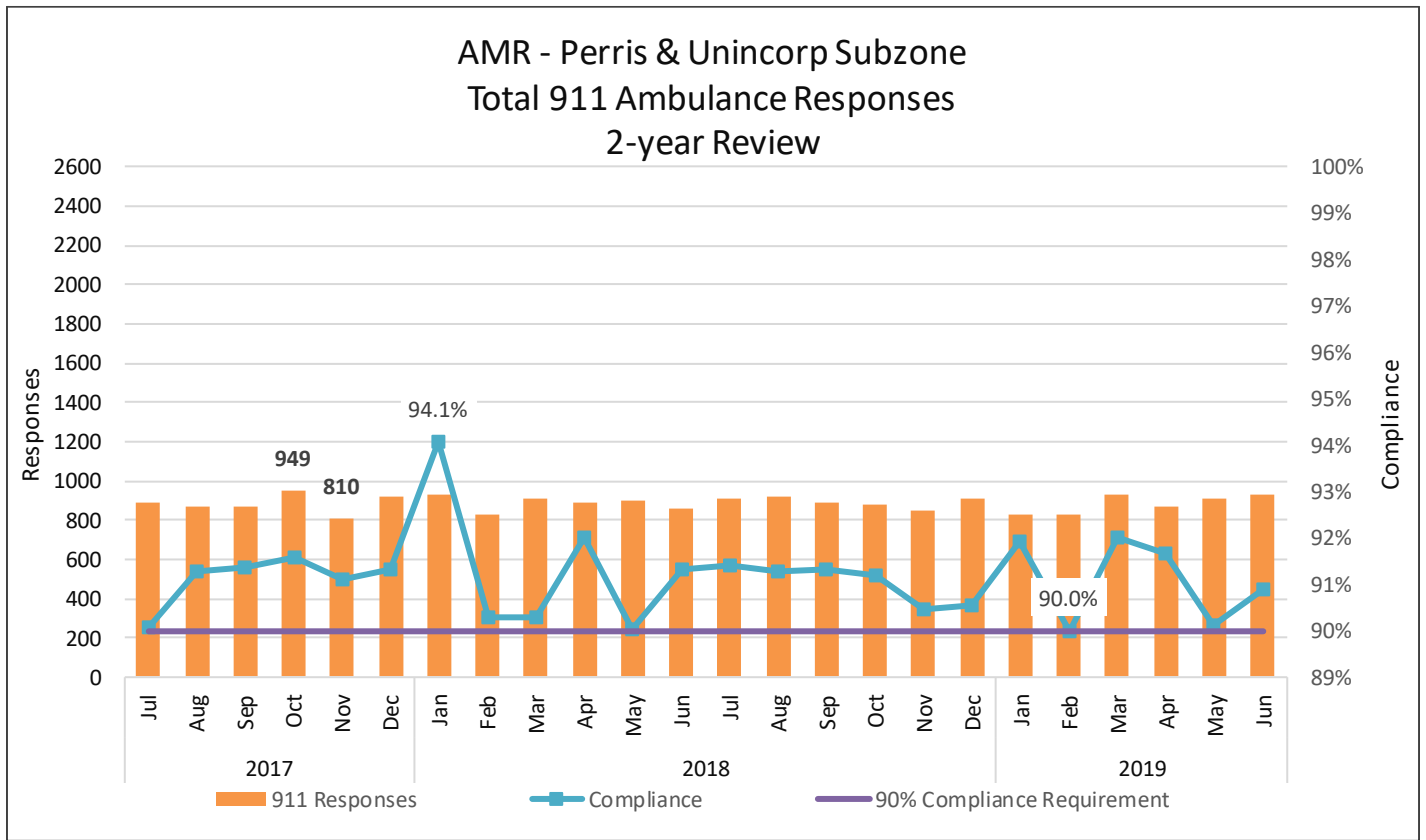


Central Zone: Response and Compliance Data

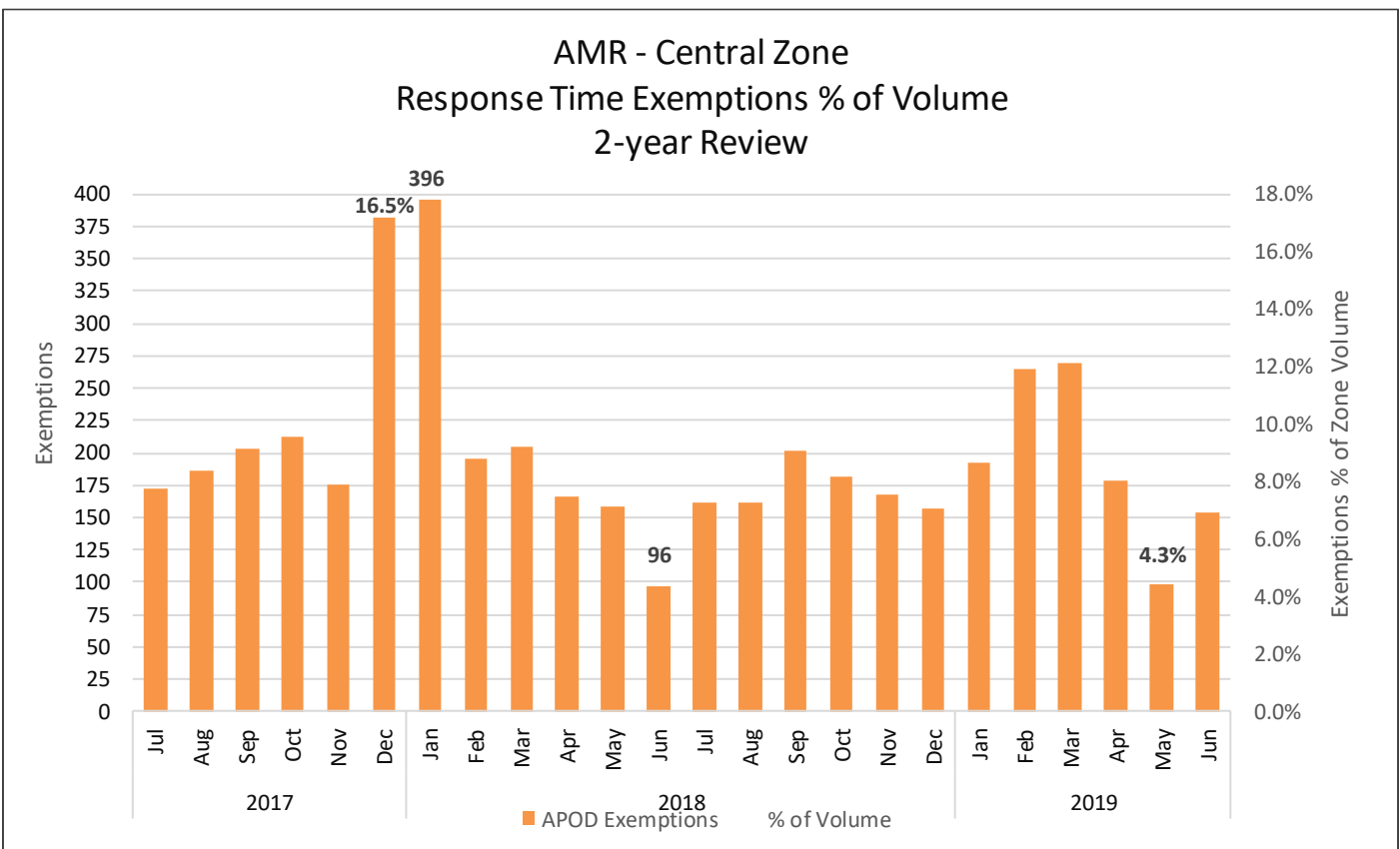
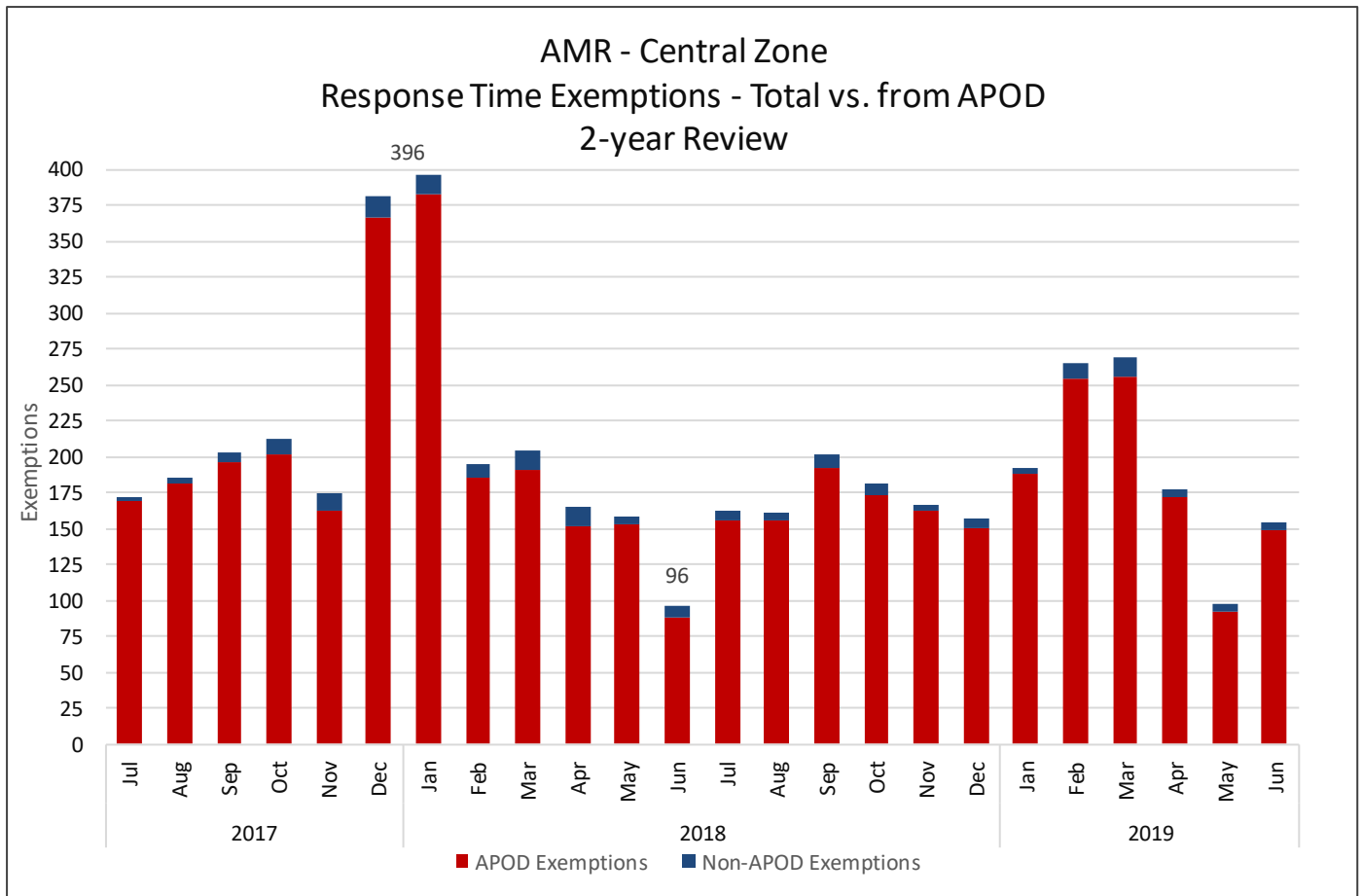




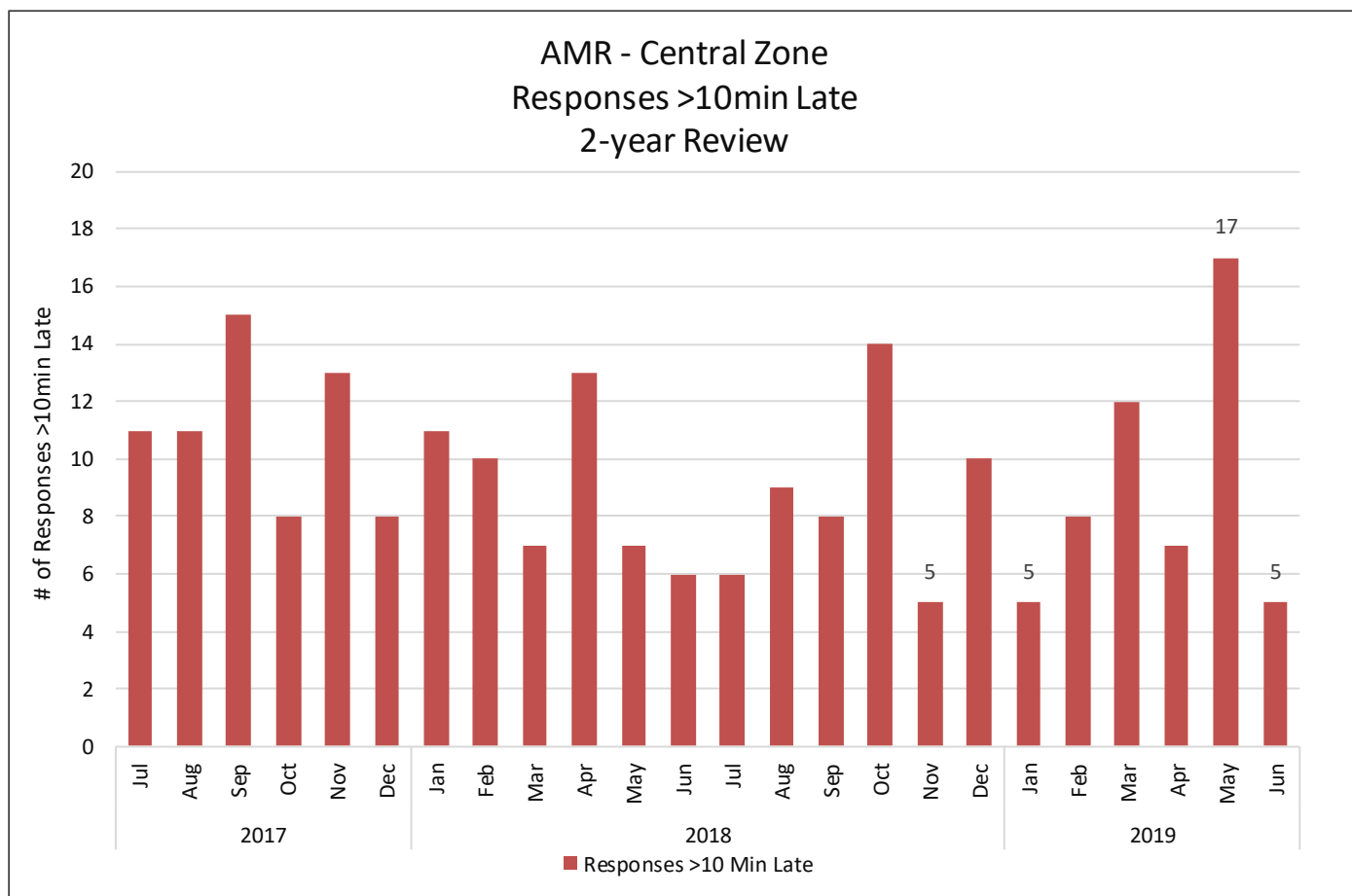
Central Zone: Subzone Response and Compliance Data



Central Zone: Exemptions



Central Zone: Responses > 10 Minutes Late

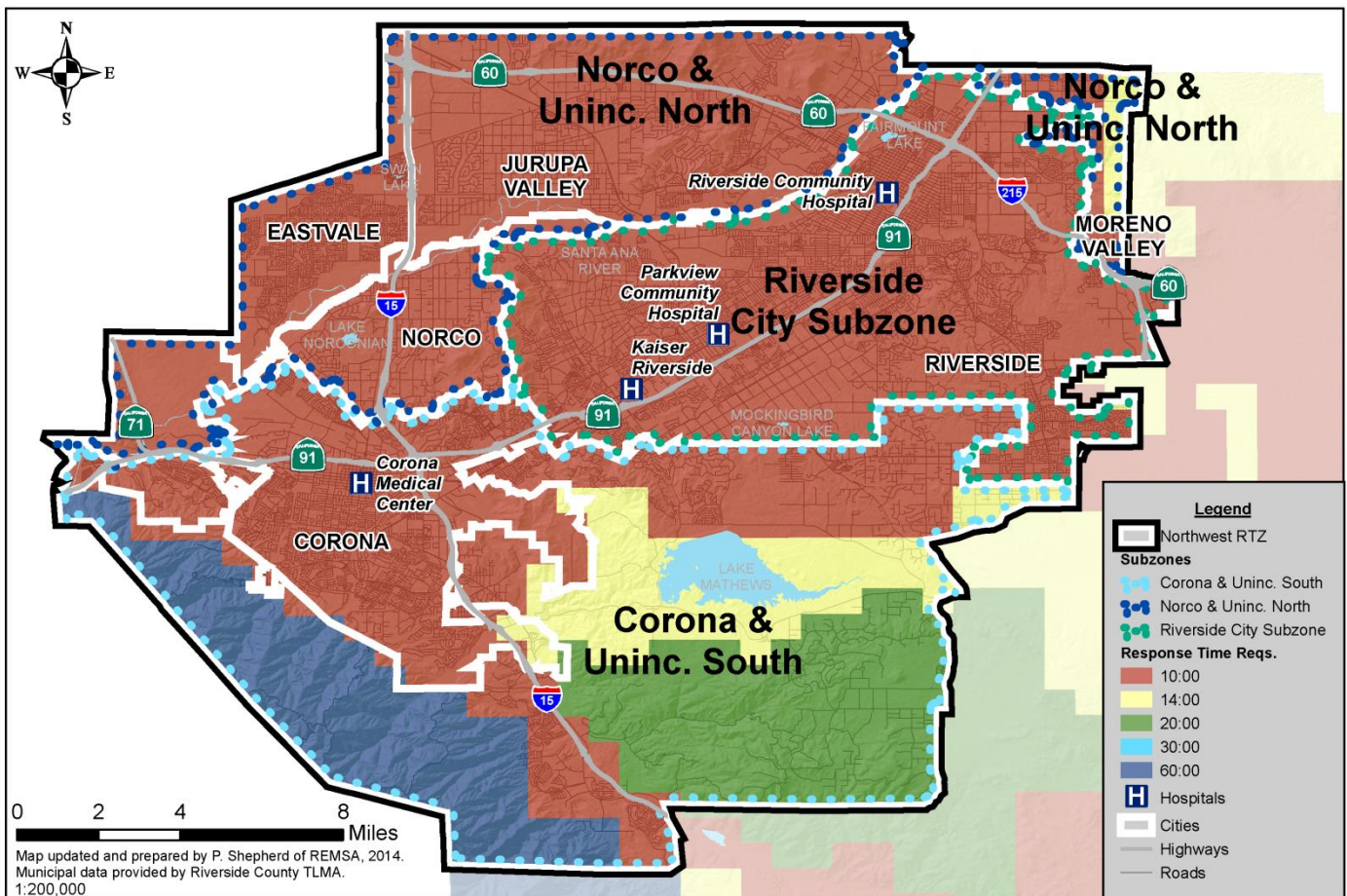


# NORTHWEST ZONE

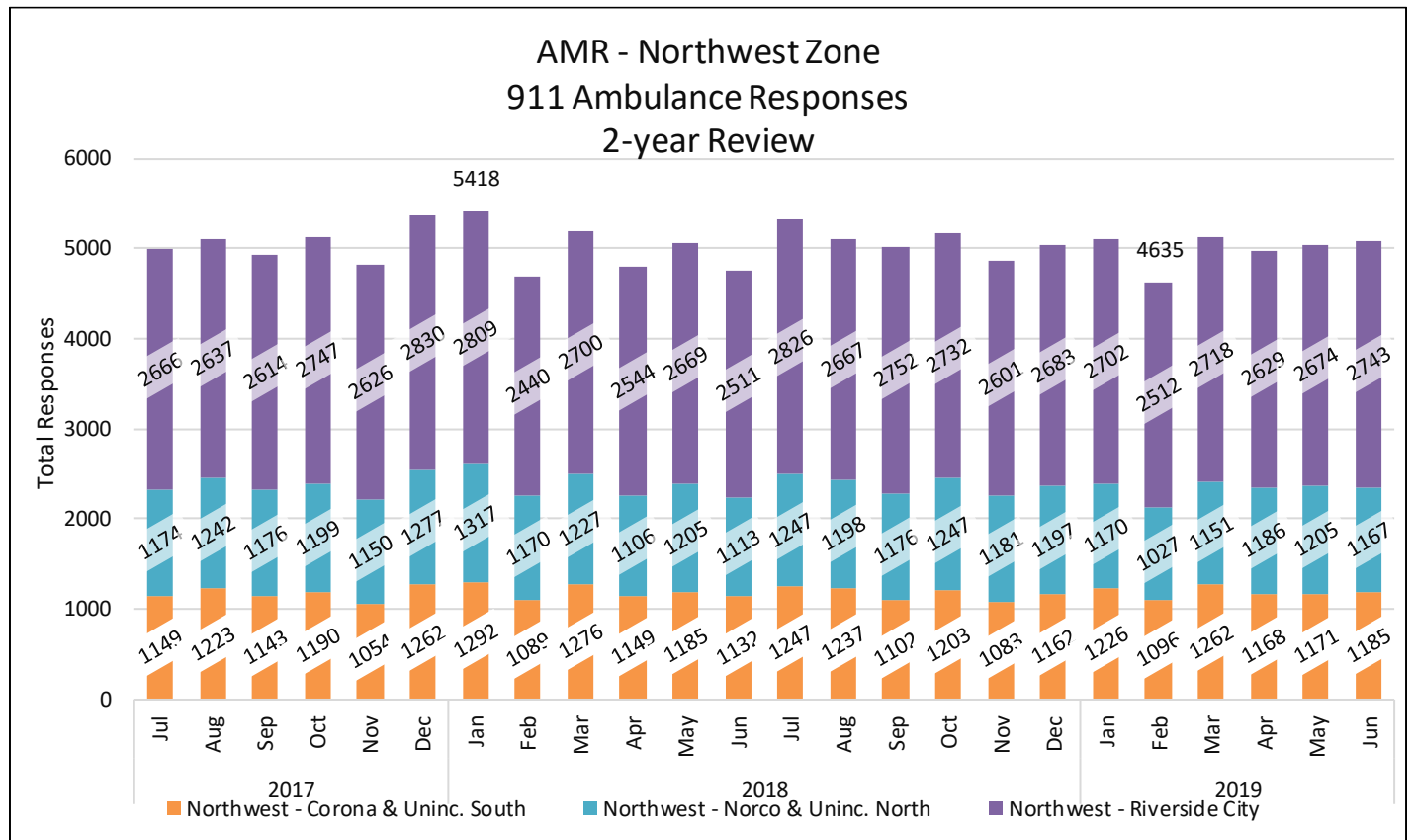
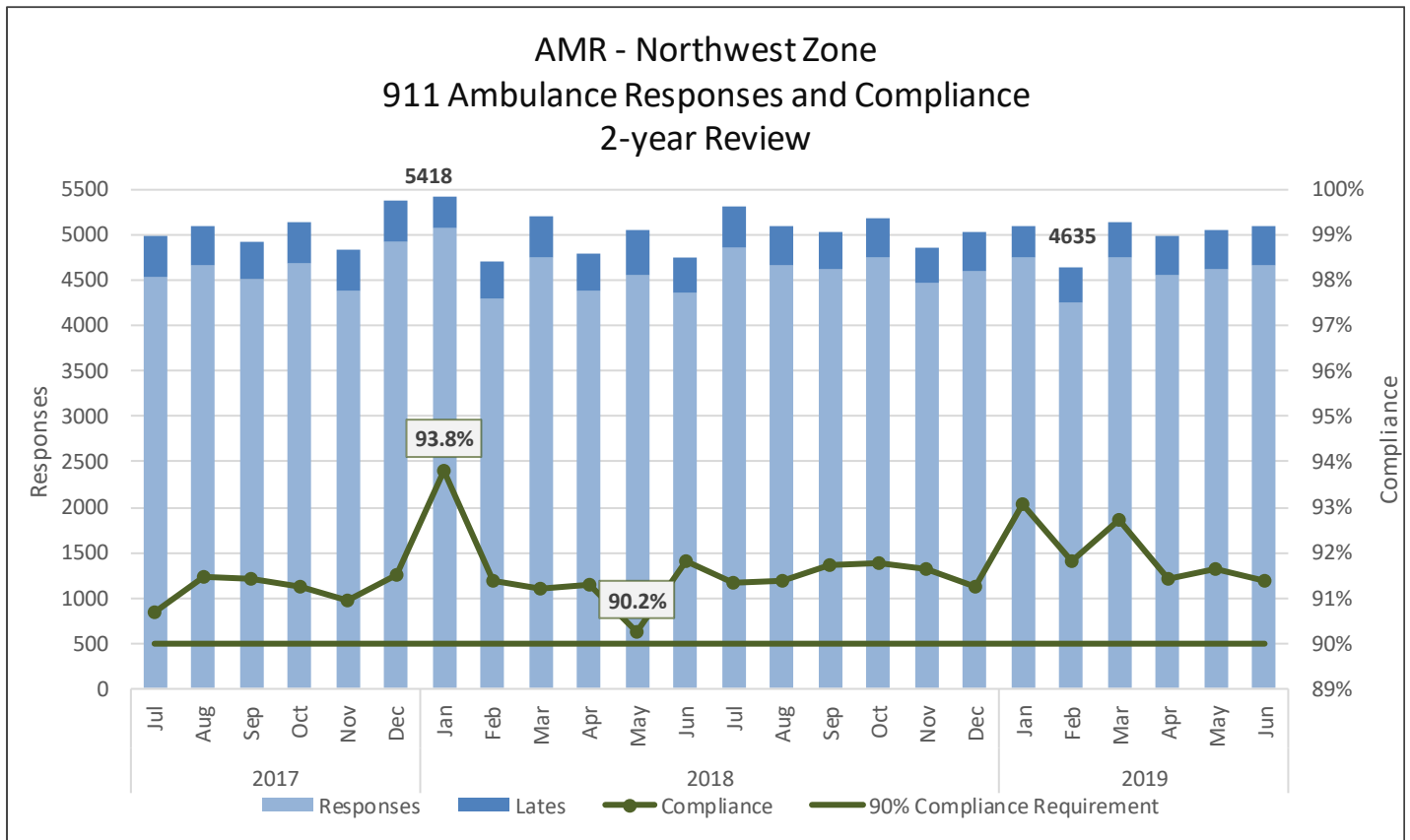
The Northwest Response Time Zone includes: Riverside, Corona, Norco, Eastvale, Jurupa Valley, and unincorporated areas of the County adjacent to these, as depicted in the Northwest Response Time Zone (RTZ) map. It borders the Southwest Zone to the South and the Central Zone to the East. The Northwest Zone is divided into three subzones: the Riverside City Subzone, the Corona & Unincorporated South Area Subzone, and the Norco & Unincorporated North Area Subzone. During the period in review for this report, the Riverside City Subzone received the highest volume of 911 ambulance responses, as is depicted in the following charts. Included for review are: Northwest Zone compliance, 911 ambulance responses, exemptions, and responses more than ten minutes late.



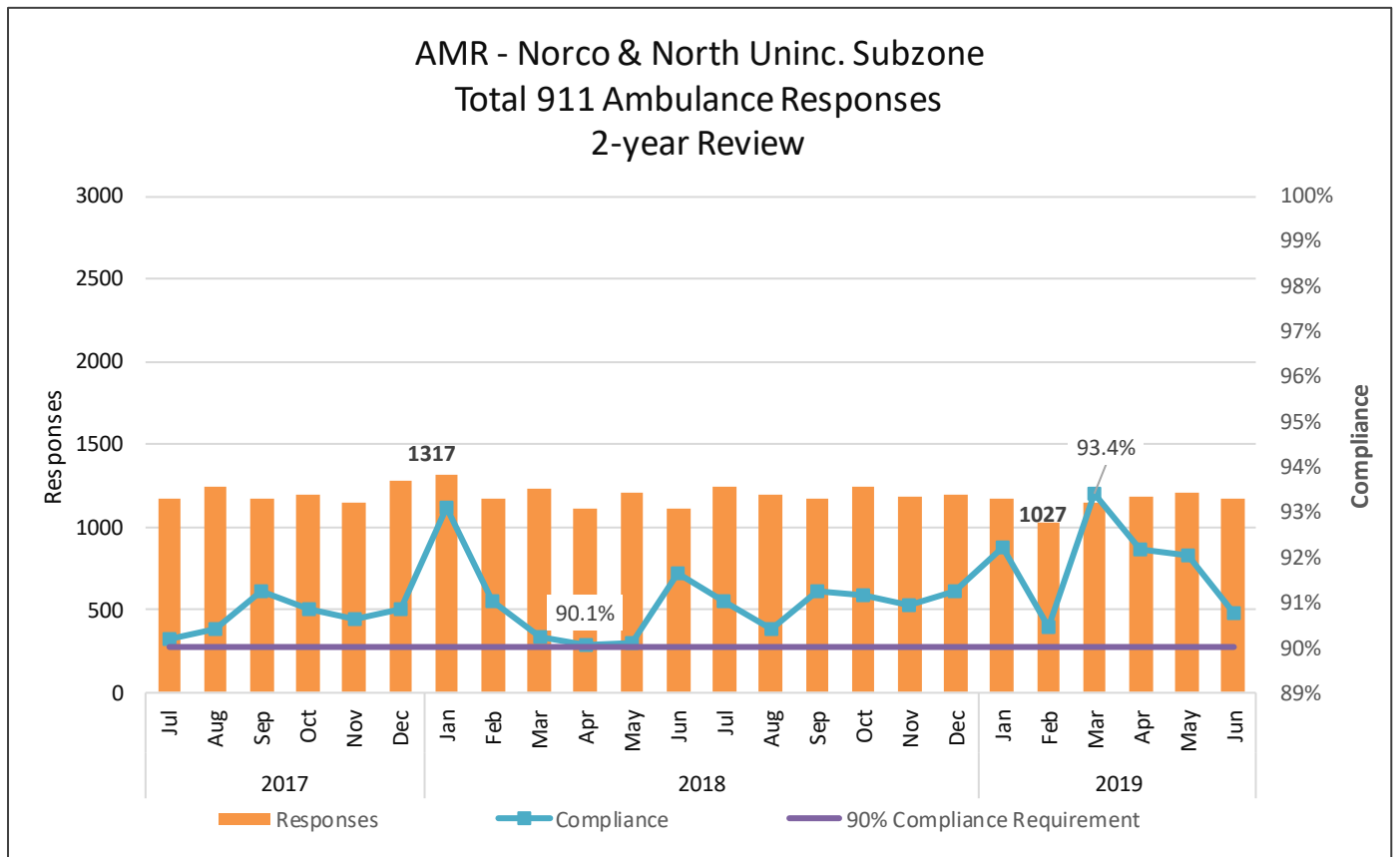
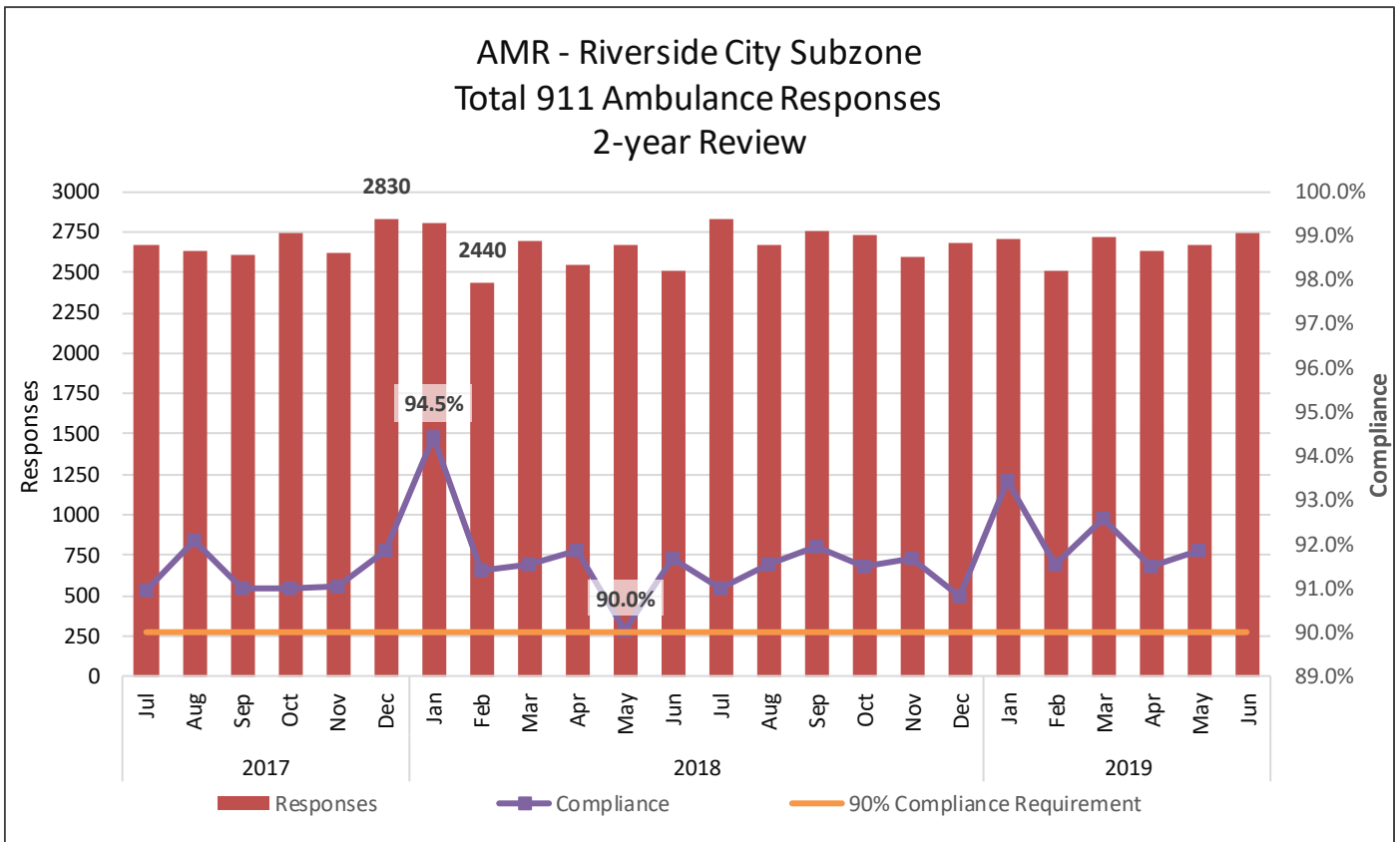
## RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES NORTHWEST



Northwest Zone: Response and Compliance Data

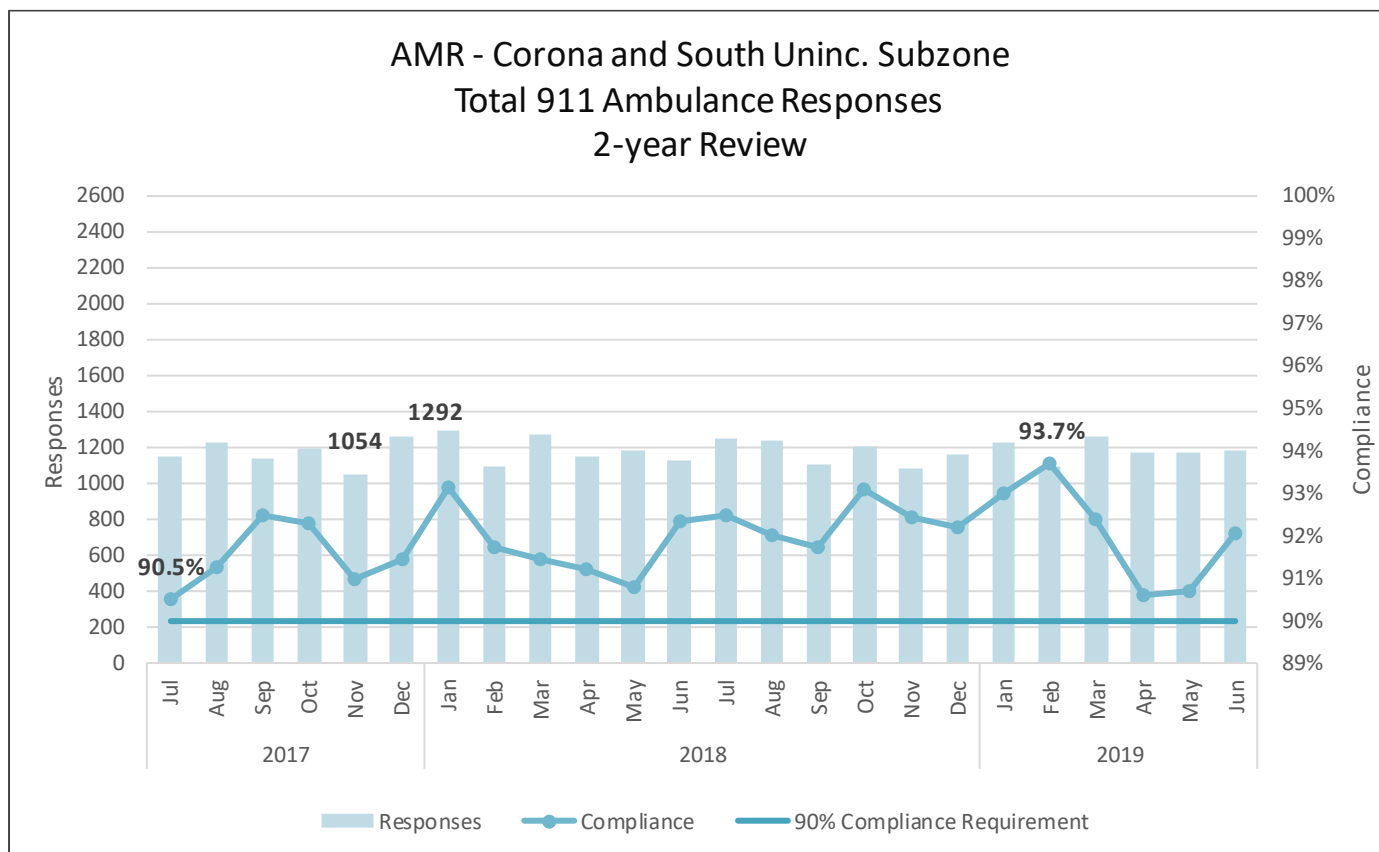


Northwest Zone: Subzone Response and Compliance Data

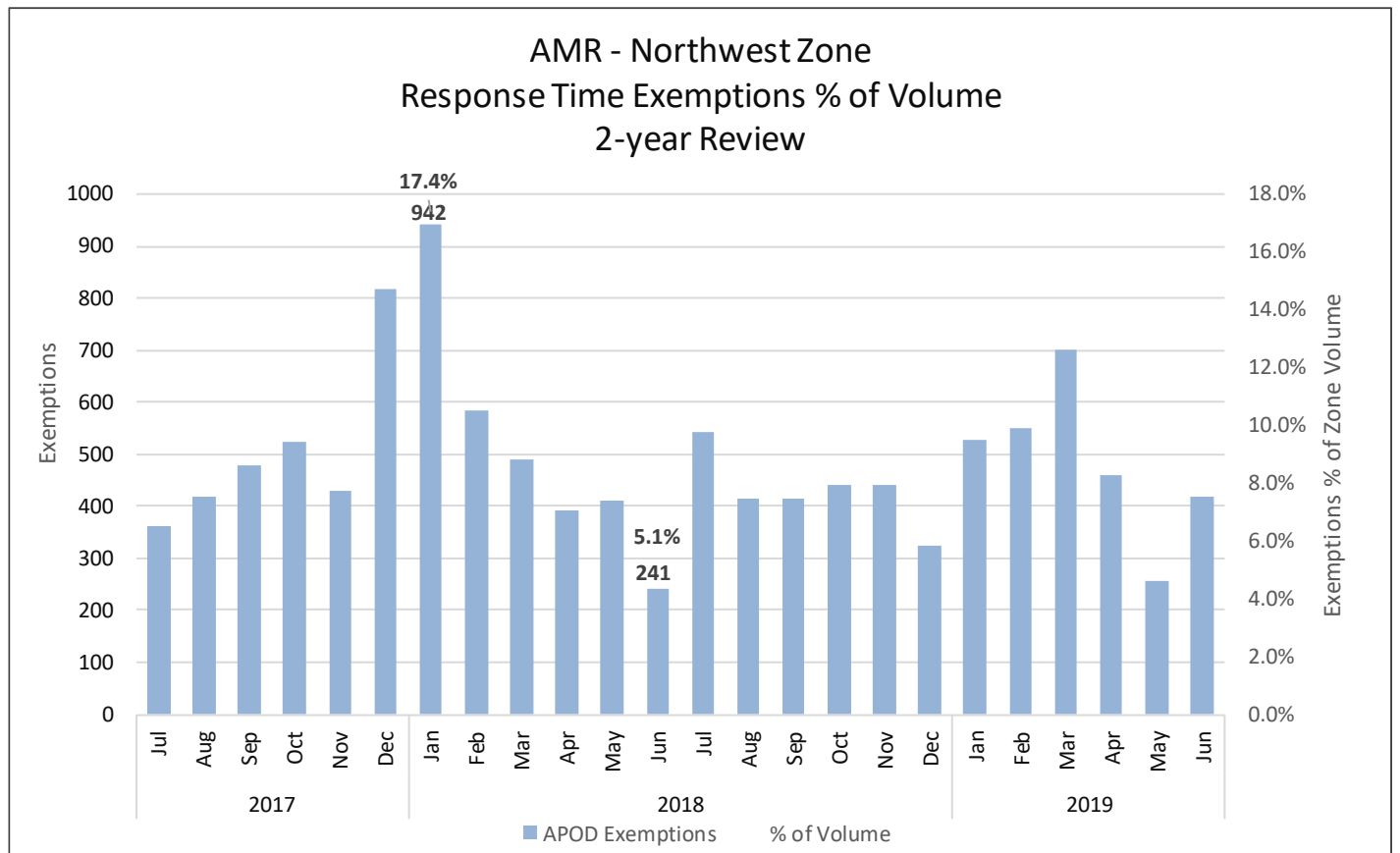
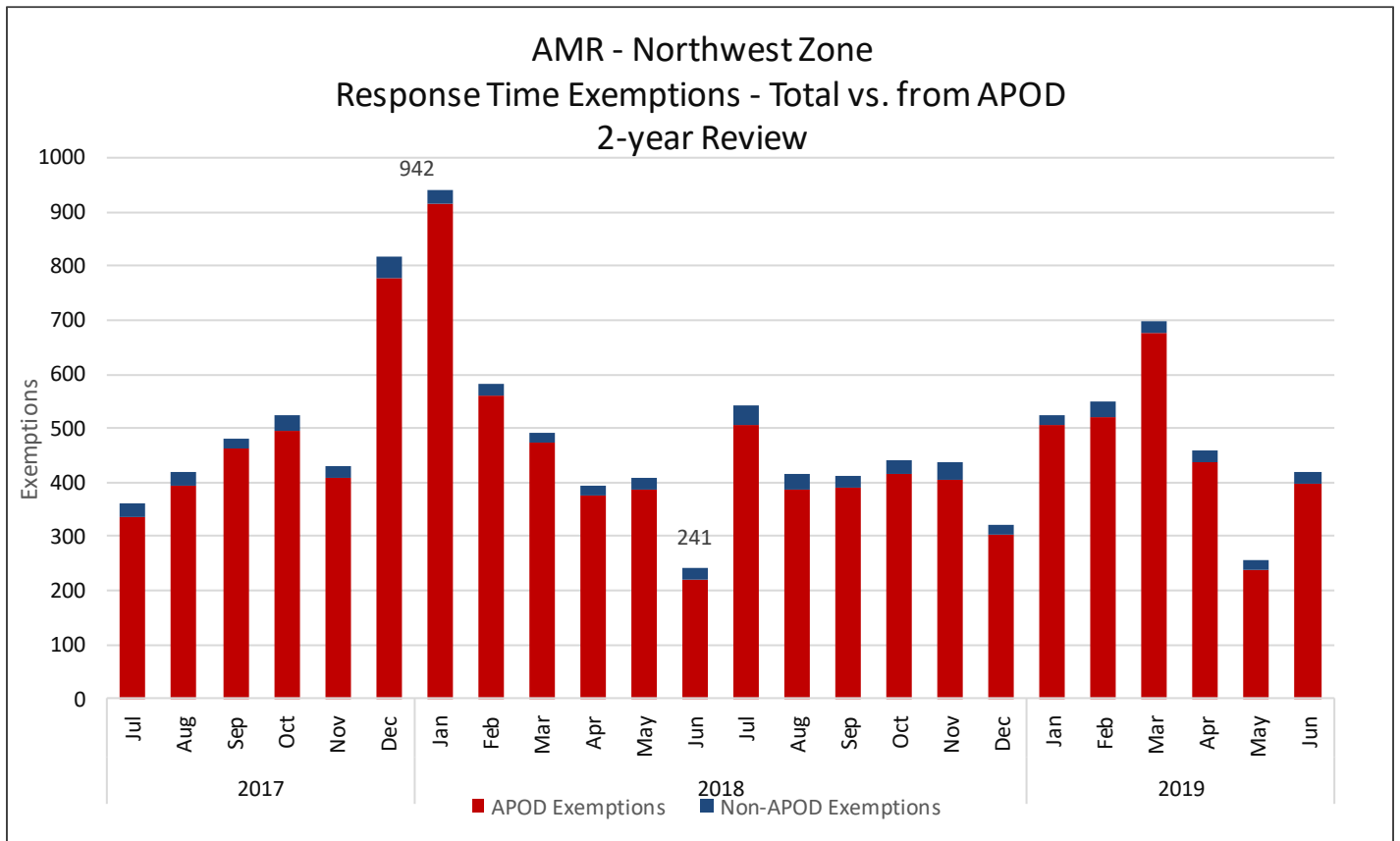




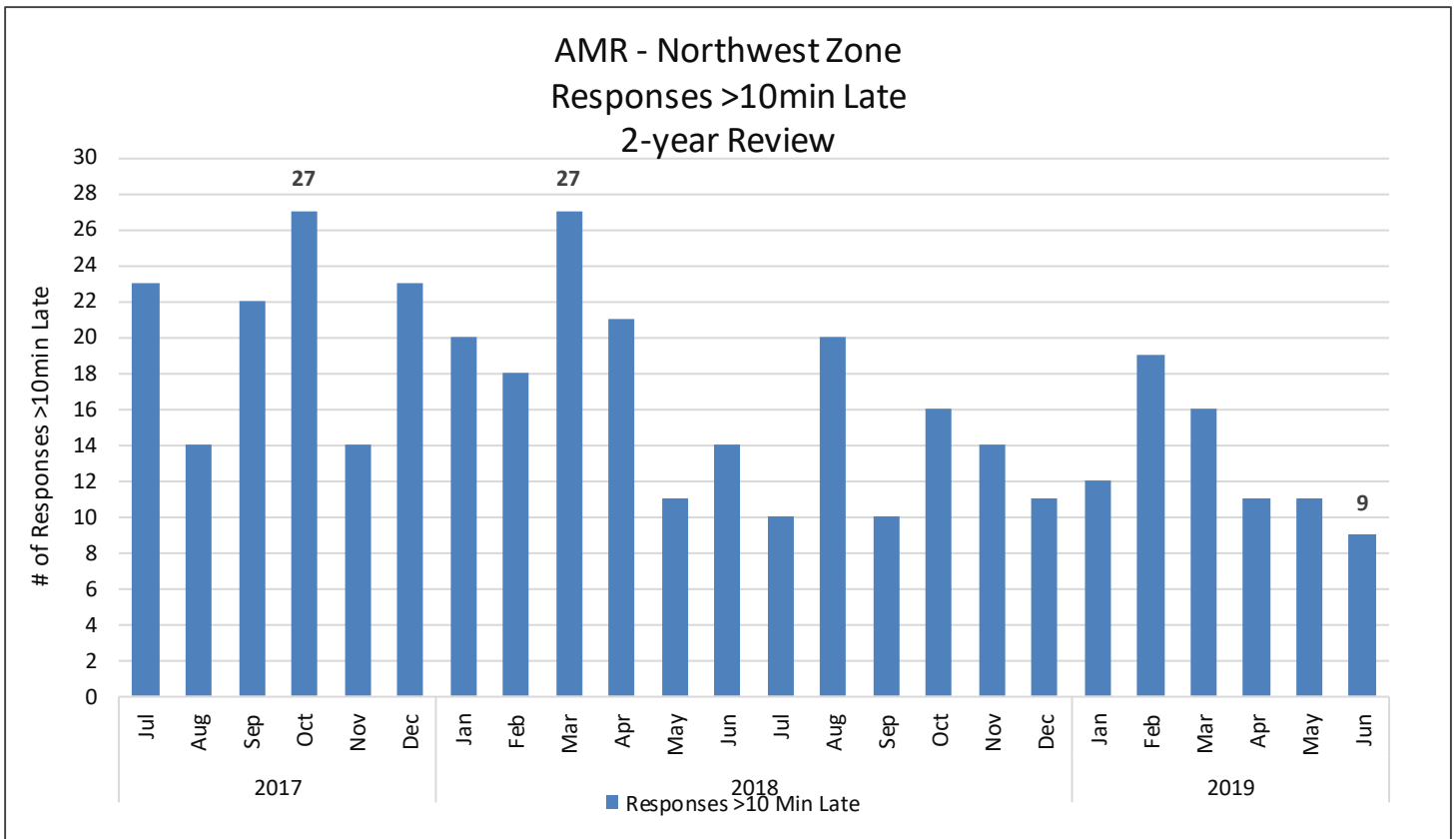
Northwest Zone: Subzone Response and Compliance Data (Cont'd)



Northwest Zone: Exemptions



Northwest Zone: Responses >10 Minutes Late



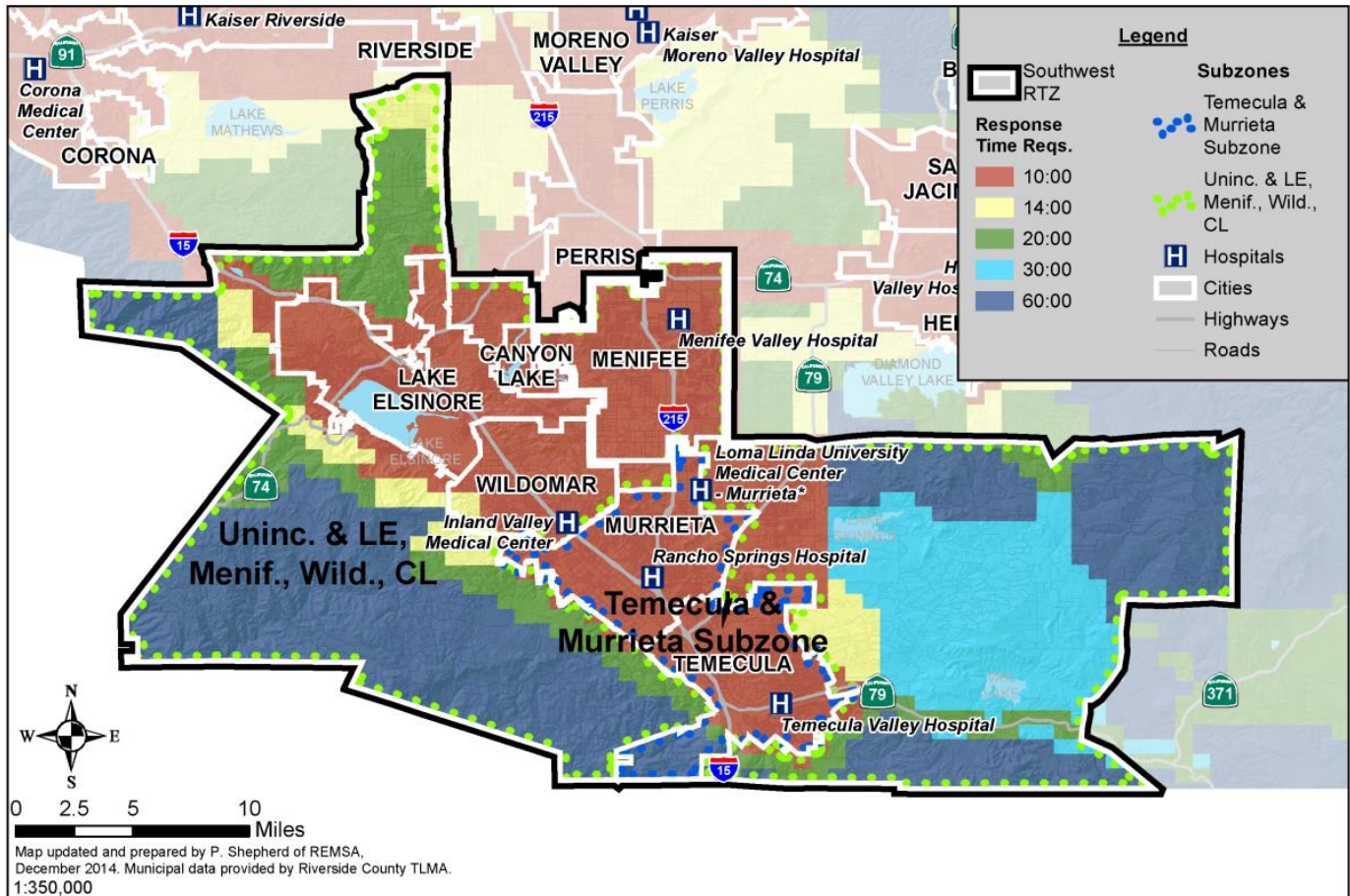
# SOUTHWEST ZONE

The Southwest Response Time Zone includes multiple cities, including: Temecula, Murrieta, Lake Elsinore, Menifee, Canyon Lake, and Wildomar. There are two subzones, which are the Temecula & Murrieta Subzone, and the Unincorporated Area plus Lake Elsinore, Wildomar, Canyon Lake and Menifee. The Southwest Zone borders the Northwest and Central Zones to the North, the San Jacinto Zone to the Northeast, and the Mountain Plateau Zone to the East.

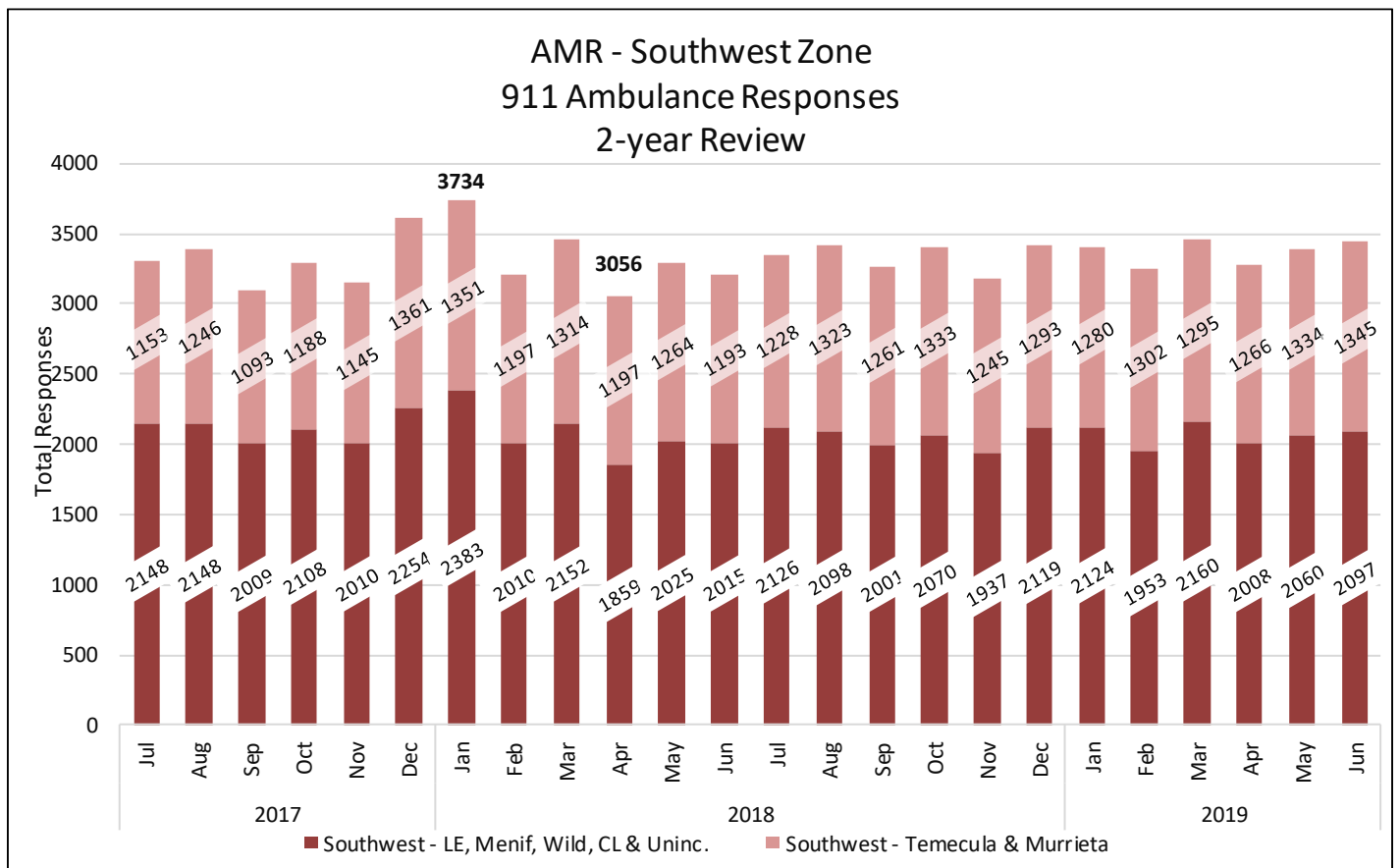
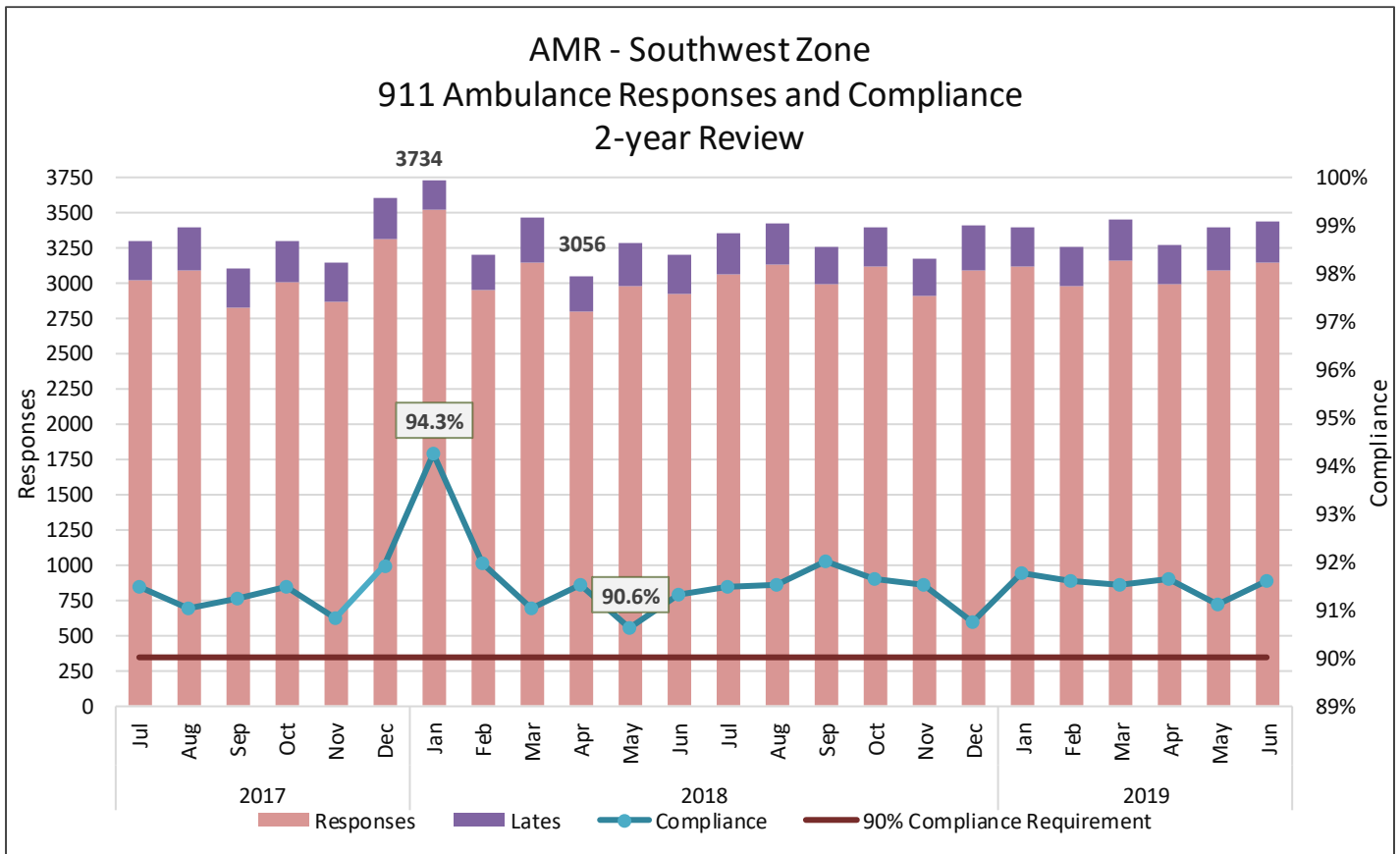


## RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

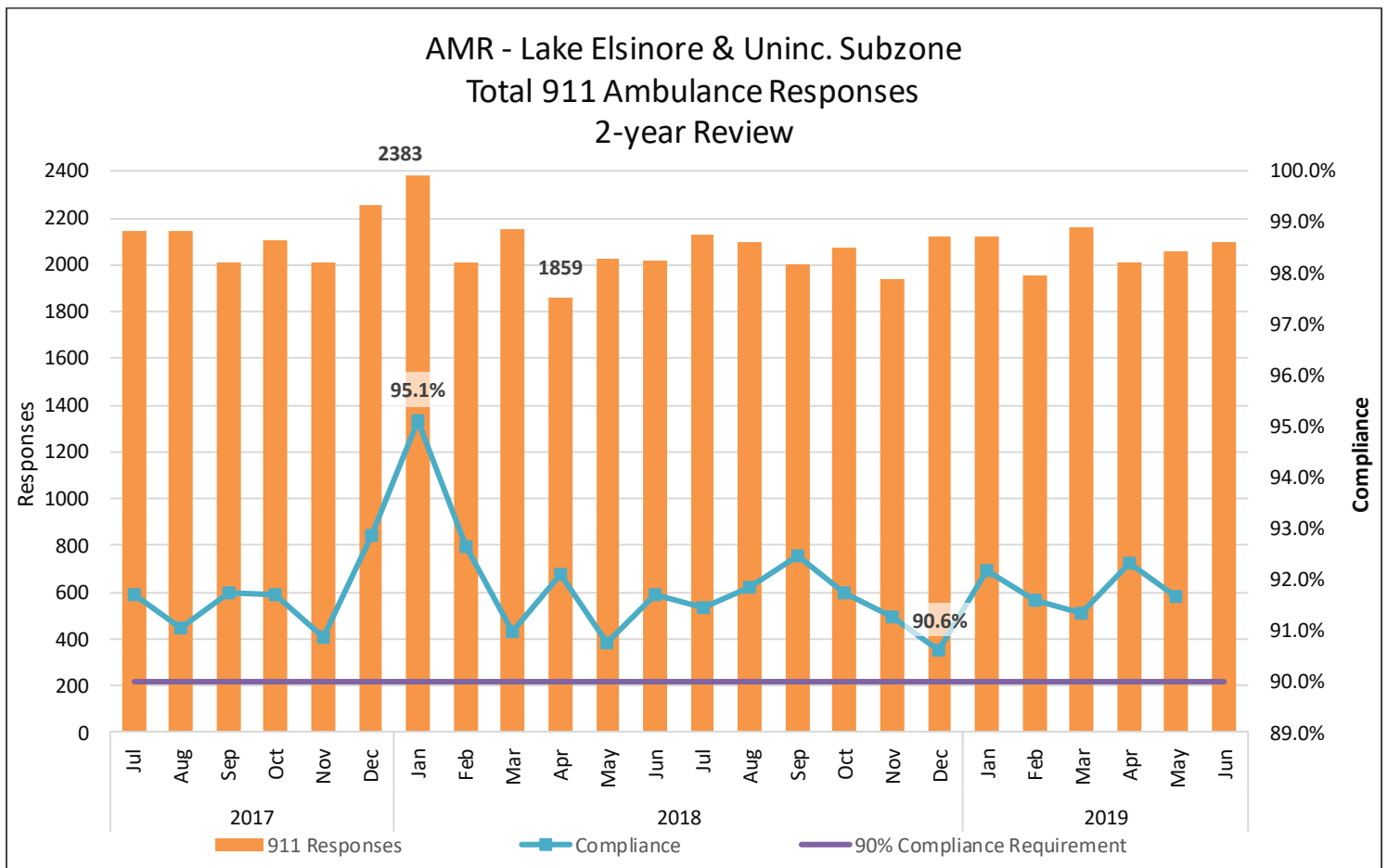
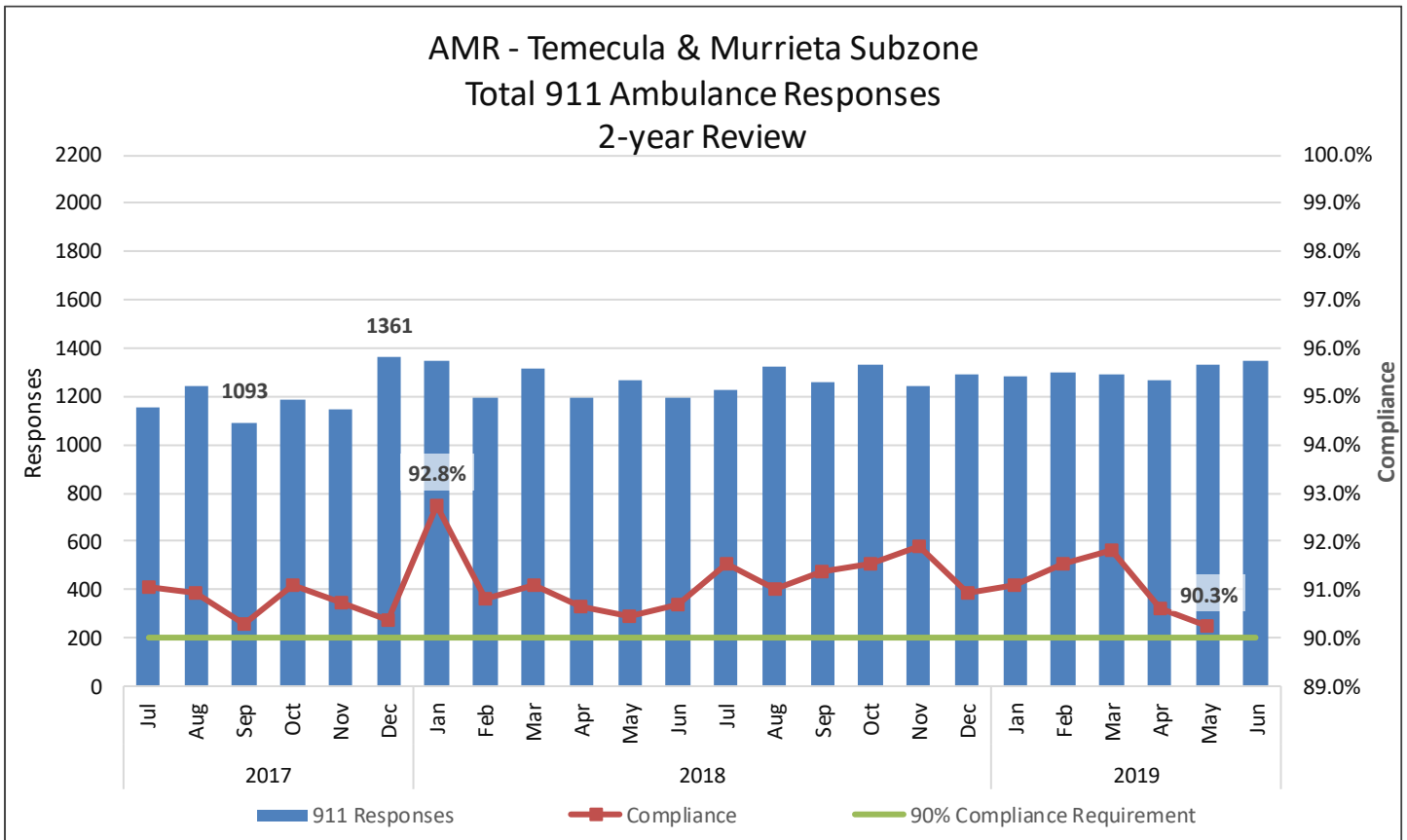
### SOUTHWEST



Southwest Zone: zone Response and Compliance Data

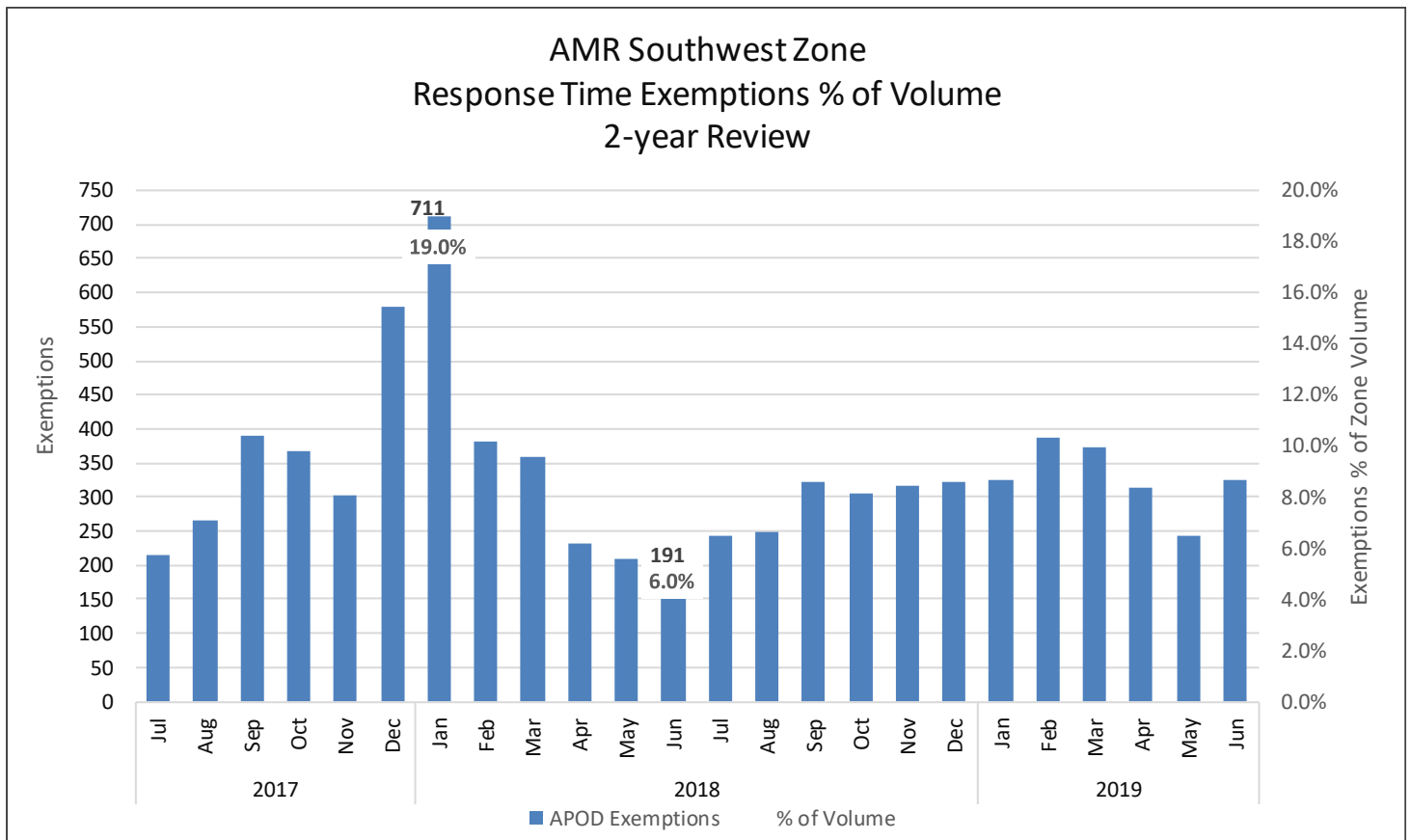
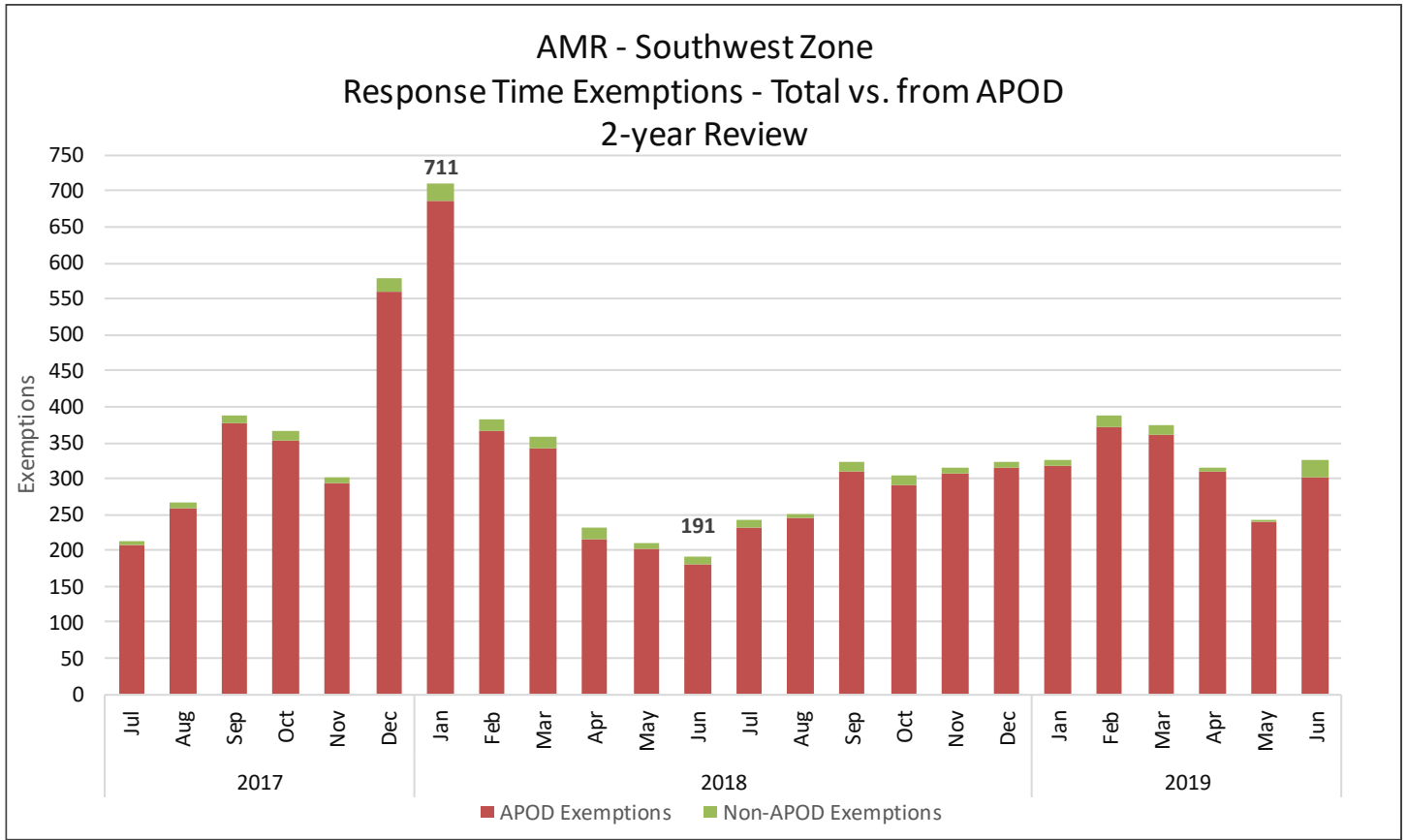


Southwest Zone: Subzone Response and Compliance Data

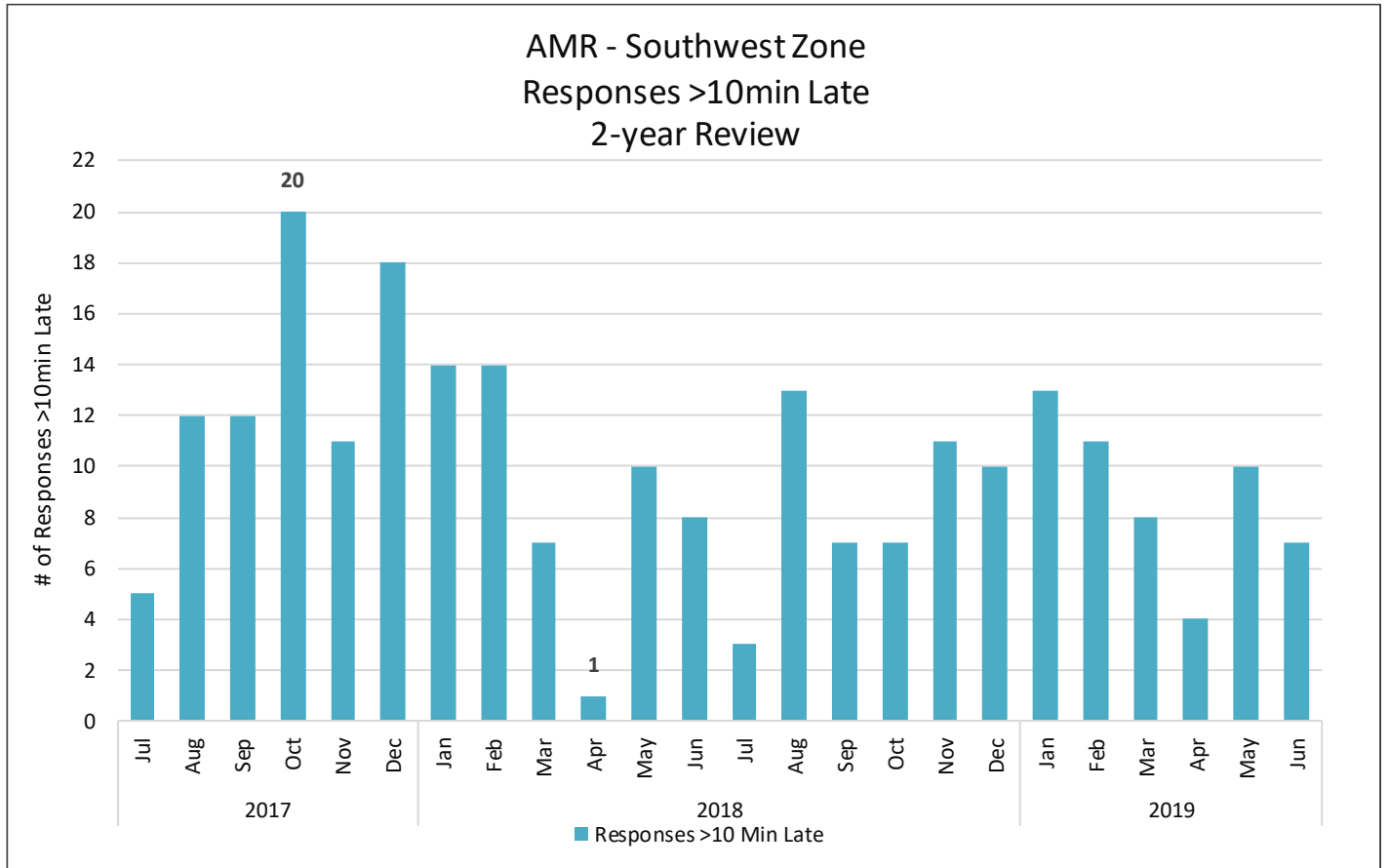




Southwest Zone: Exemptions



Southwest Zone: Responses > 10 Minutes Late

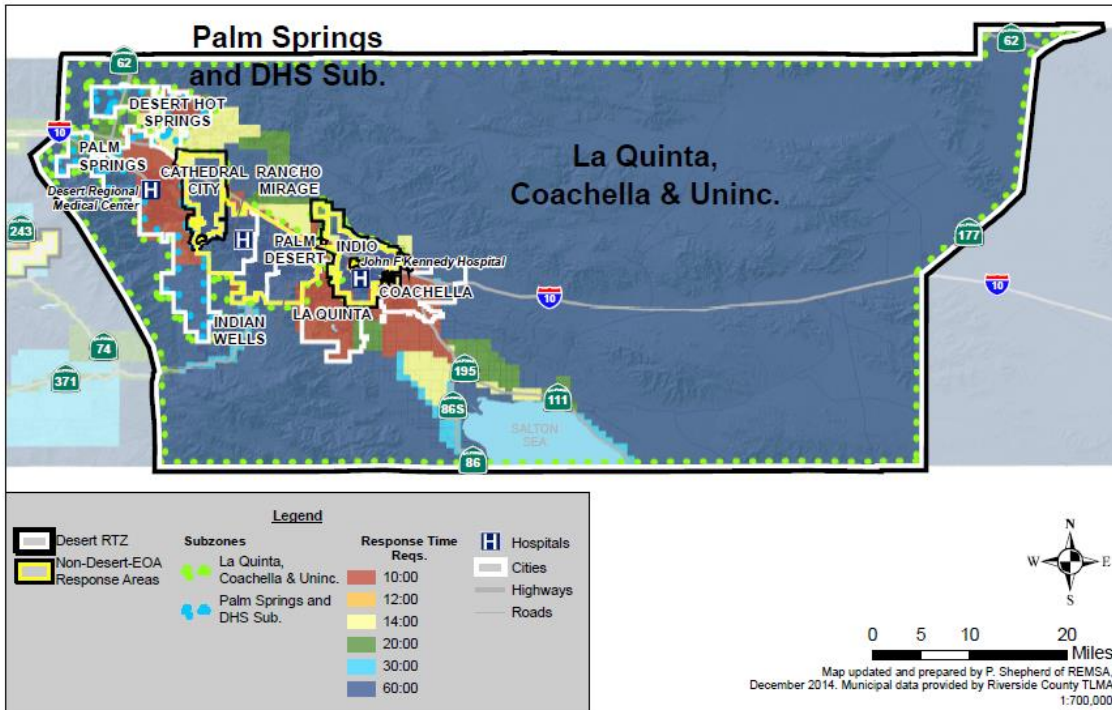


# DESERT ZONE



RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM  
GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

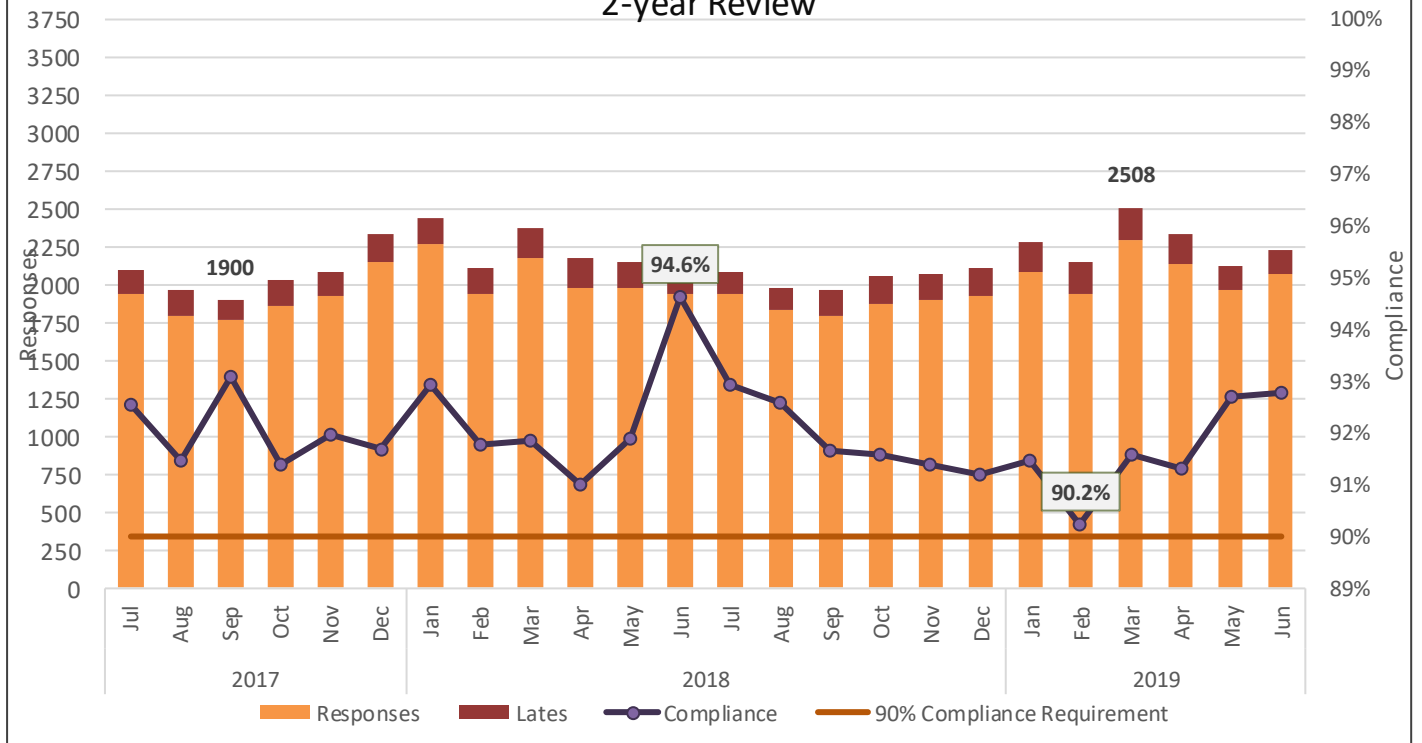
## DESERT



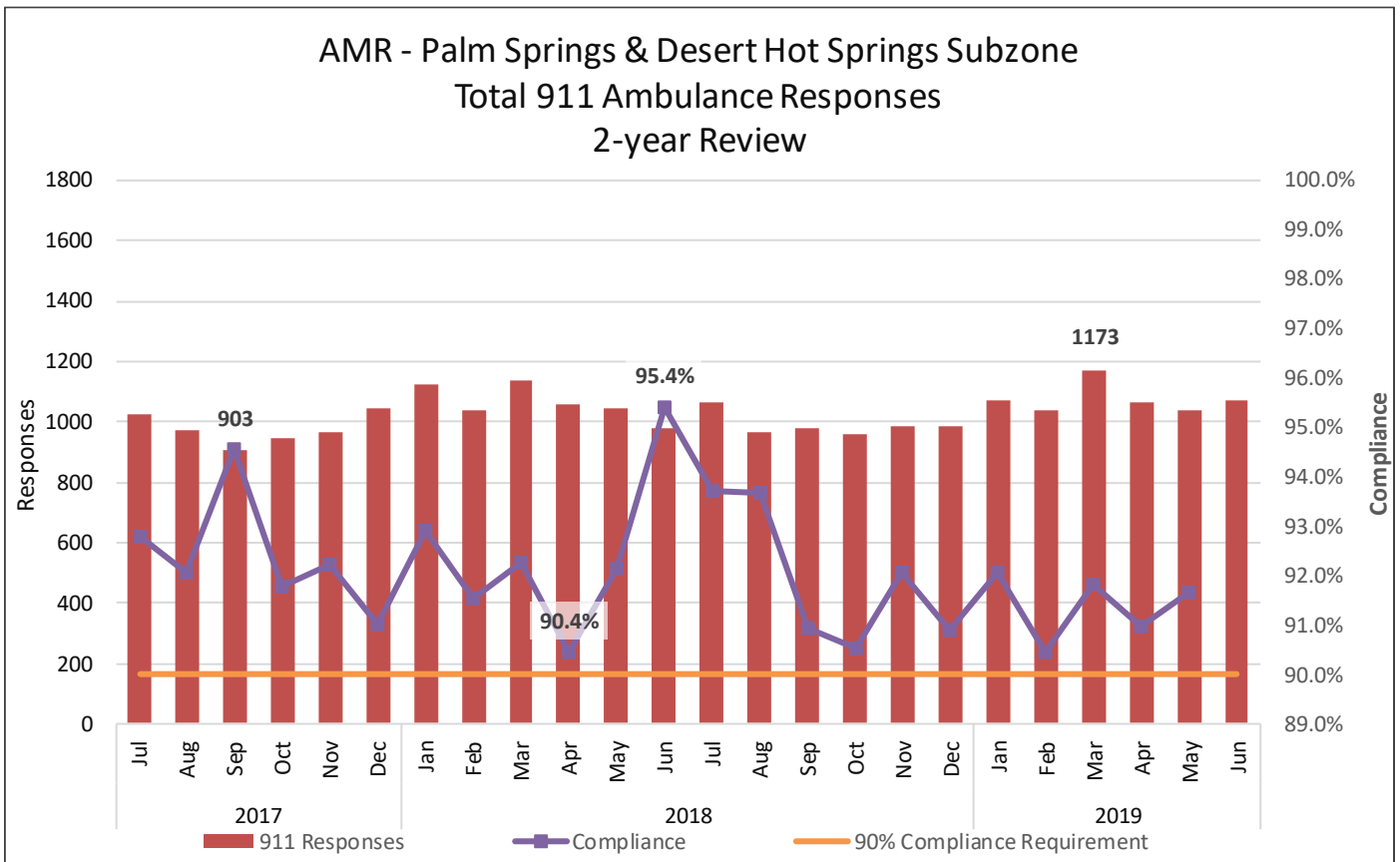
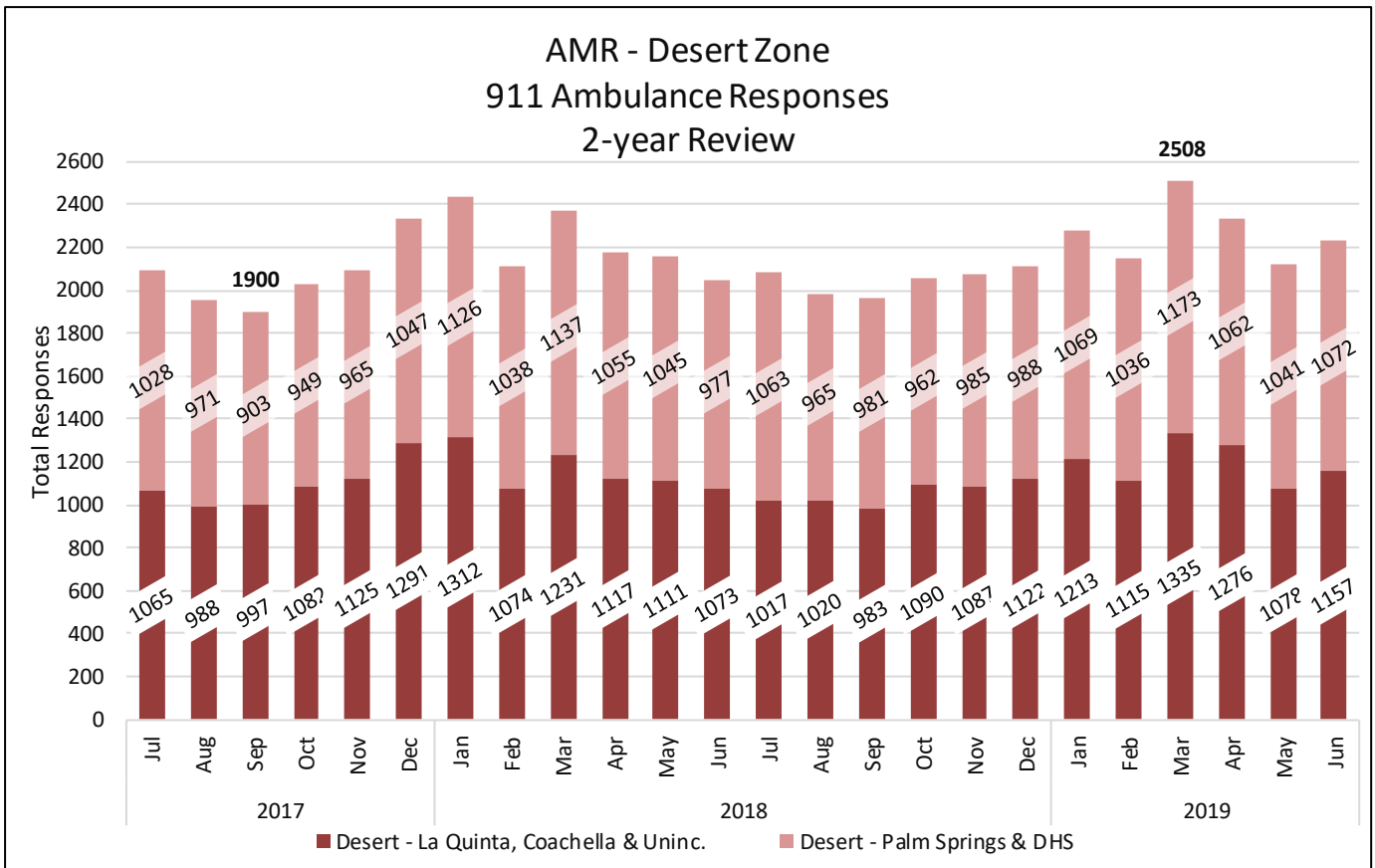
The Desert Ambulance Operating Area includes the Desert Zone response criteria, which include ten-minute requirements in the cities under contract and up to sixty minutes for the most rural areas of the response zone.

Palo Verde zone responses are now being coordinated through the Desert Zone's AMR Desert Cities operations. A comparison of the East County zones is available on page six of this report.

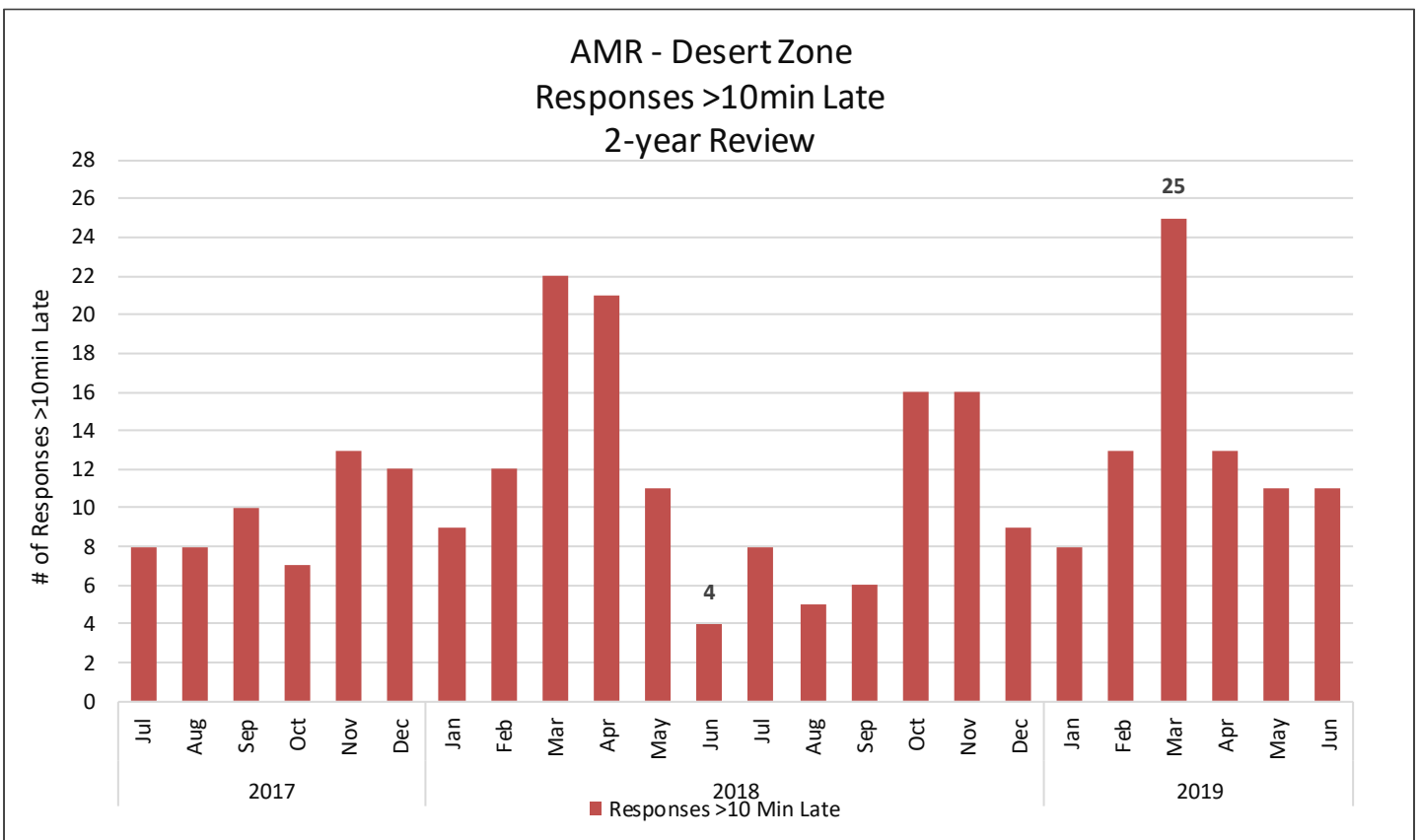
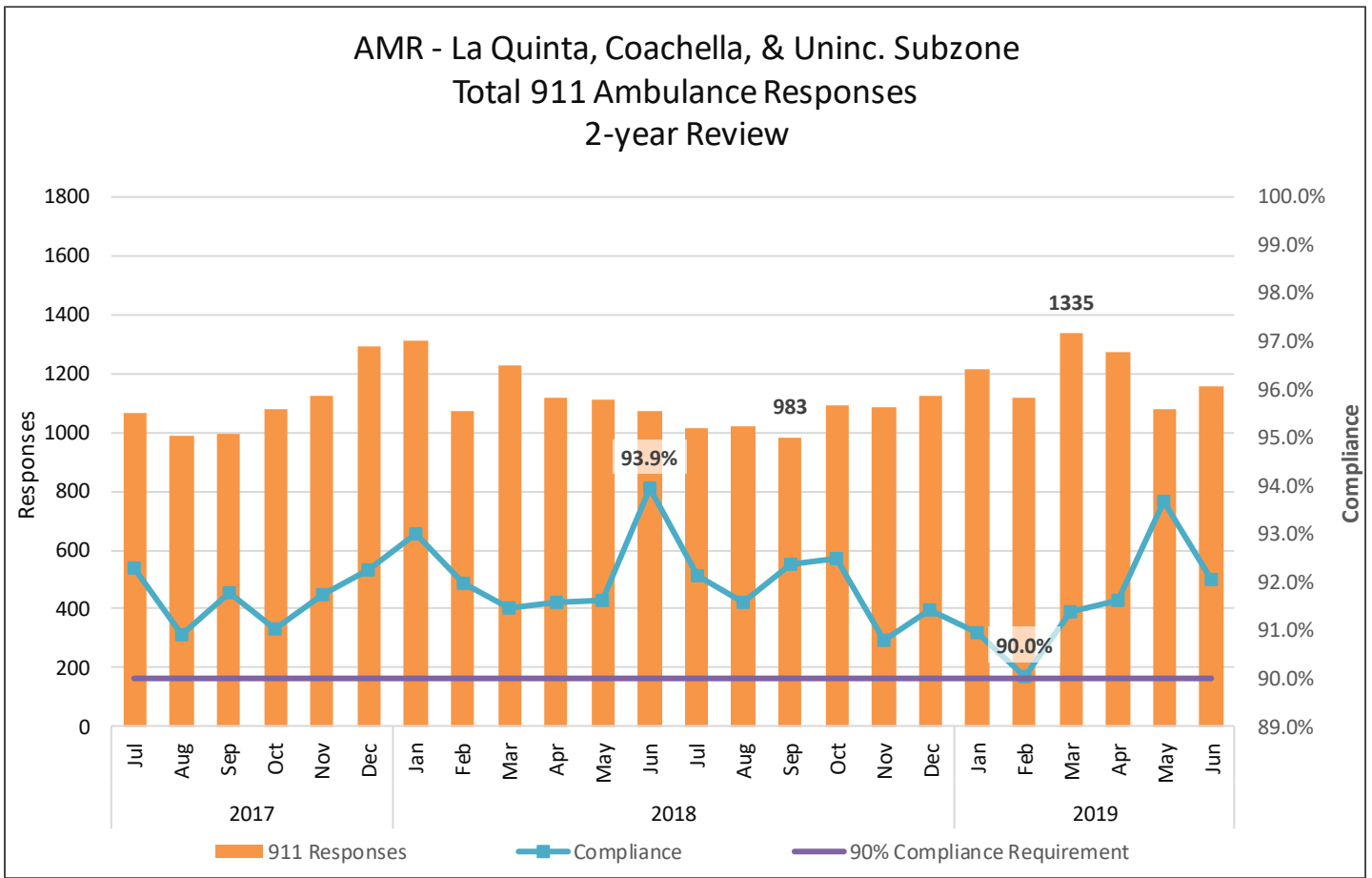
AMR - Desert Zone  
911 Ambulance Responses and Compliance  
2-year Review



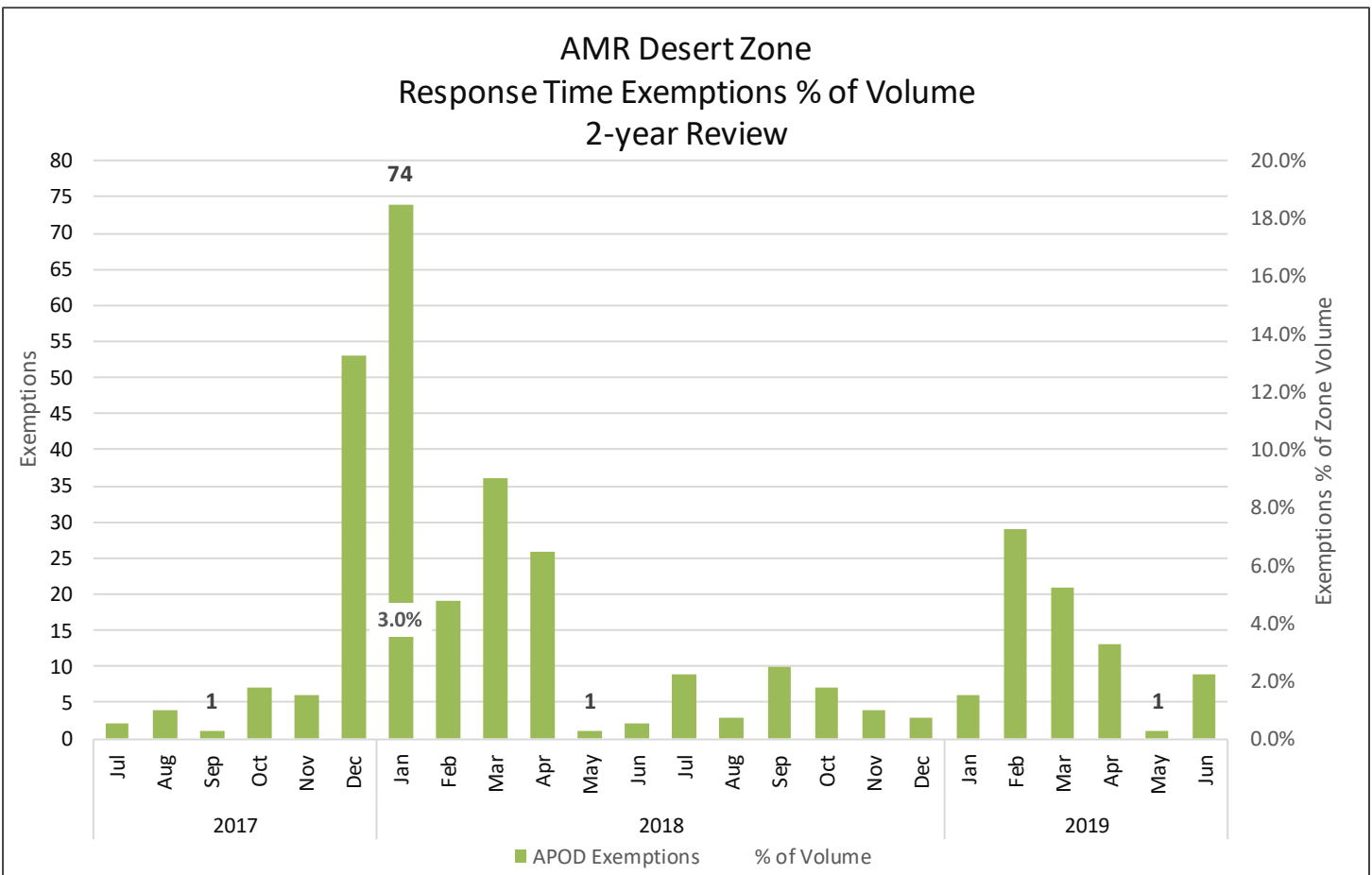
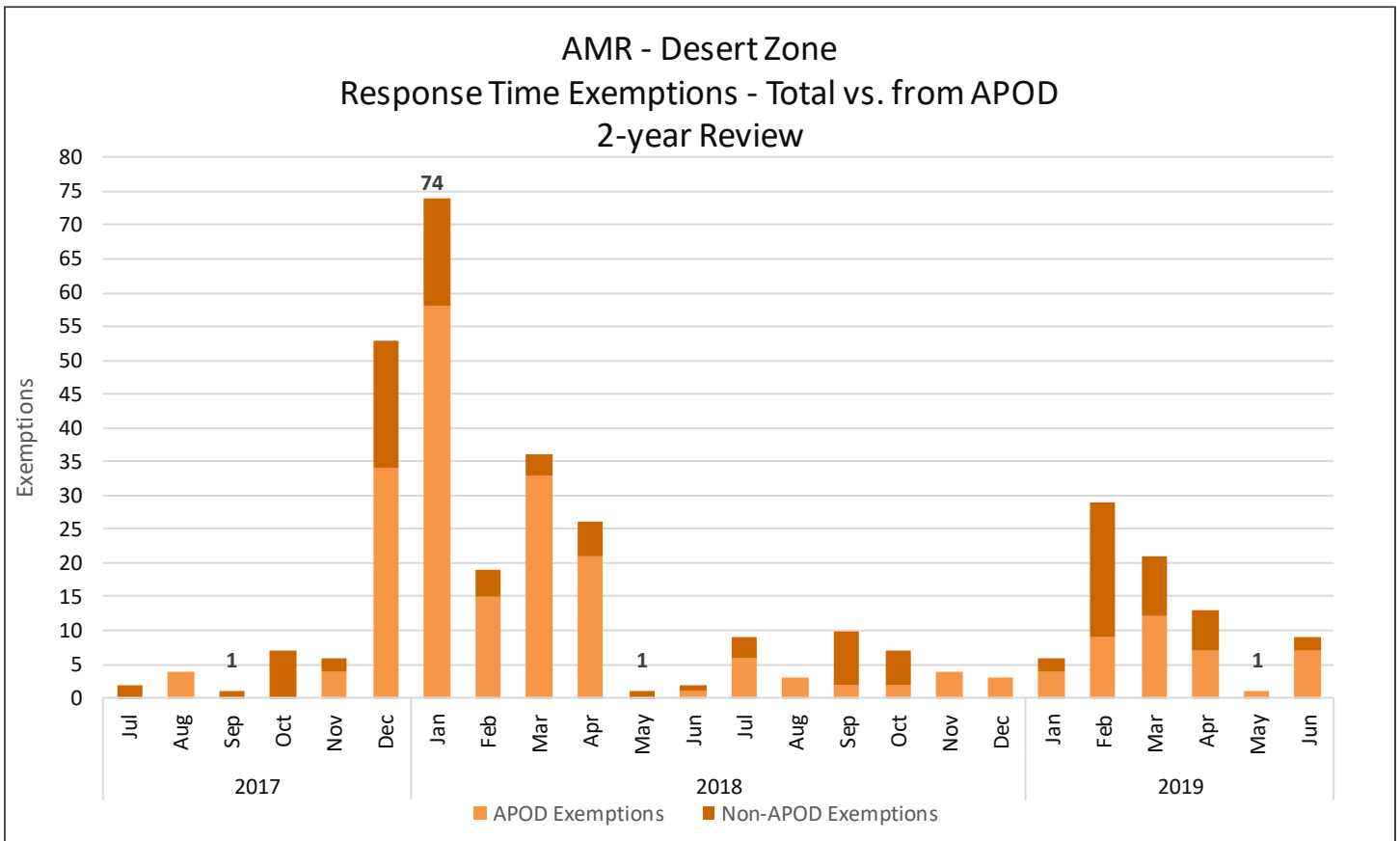
Desert Zone: Subzone Response and Compliance Data



Desert Zone: Subzones Cont'd. and Responses >10 Minutes Late



Desert Zone: Exemptions





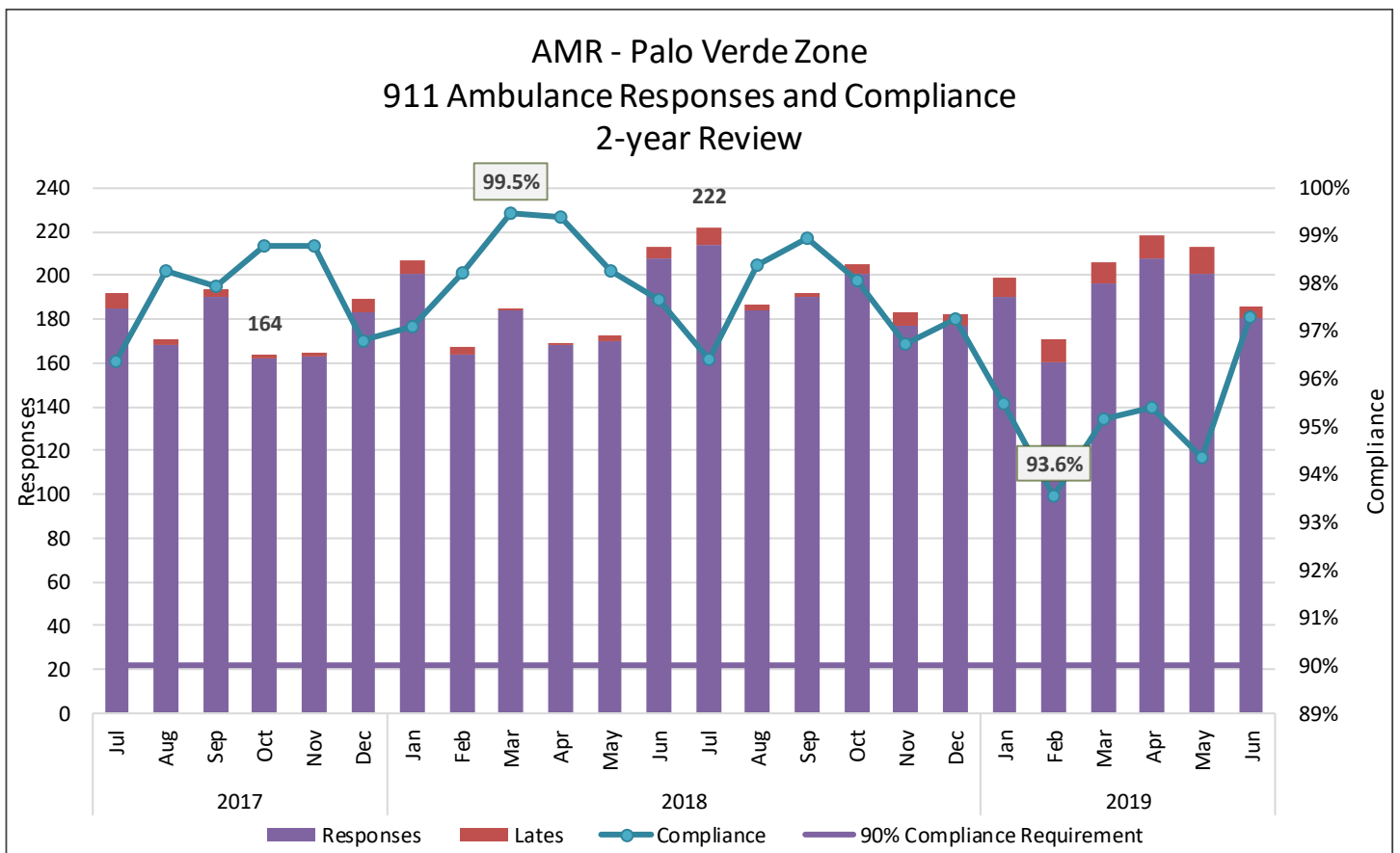
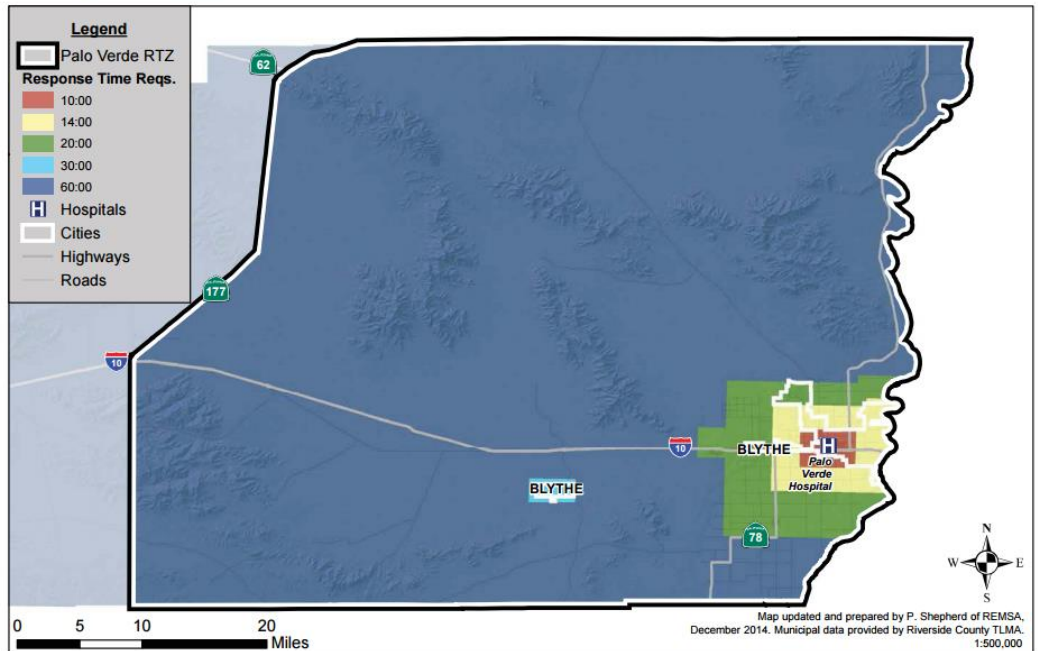
# PALO VERDE ZONE



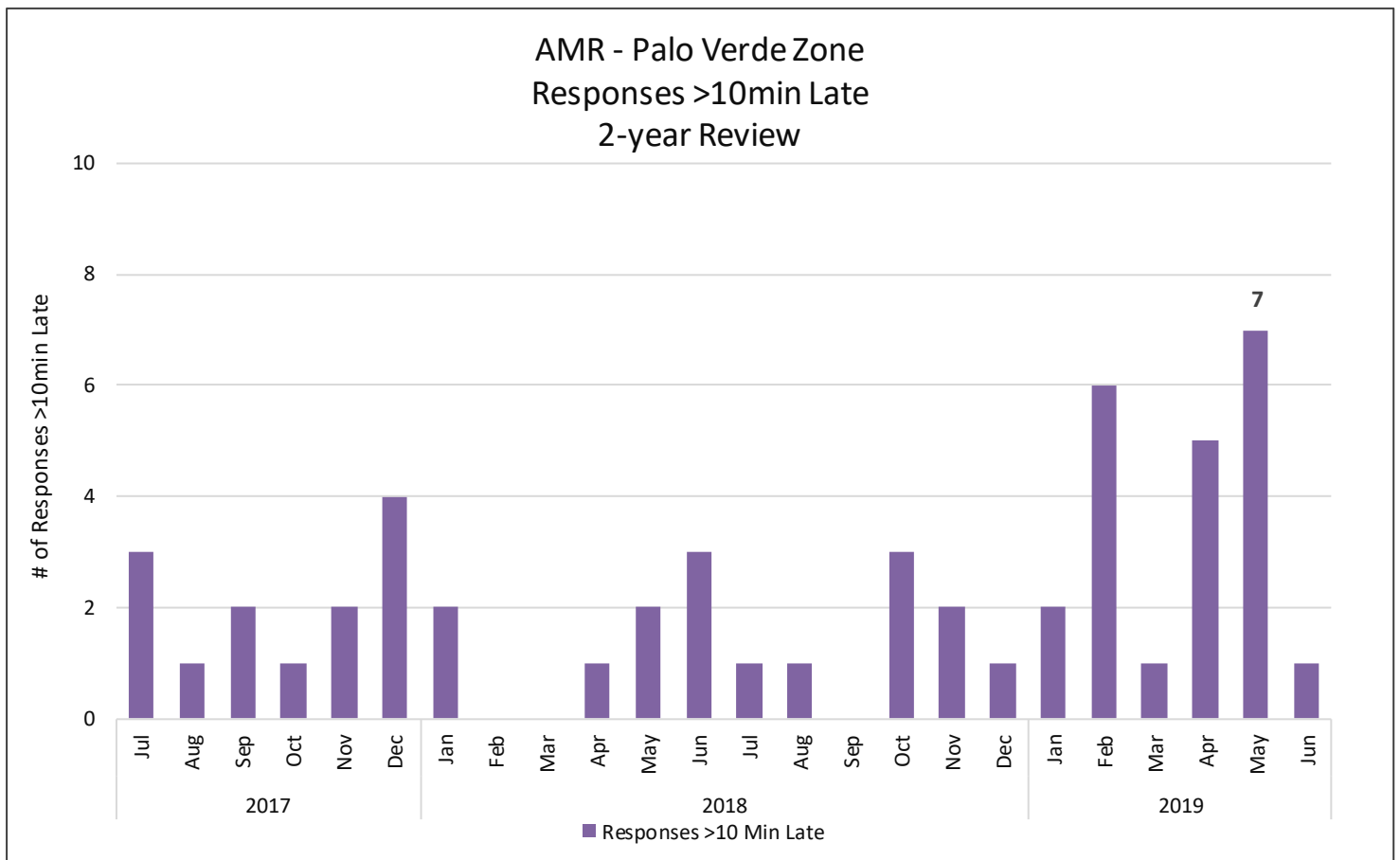
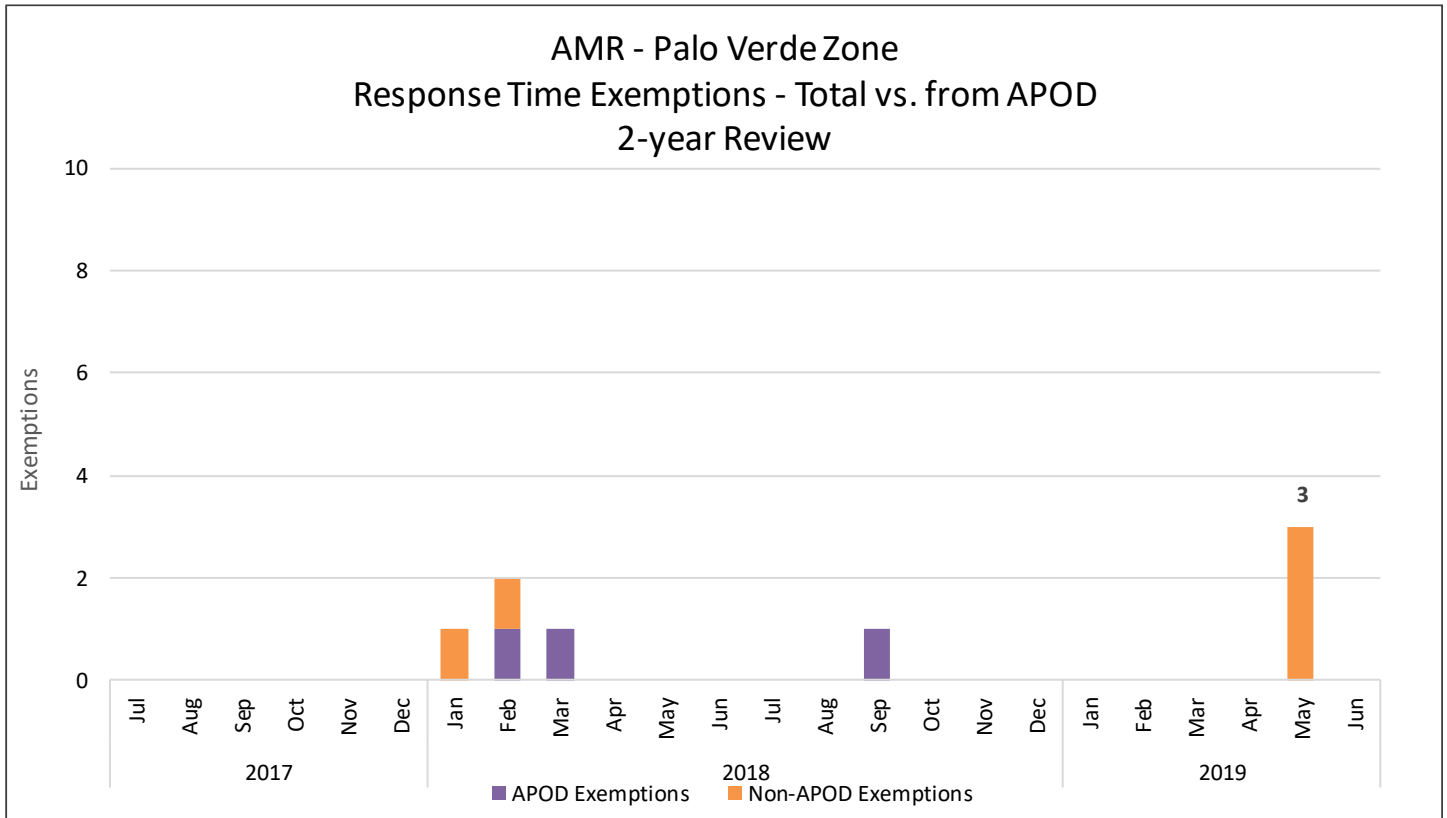
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM  
GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

## PALO VERDE

The Palo Verde Response Time Zone includes the County areas East of the Desert Zone. It also encompasses the city of Blythe and Chuckawalla State Prison, and is dispatched from the AMR Desert Cities Operations in the Desert Zone.



Palo Verde Zone: Exemptions and >10 Minutes Late

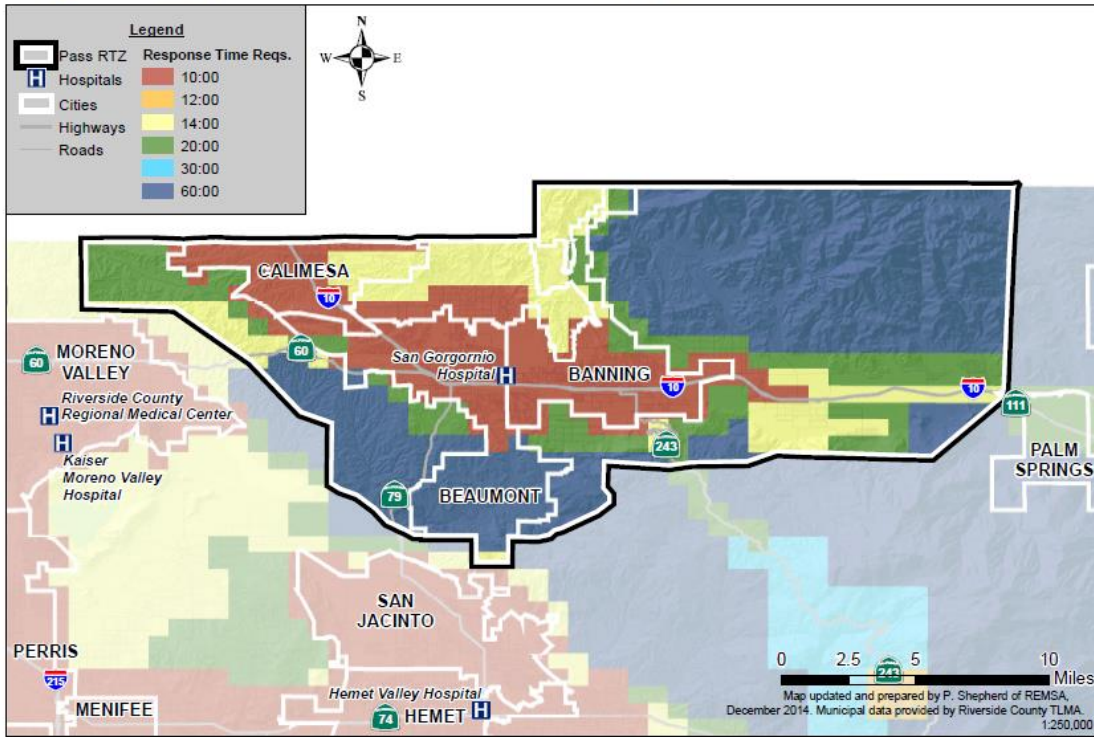


# PASS ZONE



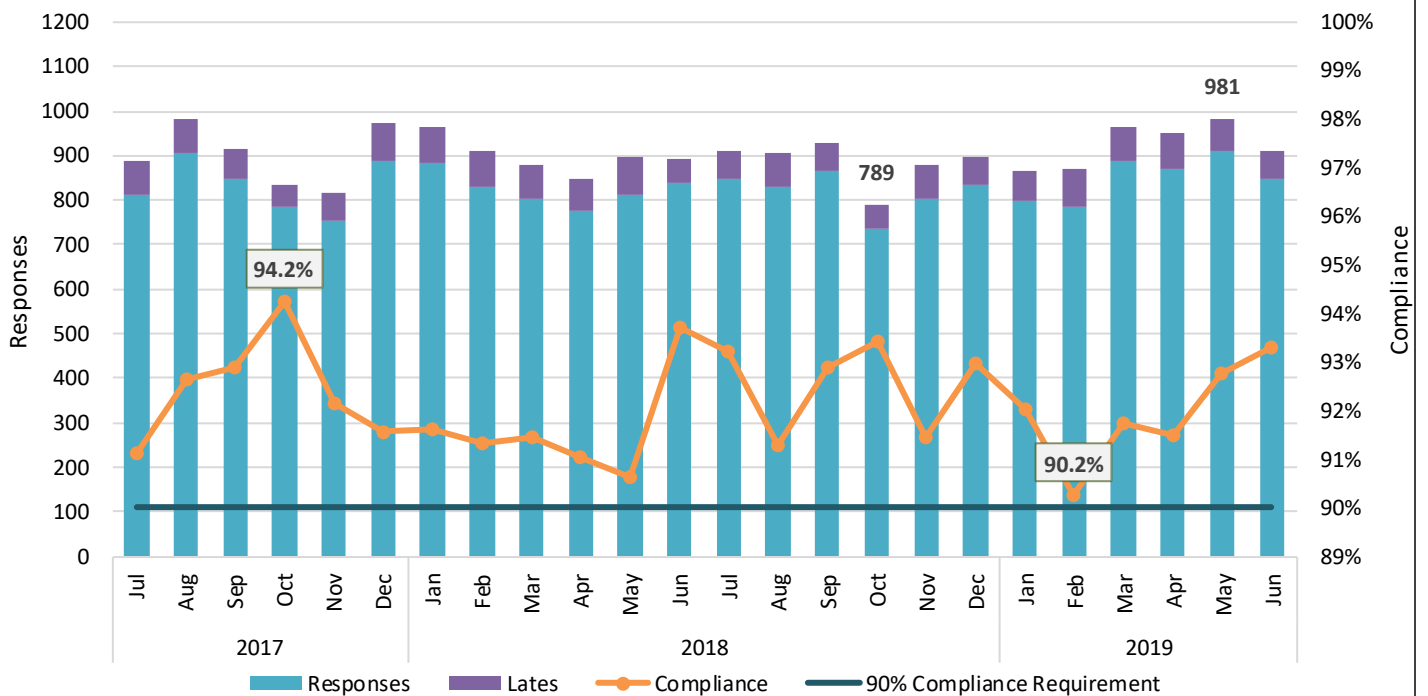
RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM  
GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES

## PASS

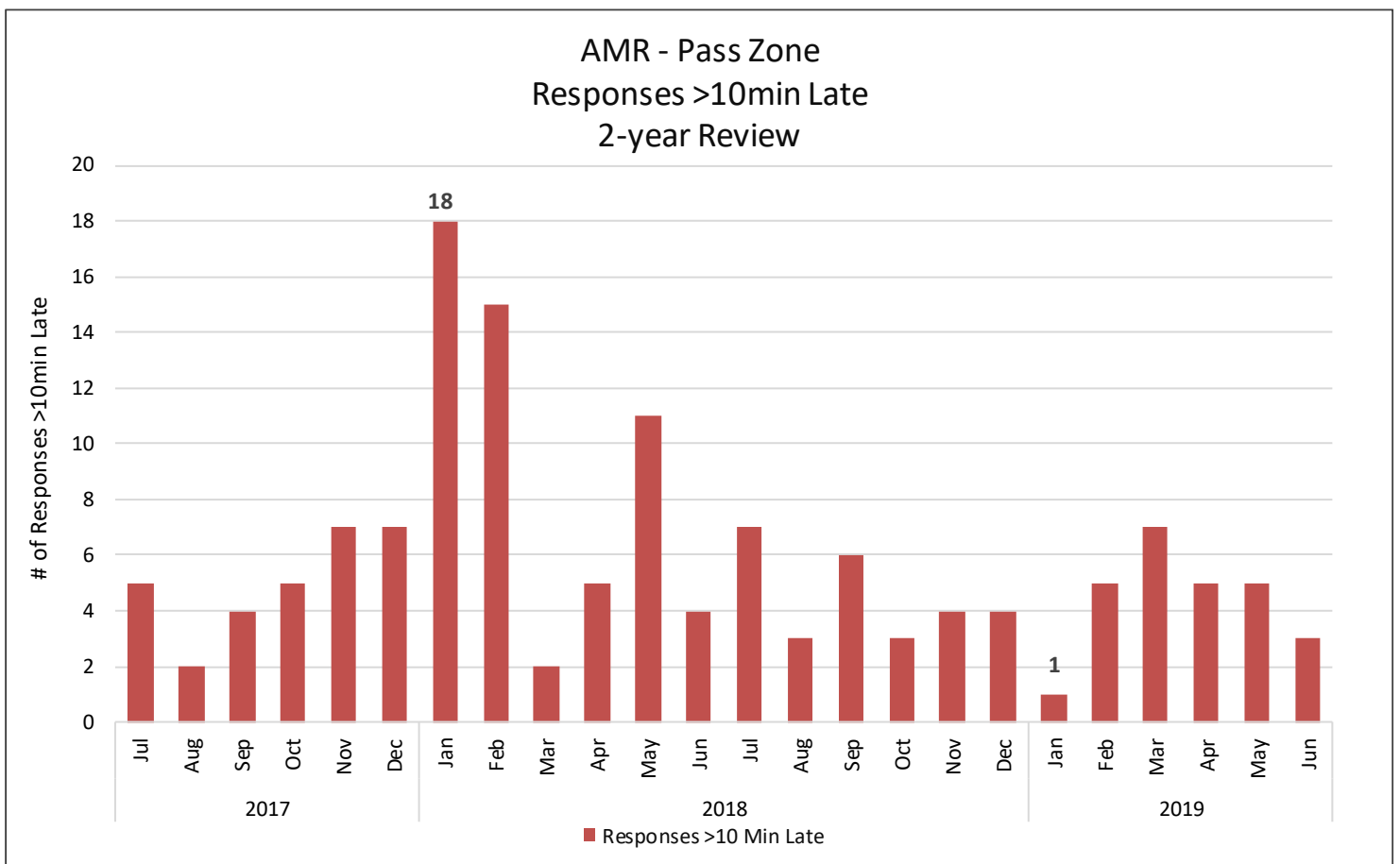
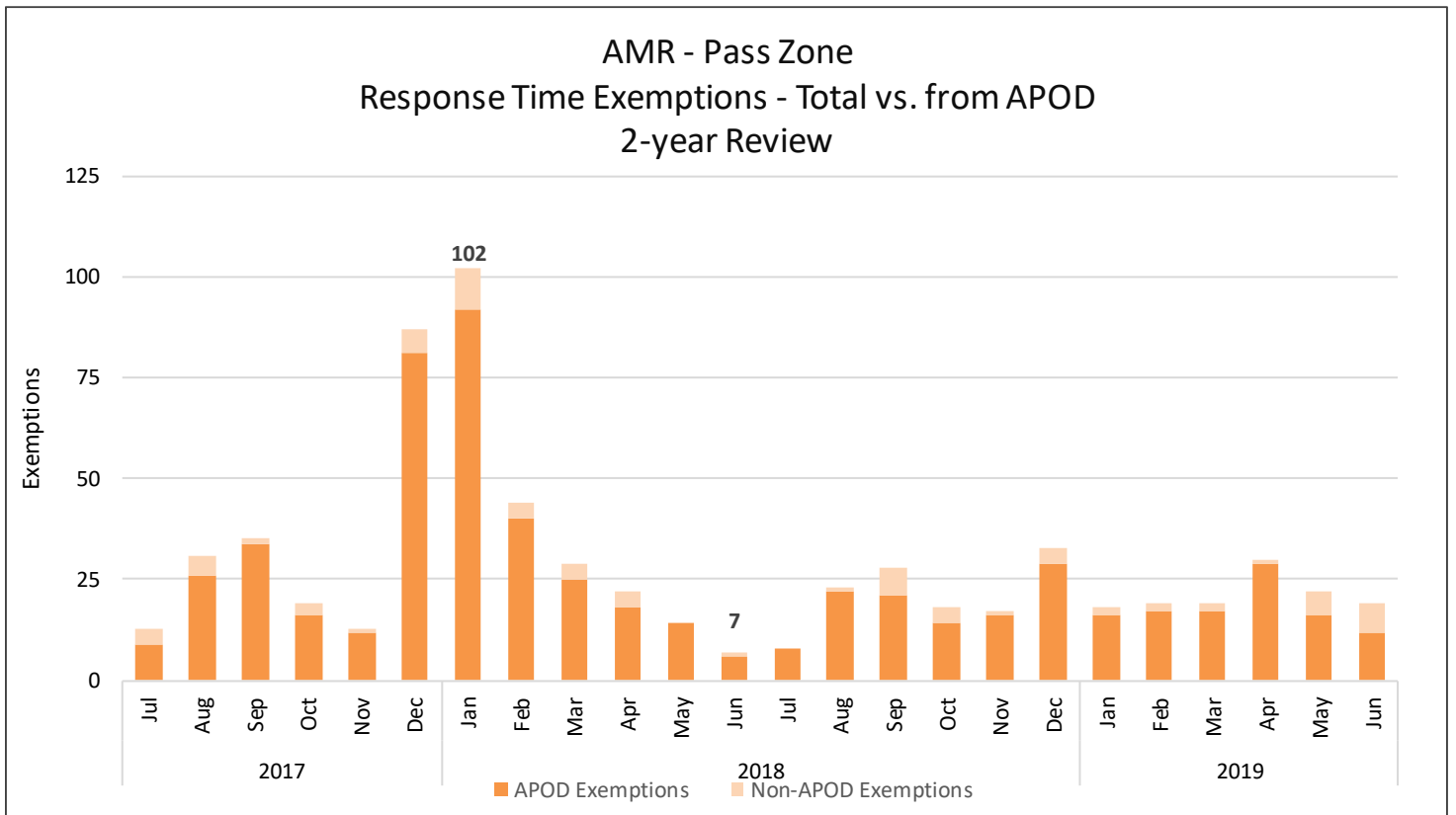


The Pass Response Time Zone includes the cities of Banning, Beaumont, and Calimesa, and also surrounds a large section of Interstate 10. The zone contains one hospital, and averages 905 9-1-1 responses per month, with an average of 69 late calls per month during the period covered in this report.

AMR - Pass Zone  
911 Ambulance Responses and Compliance  
2-year Review

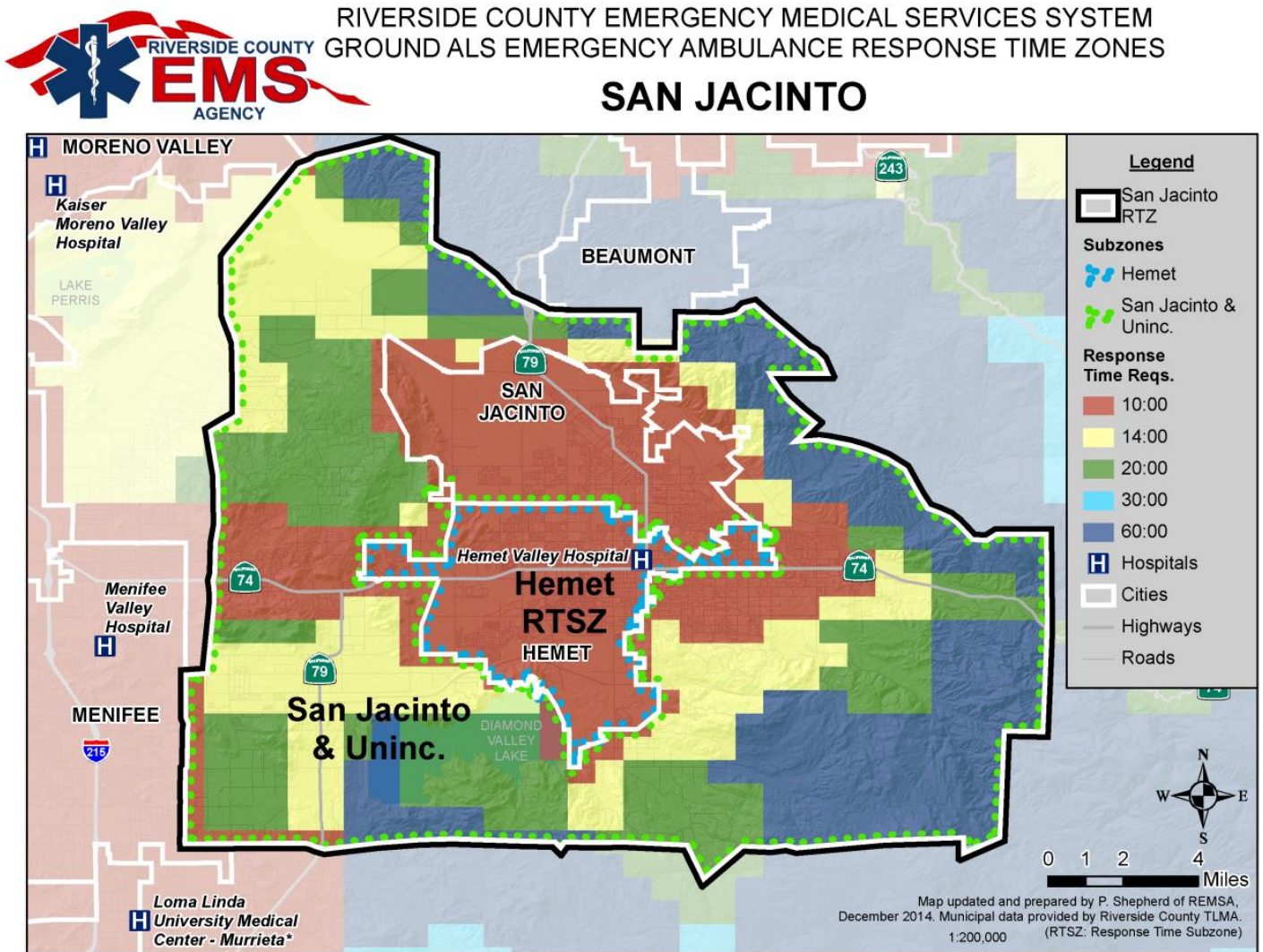


Pass Zone: Exemptions and Responses >10 Minutes Late



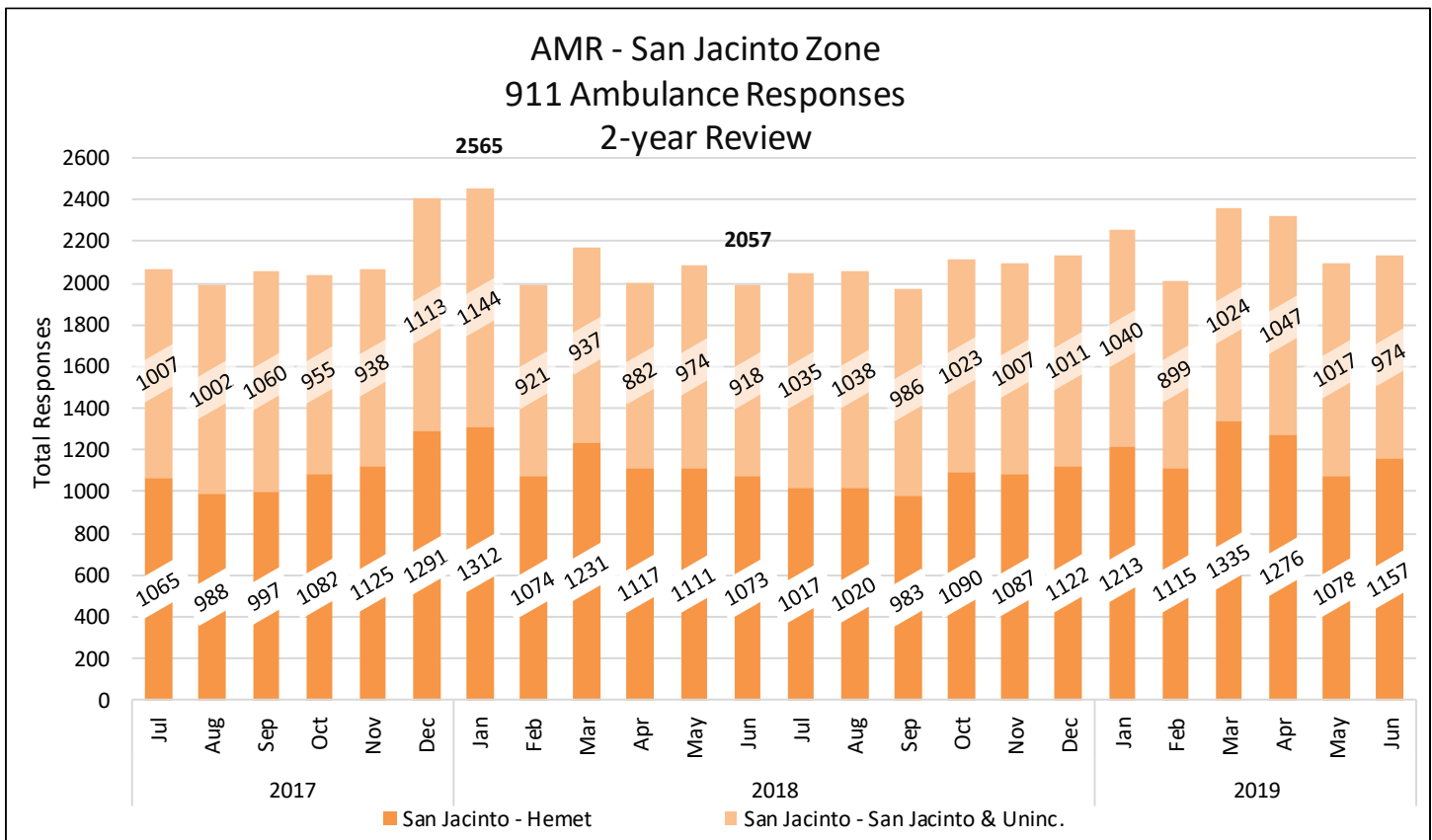
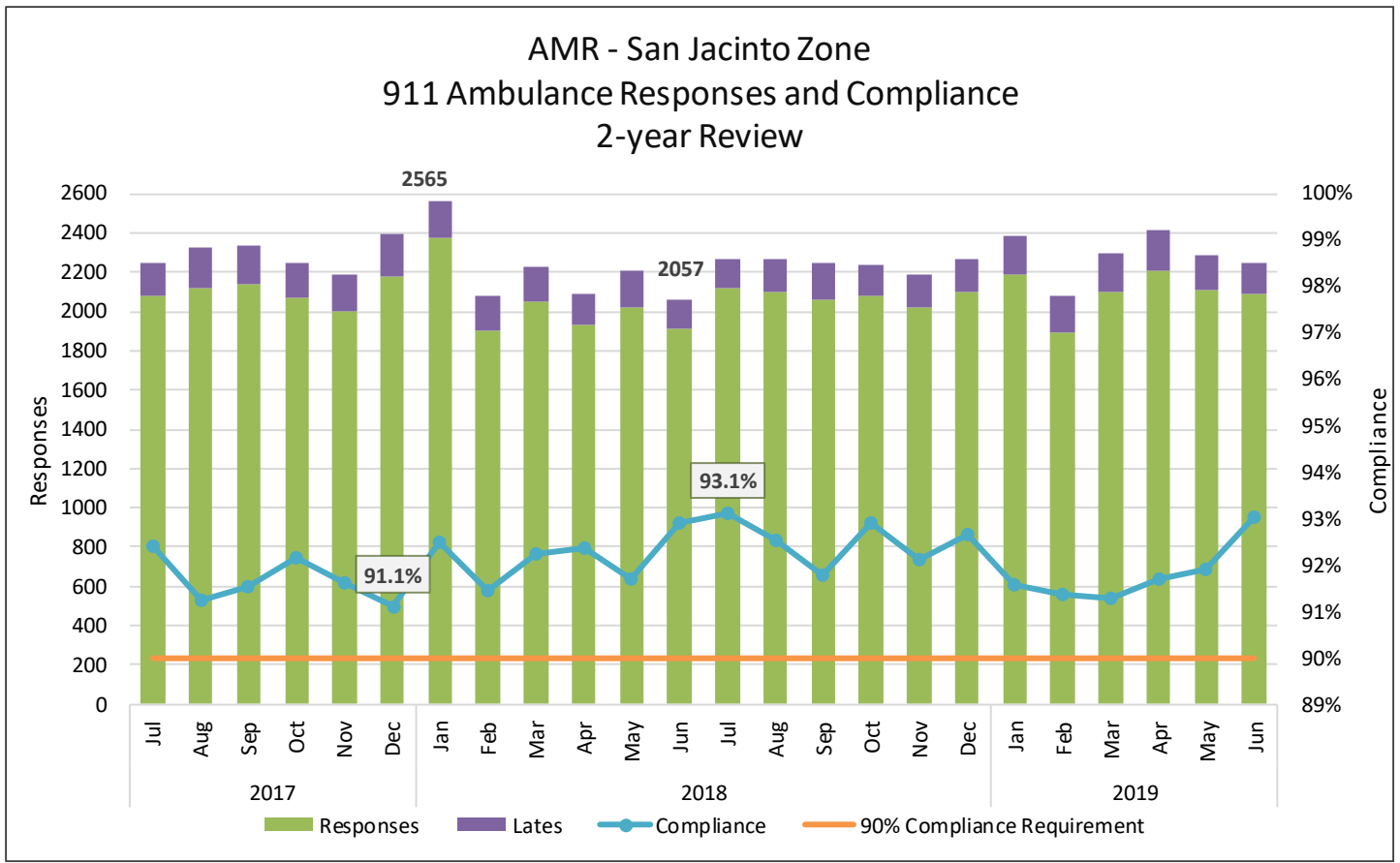
# SAN JACINTO ZONE

The San Jacinto Response Time Zone includes two subzones: Hemet city and the San Jacinto and Unincorporated Area subzone. The Hemet Subzone contains the majority of the 911 ambulance response volume for the zone. Response volume has been leveling off over the past few years, and this area experiences many Ambulance Patient Offload Delays (APODs).



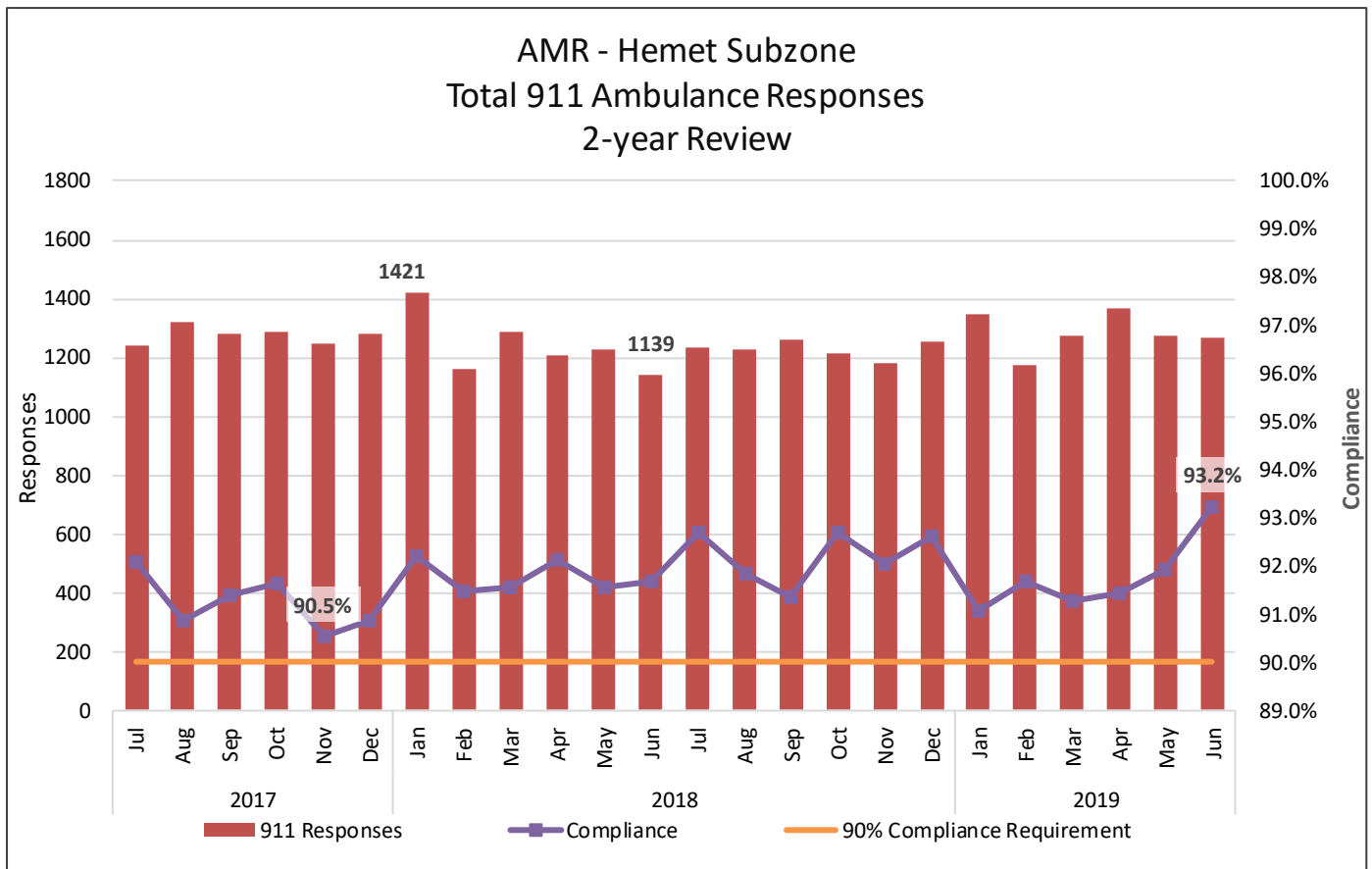
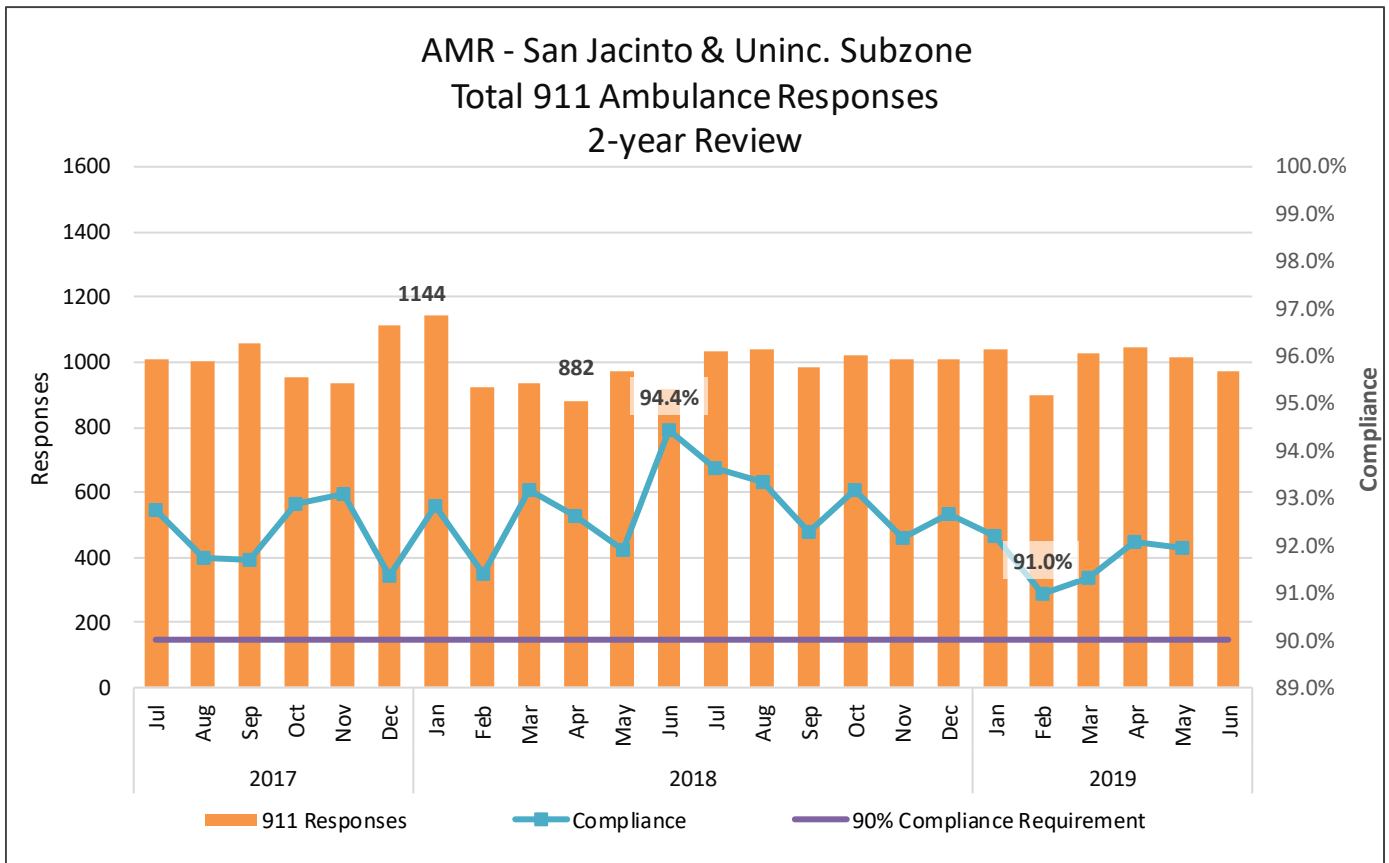


San Jacinto Zone: Subzone Response and Compliance Data

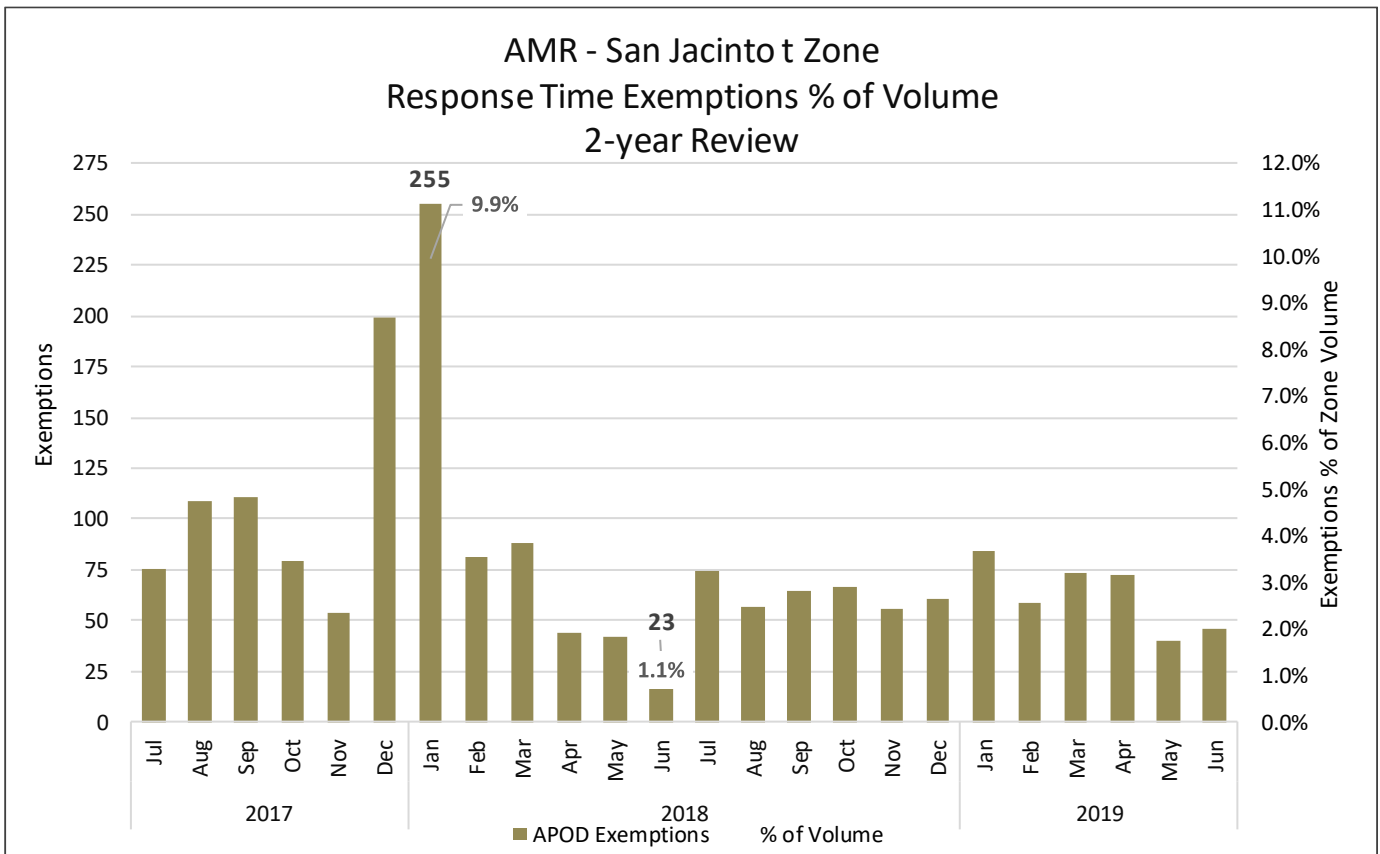
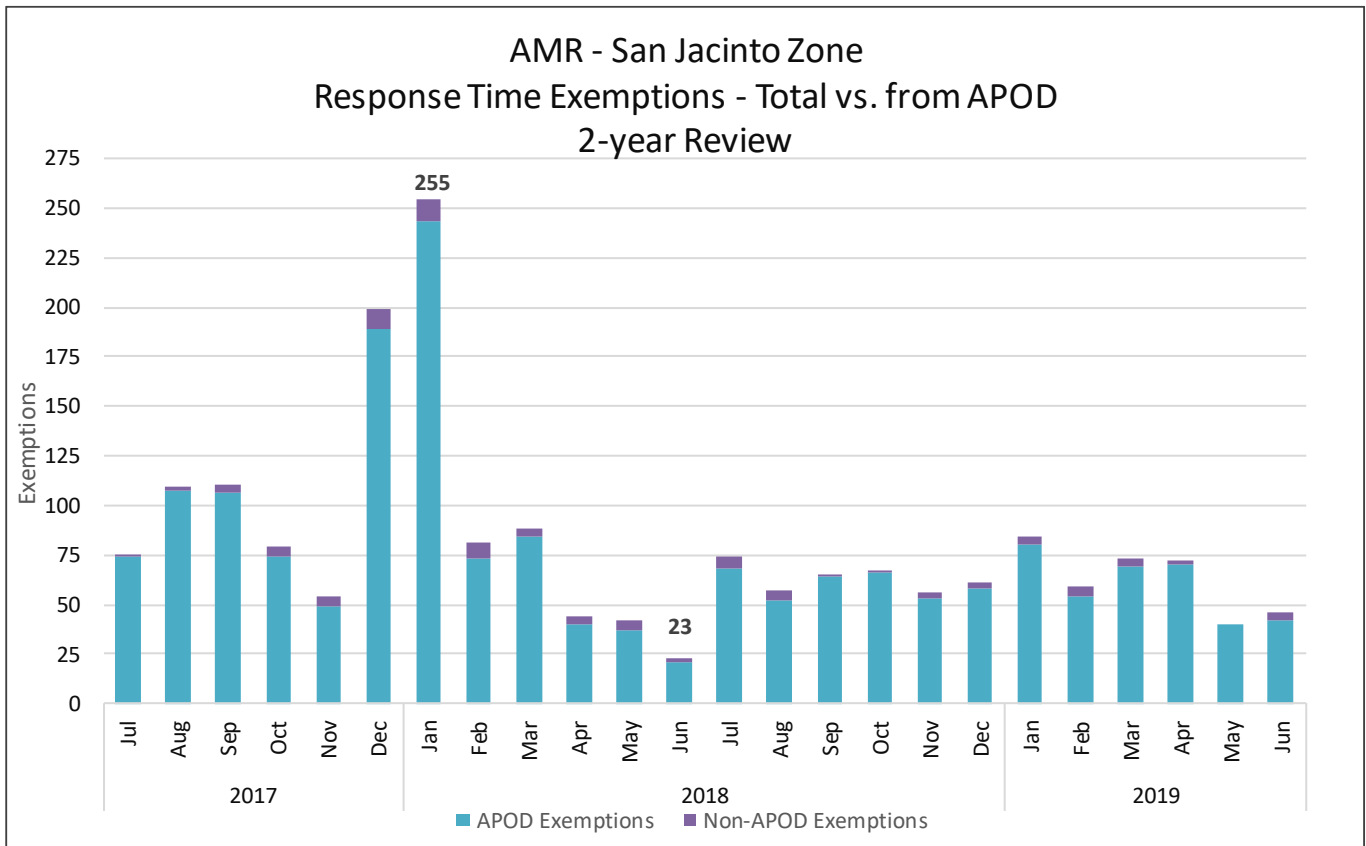




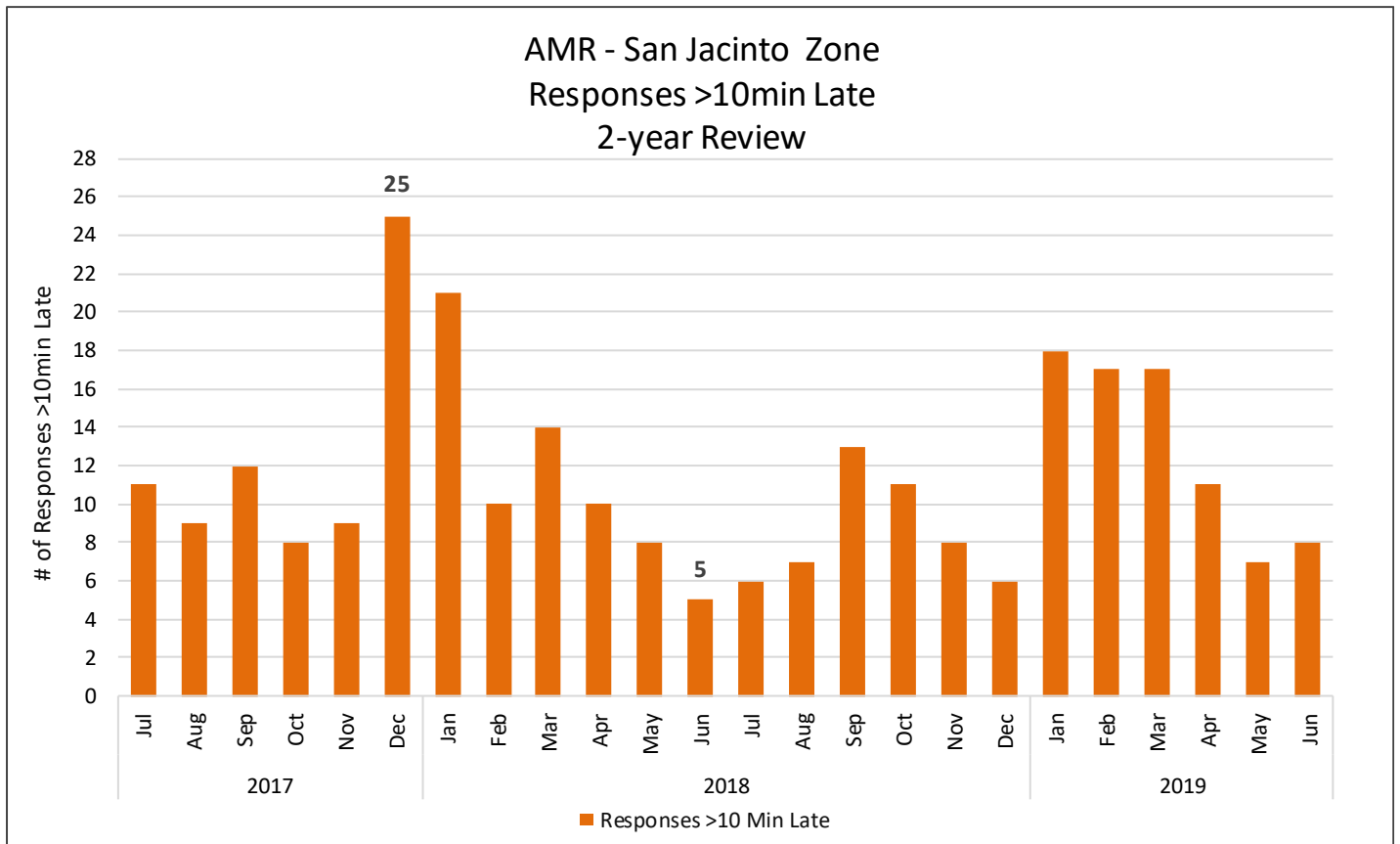
San Jacinto Zone: Subzone Response and Compliance Data (cont.)



San Jacinto Zone: Exemptions



San Jacinto Zone: Responses > 10 Minutes Late



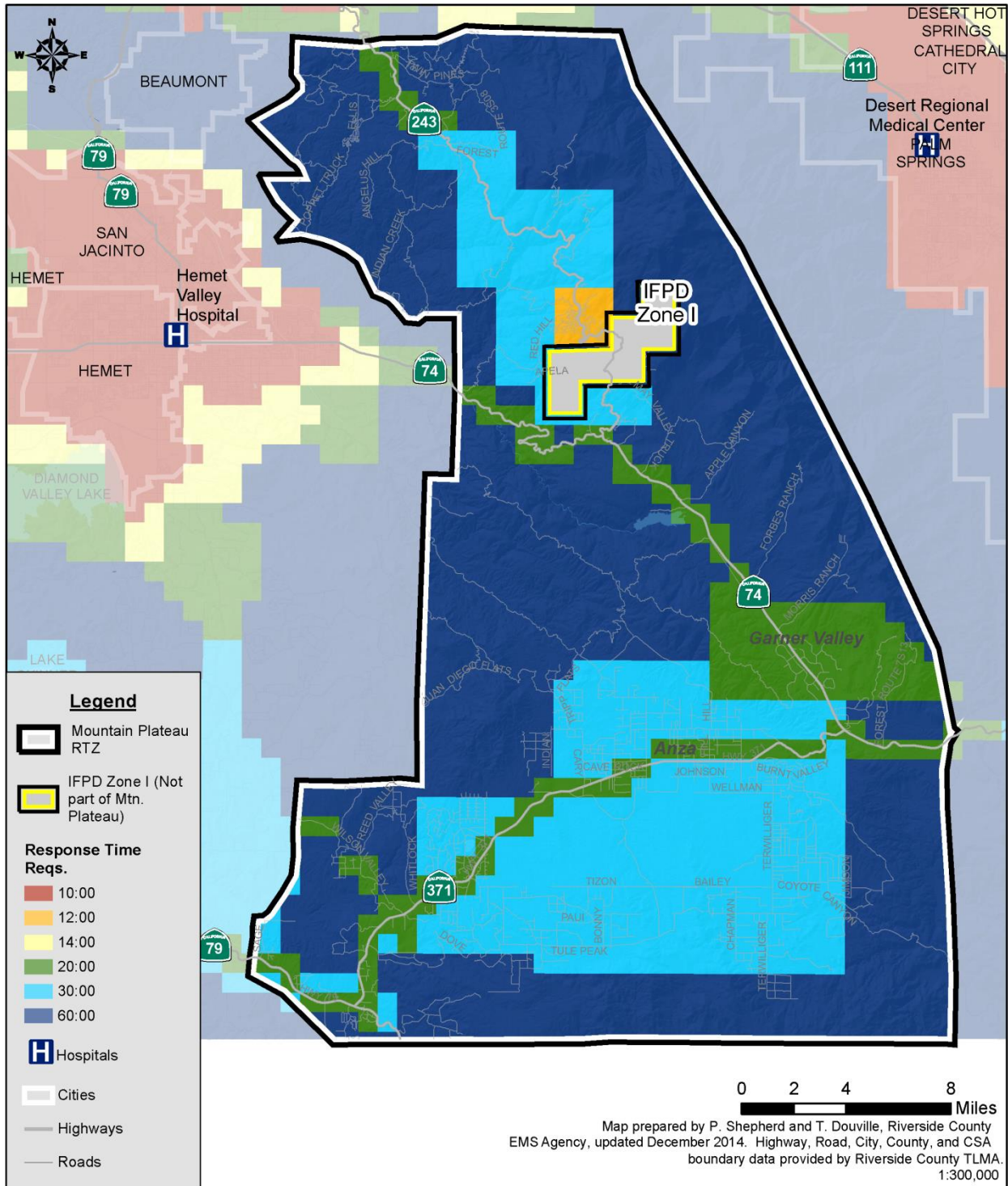
# MOUNTAIN PLATEAU ZONE

The Mountain Plateau Response Time Zone consists of several rural communities and has no hospitals within the zone. The AMR ambulance response volume in the Mountain Zone averages 114 9-1-1 ambulance responses per month (2018 data) with an average of five late calls per month.

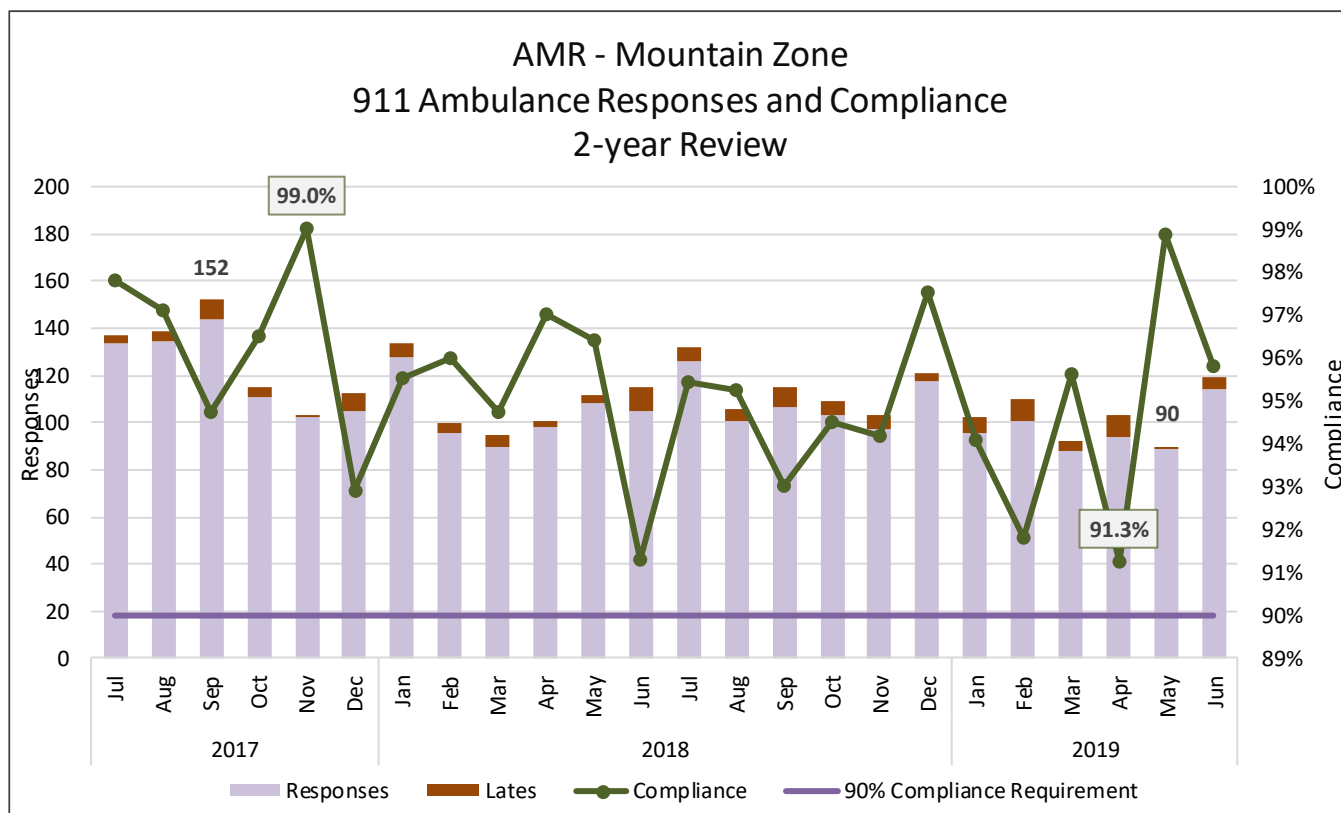
## RIVERSIDE COUNTY EMERGENCY MEDICAL SERVICES SYSTEM GROUND ALS EMERGENCY AMBULANCE RESPONSE TIME ZONES



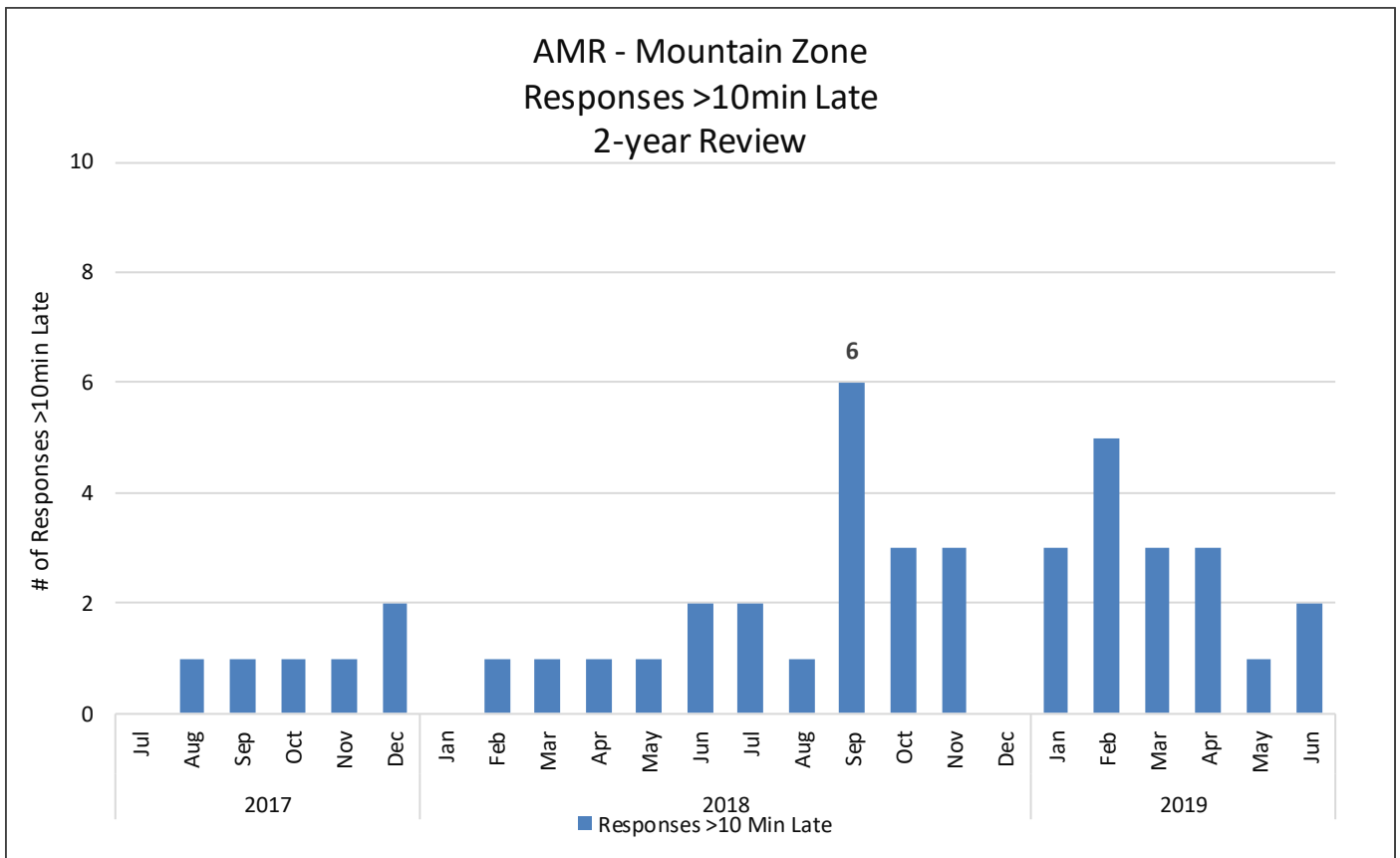
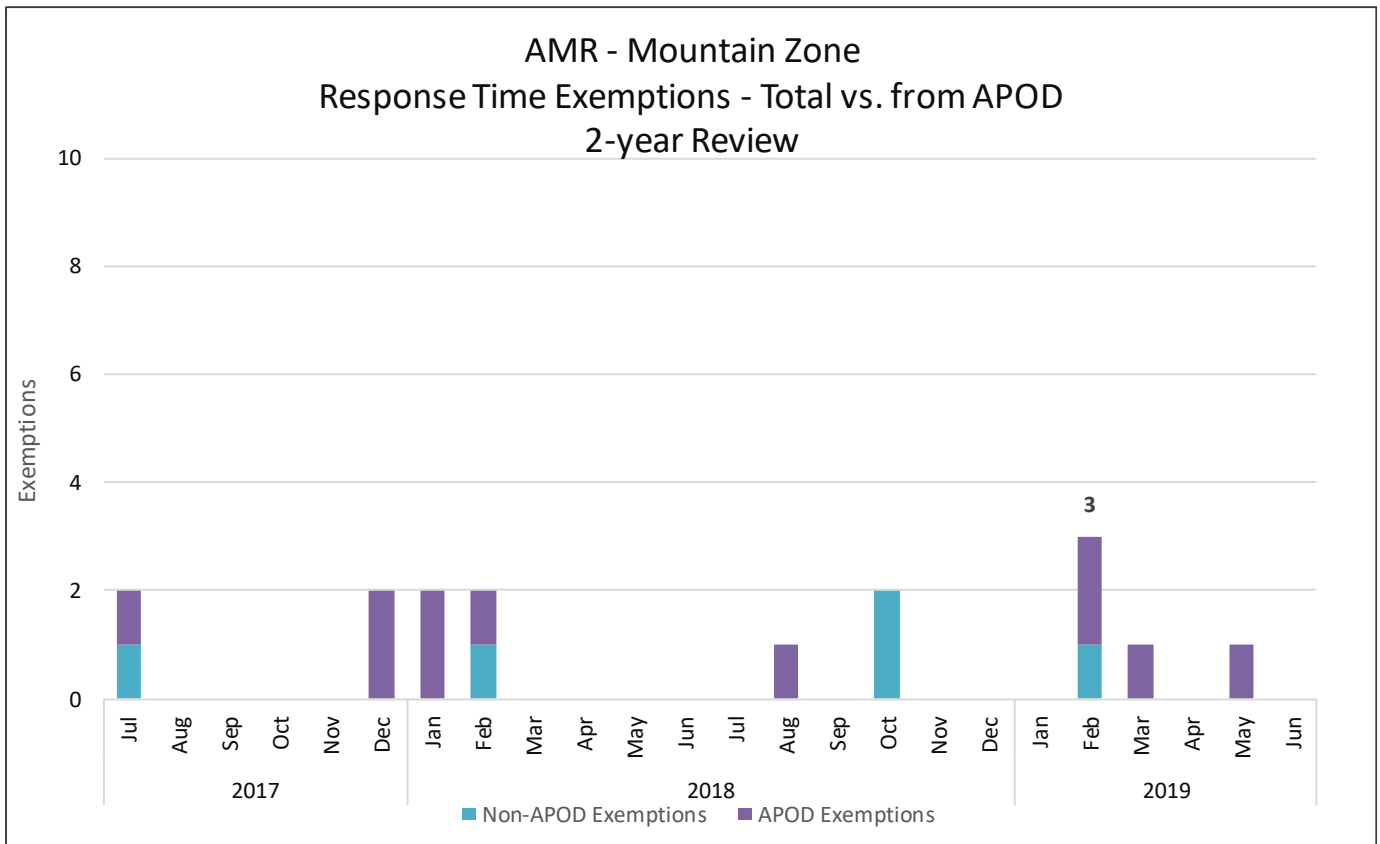
### MOUNTAIN PLATEAU



Mountain Plateau Zone: Response and Compliance Data



Mountain Plateau Zone: Exemptions and >10 Minutes Late





# JULY 2018 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.01%		2826	251	\$9,919.00	3	\$1,808.00	254	240	226		\$25,928.40	0	\$0.00	0	\$0.00	\$25,928.40
Northwest - Norco & Uninc. North	911	91.02%		1247	111	\$7,327.00	1	\$800.00	112	164	154			0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	92.46%		1247	88	\$7,130.00	6	\$3,520.00	94	138	128			0	\$0.00	0	\$0.00	
<b>Northwest Total</b>	911	91.35%	\$0	5320	450	\$24,376.00	10	\$6,128.00	460	542	508	15%	\$25,928.40	0	\$0.00	0	\$0.00	\$25,928.40
Southwest - Temecula & Murrieta	911	91.53%		1228	103	\$4,728.00	1	\$504.00	104	101	97			0	\$0.00	0	\$0.00	
Southwest - LE Menif, Mid, CL & Uninc.	911	91.44%		2126	180	\$8,119.00	2	\$1,504.00	182	141	136			0	\$0.00	0	\$0.00	
<b>Southwest Total</b>	911	91.47%	\$0	3354	283	\$12,847.00	3	\$2,008.00	286	242	233	15%	\$12,826.75	0	\$0.00	0	\$0.00	\$12,826.75
Central - Moreno Valley	911	93.06%		1369	91	\$4,843.00	4	\$2,512.00	95	77	75			0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	91.39%		906	76	\$4,822.00	2	\$1,504.00	78	85	81			0	\$0.00	0	\$0.00	
<b>Central Total</b>	911	92.40%	\$0	2275	167	\$9,665.00	6	\$4,016.00	173	162	156	35%	\$8,892.85	0	\$0.00	0	\$0.00	\$8,892.85
San Jacinto - Hemet	911	92.71%		1235	85	\$5,030.00	5	\$2,816.00	90	32	32			0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	93.62%		1035	65	\$3,160.00	1	\$504.00	66	42	36			0	\$0.00	0	\$0.00	
<b>San Jacinto Total</b>	911	93.13%	\$0	2270	150	\$8,190.00	6	\$3,320.00	156	74	68	50%	\$5,755.00	0	\$0.00	0	\$0.00	\$5,755.00
Desert - Palm Springs & DHS	911	93.70%		1063	64	\$4,166.00	3	\$1,808.00	67	2	2			0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	92.13%		1017	75	\$5,713.00	5	\$3,112.00	80	7	4			0	\$0.00	0	\$0.00	
<b>Desert Total</b>	911	92.93%	\$0	2080	139	\$9,879.00	8	\$4,920.00	147	9	6	35%	\$9,619.35	0	\$0.00	0	\$0.00	\$9,619.35
Palo Verde - Palo Verde	911	96.40%		222	7	\$995.00	1	\$504.00	8	0	0			0	\$0.00	0	\$0.00	
<b>Palo Verde Total</b>	911	96.40%	\$0	222	7	\$995.00	1	\$504.00	8	0	0	100%	\$504.00	0	\$0.00	0	\$0.00	\$504.00
Pass - Pass	911	93.20%		912	55	\$2,396.00	7	\$4,120.00	62	8	8			0	\$0.00	0	\$0.00	
<b>Pass Total</b>	911	93.20%	\$0	912	55	\$2,396.00	7	\$4,120.00	62	8	8	50%	\$3,258.00	0	\$0.00	0	\$0.00	\$3,258.00
Mountain Plateau - Mountain	911	95.45%		132	4	\$570.00	2	\$1,008.00	6	0	0			0	\$0.00	0	\$0.00	
<b>Mountain Plateau Total</b>	911	95.45%	\$0	132	4	\$570.00	2	\$1,008.00	6	0	0	100%	\$1,008.00	0	\$0.00	0	\$0.00	\$1,008.00
<b>CountyWide Total</b>	911	92.16%	\$0	16565	1255	\$68,918.00	43	\$26,024.00	1298	1037	979		\$67,592.15	0	\$0.00	0	\$0.00	\$67,592.15

# AUGUST 2018 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.53%		2667	222	\$8,110.00	4	\$2,312.00	226	182	170			0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	90.40%		1198	107	\$5,965.00	8	\$5,216.00	115	126	117			1	\$1,000.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	92.00%		1237	91	\$7,656.00	8	\$4,624.00	99	108	101			0	\$0.00	0	\$0.00	
<b>Northwest Total</b>	911	91.38%	\$0	5102	420	\$21,723.00	20	\$12,152.00	440	416	388	15%	\$28,793.75	1	\$1,000.00	0	\$0.00	\$29,793.75
Southwest - Temecula & Murrieta	911	91.01%		1323	115	\$4,749.00	4	\$3,912.00	119	91	91			0	\$0.00	0	\$0.00	
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.85%		2098	162	\$9,369.00	9	\$5,128.00	171	159	153			0	\$0.00	0	\$0.00	
<b>Southwest Total</b>	911	91.52%	\$0	3421	277	\$14,118.00	13	\$9,040.00	290	250	244	15%	\$19,684.30	0	\$0.00	0	\$0.00	\$19,684.30
Central - Moreno Valley	911	92.46%		1327	94	\$7,368.00	6	\$3,320.00	100	69	65			0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	91.28%		917	77	\$4,834.00	3	\$2,304.00	80	92	91			0	\$0.00	0	\$0.00	
<b>Central Total</b>	911	91.98%	\$0	2244	171	\$12,202.00	9	\$5,624.00	180	161	156	15%	\$15,152.10	0	\$0.00	0	\$0.00	\$15,152.10
San Jacinto - Hemet	911	91.86%		1228	95	\$5,388.00	5	\$2,520.00	100	26	26			0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	93.35%		1038	67	\$4,342.00	2	\$1,008.00	69	31	26			0	\$0.00	0	\$0.00	
<b>San Jacinto Total</b>	911	92.54%	\$0	2266	162	\$9,730.00	7	\$3,528.00	169	57	52	35%	\$8,617.70	0	\$0.00	0	\$0.00	\$8,617.70
Desert - Palm Springs & DHS	911	93.68%		965	59	\$3,595.00	2	\$1,304.00	61	2	2			0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	91.57%		1020	83	\$3,425.00	3	\$2,008.00	86	1	1			0	\$0.00	0	\$0.00	
<b>Desert Total</b>	911	92.59%	\$0	1985	142	\$7,020.00	5	\$3,312.00	147	3	3	35%	\$6,715.80	0	\$0.00	0	\$0.00	\$6,715.80
Palo Verde - Palo Verde	911	98.40%		187	2	\$80.00	1	\$800.00	3	0	0			0	\$0.00	0	\$0.00	
<b>Palo Verde Total</b>	911	98.40%	\$0	187	2	\$80.00	1	\$800.00	3	0	0	100%	\$800.00	0	\$0.00	0	\$0.00	\$800.00
Pass - Pass	911	91.29%		907	76	\$4,646.00	3	\$3,408.00	79	23	22			0	\$0.00	0	\$0.00	
<b>Pass Total</b>	911	91.29%	\$0	907	76	\$4,646.00	3	\$3,408.00	79	23	22	15%	\$6,845.90	0	\$0.00	0	\$0.00	\$6,845.90
Mountain Plateau - Mountain	911	95.28%		106	4	\$530.00	1	\$504.00	5	1	1			0	\$0.00	0	\$0.00	
<b>Mountain Plateau Total</b>	911	95.28%	\$0	106	4	\$530.00	1	\$504.00	5	1	1	100%	\$504.00	0	\$0.00	0	\$0.00	\$504.00
<b>CountyWide Total</b>	911	91.90%	\$0	16218	1254	\$70,049.00	59	\$38,368.00	1313	911	866		\$87,113.55	1	\$1,000.00	0	\$0.00	\$88,113.55

# SEPTEMBER 2018 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Response Fees > 10 Min	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	Adjusted Late Response Fee	MOS Count	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.93%		2752	221	\$12,165.00	1	\$1,000.00	222	205	197			0	0	\$0.00	\$0.00	
Northwest - Norco & Uninc. North	911	91.24%		1176	99	\$7,543.00	4	\$2,608.00	103	121	114			0	0	\$0.00	\$0.00	
Northwest - Corona & Uninc. South	911	91.74%		1102	86	\$5,658.00	5	\$3,112.00	91	87	80			0	0	\$0.00	\$0.00	
<b>Northwest Total</b>	<b>911</b>	<b>91.73%</b>	<b>\$0</b>	<b>5030</b>	<b>406</b>	<b>\$25,366.00</b>	<b>10</b>	<b>\$6,720.00</b>	<b>416</b>	<b>413</b>	<b>391</b>	<b>15%</b>	<b>\$27,273.10</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$27,273.10</b>
Southwest - Temecula & Murrieta	911	91.36%		1261	106	\$3,643.00	3	\$1,512.00	109	124	116			0	0	\$0.00	\$0.00	
Southwest - LE, Menif, Wild, CL & Uninc.	911	92.45%		2001	147	\$8,257.00	4	\$2,512.00	151	199	194			0	0	\$0.00	\$0.00	
<b>Southwest Total</b>	<b>911</b>	<b>92.03%</b>	<b>\$0</b>	<b>3262</b>	<b>253</b>	<b>\$11,900.00</b>	<b>7</b>	<b>\$4,024.00</b>	<b>260</b>	<b>323</b>	<b>310</b>	<b>36%</b>	<b>\$10,350.60</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$10,350.60</b>
Central - Moreno Valley	911	94.08%		1334	75	\$3,555.00	4	\$2,016.00	79	100	95			0	0	\$0.00	\$0.00	
Central - Perris & Uninc.	911	91.33%		888	74	\$3,957.00	4	\$2,312.00	77	102	98			0	0	\$0.00	\$0.00	
<b>Central Total</b>	<b>911</b>	<b>92.93%</b>	<b>\$0</b>	<b>2222</b>	<b>149</b>	<b>\$7,512.00</b>	<b>8</b>	<b>\$4,328.00</b>	<b>156</b>	<b>202</b>	<b>193</b>	<b>35%</b>	<b>\$7,696.00</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$7,696.00</b>
San Jacinto - Hemet	911	91.37%		1263	104	\$3,435.00	5	\$2,816.00	109	42	41			0	0	\$0.00	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	92.29%		986	68	\$4,723.00	8	\$4,528.00	76	23	23			0	0	\$0.00	\$0.00	
<b>San Jacinto Total</b>	<b>911</b>	<b>91.77%</b>	<b>\$0</b>	<b>2249</b>	<b>172</b>	<b>\$8,158.00</b>	<b>13</b>	<b>\$7,344.00</b>	<b>185</b>	<b>65</b>	<b>64</b>	<b>15%</b>	<b>\$13,176.70</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$13,176.70</b>
Desert - Palm Springs & DHS	911	90.93%		981	86	\$5,260.00	3	\$1,512.00	89	2	1			0	0	\$0.00	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	92.37%		983	72	\$4,253.00	3	\$1,512.00	75	8	1			0	0	\$0.00	\$0.00	
<b>Desert Total</b>	<b>911</b>	<b>91.65%</b>	<b>\$0</b>	<b>1964</b>	<b>158</b>	<b>\$9,513.00</b>	<b>6</b>	<b>\$3,024.00</b>	<b>164</b>	<b>10</b>	<b>2</b>	<b>15%</b>	<b>\$10,656.45</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$10,656.45</b>
Palo Verde - Palo Verde	911	98.96%		192	2	\$402.00	0	\$0.00	2	1	1			0	0	\$0.00	\$0.00	
<b>Palo Verde Total</b>	<b>911</b>	<b>98.96%</b>	<b>\$0</b>	<b>192</b>	<b>2</b>	<b>\$402.00</b>	<b>0</b>	<b>\$0.00</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>100%</b>	<b>\$0.00</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>
Pass - Pass	911	92.90%		930	60	\$4,789.00	6	\$3,320.00	66	28	21			0	0	\$0.00	\$0.00	
<b>Pass Total</b>	<b>911</b>	<b>92.90%</b>	<b>\$0</b>	<b>930</b>	<b>60</b>	<b>\$4,789.00</b>	<b>6</b>	<b>\$3,320.00</b>	<b>66</b>	<b>28</b>	<b>21</b>	<b>36%</b>	<b>\$5,270.85</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$5,270.85</b>
Mountain Plateau - Mountain	911	93.04%		115	2	\$230.00	6	\$5,712.00	8	0	0			0	0	\$0.00	\$0.00	
<b>Mountain Plateau Total</b>	<b>911</b>	<b>93.04%</b>	<b>\$0</b>	<b>115</b>	<b>2</b>	<b>\$230.00</b>	<b>6</b>	<b>\$5,712.00</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>50%</b>	<b>\$2,971.00</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$2,971.00</b>
<b>CountyWide Total</b>	<b>911</b>	<b>92.12%</b>	<b>\$0</b>	<b>15964</b>	<b>1202</b>	<b>\$67,870.00</b>	<b>56</b>	<b>\$34,472.00</b>	<b>1257</b>	<b>1042</b>	<b>982</b>		<b>\$77,394.70</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$77,394.70</b>

# OCTOBER 2018 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min /min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.47%		2732	229	\$11,391.00	4	\$2,312.00	233	201	195			0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	91.18%		1247	103	\$5,062.00	7	\$4,712.00	110	131	119			0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	93.10%		1203	78	\$5,295.00	5	\$2,816.00	83	110	103			0	\$0.00	0	\$0.00	
<b>Northwest Total</b>	<b>911</b>	<b>91.78%</b>	<b>\$0</b>	<b>5182</b>	<b>410</b>	<b>\$21,748.00</b>	<b>16</b>	<b>\$9,840.00</b>	<b>426</b>	<b>442</b>	<b>417</b>	<b>15%</b>	<b>\$26,849.80</b>	<b>0</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$26,849.80</b>
Southwest - Temecula & Murrieta	911	91.52%		1333	112	\$4,556.00	1	\$504.00	113	140	134			0	\$0.00	0	\$0.00	
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.74%		2070	165	\$7,986.00	6	\$4,920.00	171	164	158			0	\$0.00	0	\$0.00	
<b>Southwest Total</b>	<b>911</b>	<b>91.65%</b>	<b>\$0</b>	<b>3403</b>	<b>277</b>	<b>\$12,542.00</b>	<b>7</b>	<b>\$5,424.00</b>	<b>284</b>	<b>304</b>	<b>292</b>	<b>15%</b>	<b>\$15,271.10</b>	<b>0</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$15,271.10</b>
Central - Moreno Valley	911	92.36%		1256	86	\$5,455.00	10	\$6,624.00	96	86	84			0	\$0.00	0	\$0.00	
Central - Ferris & Uninc.	911	91.19%		885	74	\$4,922.00	4	\$2,808.00	78	95	90			0	\$0.00	0	\$0.00	
<b>Central Total</b>	<b>911</b>	<b>91.87%</b>	<b>\$0</b>	<b>2141</b>	<b>160</b>	<b>\$10,377.00</b>	<b>14</b>	<b>\$9,432.00</b>	<b>174</b>	<b>181</b>	<b>174</b>	<b>15%</b>	<b>\$16,837.65</b>	<b>0</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$16,837.65</b>
San Jacinto - Hemet	911	92.68%		1216	82	\$6,092.00	7	\$3,824.00	89	43	43			0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	93.16%		1023	66	\$3,532.00	4	\$2,312.00	70	24	23			0	\$0.00	0	\$0.00	
<b>San Jacinto Total</b>	<b>911</b>	<b>92.90%</b>	<b>\$0</b>	<b>2239</b>	<b>148</b>	<b>\$9,624.00</b>	<b>11</b>	<b>\$6,136.00</b>	<b>159</b>	<b>67</b>	<b>66</b>	<b>35%</b>	<b>\$10,244.00</b>	<b>0</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$10,244.00</b>
Desert - Palm Springs & DHS	911	90.54%		962	83	\$6,568.00	8	\$8,304.00	91	4	2			0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	92.48%		1090	74	\$4,377.00	8	\$6,224.00	82	3	0			0	\$0.00	0	\$0.00	
<b>Desert Total</b>	<b>911</b>	<b>91.57%</b>	<b>\$0</b>	<b>2052</b>	<b>157</b>	<b>\$10,945.00</b>	<b>16</b>	<b>\$14,528.00</b>	<b>173</b>	<b>7</b>	<b>2</b>	<b>15%</b>	<b>\$21,652.05</b>	<b>0</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$21,652.05</b>
Palo Verde - Palo Verde	911	98.05%		205	1	\$20.00	3	\$3,704.00	4	0	0			0	\$0.00	0	\$0.00	
<b>Palo Verde Total</b>	<b>911</b>	<b>98.05%</b>	<b>\$0</b>	<b>205</b>	<b>1</b>	<b>\$20.00</b>	<b>3</b>	<b>\$3,704.00</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>100%</b>	<b>\$3,704.00</b>	<b>0</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$3,704.00</b>
Pass - Pass	911	93.41%		789	49	\$2,820.00	3	\$1,512.00	52	18	14			0	\$0.00	0	\$0.00	
<b>Pass Total</b>	<b>911</b>	<b>93.41%</b>	<b>\$0</b>	<b>789</b>	<b>49</b>	<b>\$2,820.00</b>	<b>3</b>	<b>\$1,512.00</b>	<b>52</b>	<b>18</b>	<b>14</b>	<b>50%</b>	<b>\$2,166.00</b>	<b>0</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$2,166.00</b>
Mountain Plateau - Mountain	911	94.50%		109	3	\$738.00	3	\$3,408.00	6	2	0			0	\$0.00	0	\$0.00	
<b>Mountain Plateau Total</b>	<b>911</b>	<b>94.50%</b>	<b>\$0</b>	<b>109</b>	<b>3</b>	<b>\$738.00</b>	<b>3</b>	<b>\$3,408.00</b>	<b>6</b>	<b>2</b>	<b>0</b>	<b>75%</b>	<b>\$1,036.50</b>	<b>0</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$1,036.50</b>
<b>CountyWide Total</b>	<b>911</b>	<b>92.07%</b>	<b>\$0</b>	<b>16120</b>	<b>1205</b>	<b>\$68,814.00</b>	<b>73</b>	<b>\$53,984.00</b>	<b>1278</b>	<b>1021</b>	<b>965</b>		<b>\$97,761.10</b>	<b>0</b>	<b>\$0.00</b>	<b>0</b>	<b>\$0.00</b>	<b>\$97,761.10</b>

# NOVEMBER 2018 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.66%		2601	215	\$10,964.00	2	\$1,008.00	217	182	173			0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	90.94%		1181	103	\$5,468.00	4	\$2,016.00	107	144	130			0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	92.43%		1083	74	\$5,394.00	8	\$4,328.00	82	113	103			0	\$0.00	0	\$0.00	
Northwest Total	911	91.65%	\$0	4865	392	\$21,826.00	14	\$7,352.00	406	439	406	15%	\$24,801.30	0	\$0.00	0	\$0.00	\$24,801.30
Southwest - Temecula & Murrieta	911	91.89%		1245	97	\$3,755.00	4	\$2,808.00	101	124	117			0	\$0.00	0	\$0.00	
Southwest - LE, Menif, Wild, CL & Uninc.	911	91.28%		1937	162	\$8,195.00	7	\$4,024.00	169	192	190			0	\$0.00	0	\$0.00	
Southwest Total	911	91.51%	\$0	3182	259	\$11,950.00	11	\$6,832.00	270	316	307	15%	\$15,964.70	0	\$0.00	0	\$0.00	\$15,964.70
Central - Moreno Valley	911	93.59%		1311	81	\$5,415.00	3	\$1,512.00	84	84	79			0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	90.48%		851	79	\$6,280.00	2	\$1,008.00	81	83	83			0	\$0.00	0	\$0.00	
Central Total	911	92.37%	\$0	2162	160	\$11,695.00	5	\$2,520.00	165	167	162	35%	\$9,239.75	0	\$0.00	0	\$0.00	\$9,239.75
San Jacinto - Hemet	911	92.05%		1183	87	\$5,891.00	7	\$3,824.00	94	33	33			0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	92.15%		1007	78	\$3,833.00	1	\$504.00	79	23	20			1	\$1,000.00	0	\$0.00	
San Jacinto Total	911	92.10%	\$0	2190	165	\$9,724.00	8	\$4,328.00	173	56	53	35%	\$9,133.80	1	\$1,000.00	0	\$0.00	\$10,133.80
Desert - Palm Springs & DHS	911	92.08%		985	70	\$4,764.00	8	\$5,616.00	78	0	0			0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	90.80%		1087	92	\$5,018.00	8	\$6,224.00	100	4	4			0	\$0.00	0	\$0.00	
Desert Total	911	91.41%	\$0	2072	162	\$9,782.00	16	\$11,840.00	178	4	4	15%	\$18,378.70	0	\$0.00	0	\$0.00	\$18,378.70
Palo Verde - Palo Verde	911	96.72%		183	4	\$40.00	2	\$2,000.00	6	0	0			0	\$0.00	0	\$0.00	
Palo Verde Total	911	96.72%	\$0	183	4	\$40.00	2	\$2,000.00	6	0	0	100%	\$2,000.00	0	\$0.00	0	\$0.00	\$2,000.00
Pass - Pass	911	91.45%		877	71	\$2,865.00	4	\$4,208.00	75	17	16			0	\$0.00	0	\$0.00	
Pass Total	911	91.45%	\$0	877	71	\$2,865.00	4	\$4,208.00	75	17	16	15%	\$6,012.05	0	\$0.00	0	\$0.00	\$6,012.05
Mountain Plateau - Mountain	911	94.17%		103	3	\$310.00	3	\$2,304.00	6	0	0			0	\$0.00	0	\$0.00	
Mountain Plateau Total	911	94.17%	\$0	103	3	\$310.00	3	\$2,304.00	6	0	0	75%	\$653.50	0	\$0.00	0	\$0.00	\$653.50
CountyWide Total	911	91.82%	\$0	15634	1216	\$68,192.00	63	\$41,384.00	1279	999	948		\$86,163.80	1	\$1,000.00	0	\$0.00	\$87,163.80

# DECEMBER 2018 COMPLIANCE REPORT

Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	90.83%		2663	242	4	\$2,512.00	246	133	126			0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	91.23%		1197	104	1	\$504.00	105	97	88			0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	92.17%		1162	85	6	\$3,320.00	91	93	90			0	\$0.00	0	\$0.00	
<b>Northwest Total</b>	911	91.23%	\$0	5042	431	11	\$6,336.00	442	323	304	15%	\$22,090.65	0	\$0.00	0	\$0.00	\$22,090.65
Southwest - Temecula & Murrieta	911	90.95%		1293	113	4	\$2,016.00	117	143	141			0	\$0.00	0	\$0.00	
Southwest - LE, Menif, Wild, CL & Uninc.	911	90.61%		2119	193	6	\$3,520.00	199	180	175			0	\$0.00	0	\$0.00	
<b>Southwest Total</b>	911	90.74%	\$0	3412	306	10	\$5,536.00	316	323	316	0%	\$22,852.00	0	\$0.00	0	\$0.00	\$22,852.00
Central - Moreno Valley	911	93.11%		1365	88	6	\$5,216.00	94	68	64			0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	90.56%		911	82	4	\$4,408.00	86	89	86			0	\$0.00	0	\$0.00	
<b>Central Total</b>	911	92.09%	\$0	2276	170	10	\$9,624.00	180	157	150	35%	\$13,986.05	0	\$0.00	0	\$0.00	\$13,986.05
San Jacinto - Hemet	911	92.60%		1257	90	3	\$2,008.00	93	34	33			0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	92.68%		1011	71	3	\$2,400.00	74	27	25			0	\$0.00	0	\$0.00	
<b>San Jacinto Total</b>	911	92.64%	\$0	2268	161	6	\$4,408.00	167	61	58	35%	\$9,049.30	0	\$0.00	0	\$0.00	\$9,049.30
Desert - Palm Springs & DHS	911	90.89%		988	88	2	\$1,304.00	90	1	1			0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	91.44%		1122	89	7	\$4,120.00	96	2	2			0	\$0.00	0	\$0.00	
<b>Desert Total</b>	911	91.18%	\$0	2110	177	9	\$5,424.00	186	3	3	15%	\$13,884.75	0	\$0.00	0	\$0.00	\$13,884.75
Palo Verde - Palo Verde	911	97.25%		182	4	1	\$1,000.00	5	0	0			0	\$0.00	0	\$0.00	
<b>Palo Verde Total</b>	911	97.25%	\$0	182	4	1	\$1,000.00	5	0	0	100%	\$1,000.00	0	\$0.00	0	\$0.00	\$1,000.00
Pass - Pass	911	92.98%		898	59	4	\$2,312.00	63	33	29			0	\$0.00	0	\$0.00	
<b>Pass Total</b>	911	92.98%	\$0	898	59	4	\$2,312.00	63	33	29	35%	\$4,774.90	0	\$0.00	0	\$0.00	\$4,774.90
Mountain Plateau - Mountain	911	97.52%		121	3	0	\$0.00	3	0	0			0	\$0.00	0	\$0.00	
<b>Mountain Plateau Total</b>	911	97.52%	\$0	121	3	0	\$0.00	3	0	0	100%	\$0.00	0	\$0.00	0	\$0.00	\$0.00
<b>CountyWide Total</b>	911	91.65%	\$0	16309	1311	51	\$34,640.00	1362	900	860		\$87,637.65	0	\$0.00	0	\$0.00	\$87,637.65



# JANUARY 2019 COMPLIANCE REPORT

Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	93.45%		2702	174	\$9,410.00	3	\$1,512.00	177	248	239				0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	92.22%		1170	88	\$5,946.00	3	\$2,104.00	91	140	135				0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	92.99%		1226	80	\$5,478.00	6	\$3,816.00	86	138	134				0	\$0.00	0	\$0.00	
Northwest Total	911	93.06%	\$0	5098	342	\$20,834.00	12	\$7,432.00	354	526	508	50%	0%	\$14,133.00	0	\$0.00	0	\$0.00	\$14,133.00
Southwest - Temecula & Murrieta	911	91.09%		1280	105	\$4,468.00	9	\$5,528.00	114	133	131				0	\$0.00	0	\$0.00	
Southwest - LE Menif, Wild, CL & Uninc.	911	92.18%		2124	162	\$8,322.00	4	\$2,016.00	166	192	187				0	\$0.00	0	\$0.00	
Southwest Total	911	91.77%	\$0	3404	267	\$12,790.00	13	\$7,544.00	280	325	318	15%	0%	\$17,283.90	0	\$0.00	0	\$0.00	\$17,283.90
Central - Moreno Valley	911	95.10%		1347	63	\$2,985.00	3	\$2,008.00	66	97	93				0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	91.93%		830	65	\$3,710.00	2	\$1,304.00	67	96	95				0	\$0.00	0	\$0.00	
Central Total	911	93.89%	\$0	2177	128	\$6,695.00	5	\$3,312.00	133	193	188	50%	0%	\$5,003.50	0	\$0.00	0	\$0.00	\$5,003.50
San Jacinto - Hemet	911	91.08%		1345	114	\$8,357.00	6	\$4,920.00	120	46	46				0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	92.21%		1040	69	\$5,053.00	12	\$6,936.00	81	38	34				0	\$0.00	0	\$0.00	
San Jacinto Total	911	91.57%	\$0	2385	183	\$13,410.00	18	\$11,856.00	201	84	80	15%	0%	\$21,476.10	0	\$0.00	0	\$0.00	\$21,476.10
Desert - Palm Springs & DHS	911	92.05%		1089	83	\$4,763.00	2	\$1,008.00	85	4	4				0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	90.93%		1213	104	\$5,177.00	6	\$4,408.00	110	2	0				0	\$0.00	0	\$0.00	
Desert Total	911	91.45%	\$0	2282	187	\$9,940.00	8	\$5,416.00	195	6	4	15%	0%	\$13,052.60	0	\$0.00	0	\$0.00	\$13,052.60
Palo Verde - Palo Verde	911	95.48%		199	7	\$537.00	2	\$1,800.00	9	0	0				0	\$0.00	0	\$0.00	
Palo Verde Total	911	95.48%	\$0	199	7	\$537.00	2	\$1,800.00	9	0	0	100%	0%	\$1,800.00	0	\$0.00	0	\$0.00	\$1,800.00
Pass - Pass	911	92.03%		866	68	\$5,824.00	1	\$504.00	69	18	16				0	\$0.00	0	\$0.00	
Pass Total	911	92.03%	\$0	866	68	\$5,824.00	1	\$504.00	69	18	16	35%	0%	\$4,113.20	0	\$0.00	0	\$0.00	\$4,113.20
Mountain Plateau - Mountain	911	94.12%		102	3	\$60.00	3	\$4,200.00	6	0	0				0	\$0.00	0	\$0.00	
Mountain Plateau Total	911	94.12%	\$0	102	3	\$60.00	3	\$4,200.00	6	0	0	75%	0%	\$1,065.00	0	\$0.00	0	\$0.00	\$1,065.00
CountyWide Total	911	92.45%	\$0	16513	1185	\$70,030.00	62	\$42,064.00	1247	1152	1114		0%	\$77,927.30	0	\$0.00	0	\$0.00	\$77,927.30
														<b>TOTAL</b>				<b>\$67,005.30</b>	

# FEBRUARY 2019 COMPLIANCE REPORT

Response Time Assessment																		
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.52%		2512	203	\$10,097.00	10	\$7,320.00	213	245	232				0	0	\$0.00	\$29,397.05
Northwest - Norco & Uninc. North	911	90.46%		1027	93	\$6,030.00	5	\$3,016.00	98	158	150				0	0	\$0.00	\$0.00
Northwest - Corona & Uninc. South	911	93.70%		1096	65	\$5,302.00	4	\$2,608.00	69	146	137				0	0	\$0.00	\$0.00
<b>Northwest Total</b>	<b>911</b>	<b>91.80%</b>	<b>\$0</b>	<b>4635</b>	<b>361</b>	<b>\$21,629.00</b>	<b>19</b>	<b>\$12,944.00</b>	<b>380</b>	<b>549</b>	<b>519</b>	<b>15%</b>	<b>0%</b>	<b>\$29,397.05</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$29,397.05</b>
Southwest - Temecula & Murrieta	911	91.55%		1302	104	\$6,094.00	6	\$3,320.00	110	146	141				0	0	\$0.00	\$0.00
Southwest - LE Merif, Wild, CL & Uninc.	911	91.60%		1953	159	\$13,771.00	5	\$2,816.00	164	241	231				0	0	\$0.00	\$0.00
<b>Southwest Total</b>	<b>911</b>	<b>91.58%</b>	<b>\$0</b>	<b>3255</b>	<b>263</b>	<b>\$19,865.00</b>	<b>11</b>	<b>\$6,136.00</b>	<b>274</b>	<b>387</b>	<b>372</b>	<b>15%</b>	<b>0%</b>	<b>\$22,100.85</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$22,100.85</b>
Central - Moreno Valley	911	92.68%		1312	92	\$7,260.00	4	\$2,312.00	96	142	135				0	0	\$0.00	\$0.00
Central - Perris & Uninc.	911	90.00%		831	79	\$5,797.00	4	\$2,608.00	83	123	119				0	0	\$0.00	\$0.00
<b>Central Total</b>	<b>911</b>	<b>91.65%</b>	<b>\$0</b>	<b>2143</b>	<b>171</b>	<b>\$13,057.00</b>	<b>8</b>	<b>\$4,920.00</b>	<b>179</b>	<b>265</b>	<b>254</b>	<b>15%</b>	<b>0%</b>	<b>\$15,280.45</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$15,280.45</b>
San Jacinto - Hemet	911	91.67%		1177	89	\$8,064.00	9	\$4,624.00	98	27	26				0	0	\$0.00	\$0.00
San Jacinto - San Jacinto & Uninc.	911	90.99%		889	73	\$4,046.00	8	\$6,720.00	81	32	28				0	0	\$0.00	\$0.00
<b>San Jacinto Total</b>	<b>911</b>	<b>91.38%</b>	<b>\$0</b>	<b>2076</b>	<b>162</b>	<b>\$12,112.00</b>	<b>17</b>	<b>\$12,344.00</b>	<b>179</b>	<b>59</b>	<b>54</b>	<b>15%</b>	<b>0%</b>	<b>\$20,787.60</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$20,787.60</b>
Desert - Palm Springs & DHS	911	90.44%		1036	92	\$7,433.00	7	\$4,320.00	99	16	5				0	0	\$0.00	\$0.00
Desert - La Quinta, Coachella & Uninc.	911	90.04%		1115	105	\$6,785.00	6	\$6,512.00	111	13	4				0	0	\$0.00	\$0.00
<b>Desert Total</b>	<b>911</b>	<b>90.24%</b>	<b>\$0</b>	<b>2151</b>	<b>197</b>	<b>\$13,218.00</b>	<b>13</b>	<b>\$8,832.00</b>	<b>210</b>	<b>29</b>	<b>9</b>	<b>0%</b>	<b>0%</b>	<b>\$23,050.00</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$23,050.00</b>
Palo Verde - Palo Verde	911	93.57%		171	5	\$375.00	6	\$9,704.00	11	0	0				0	0	\$0.00	\$0.00
<b>Palo Verde Total</b>	<b>911</b>	<b>93.57%</b>	<b>\$0</b>	<b>171</b>	<b>5</b>	<b>\$375.00</b>	<b>6</b>	<b>\$9,704.00</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>50%</b>	<b>0%</b>	<b>\$5,039.50</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$5,039.50</b>
Pass - Pass	911	90.24%		871	80	\$3,886.00	5	\$3,016.00	85	19	17				0	0	\$0.00	\$0.00
<b>Pass Total</b>	<b>911</b>	<b>90.24%</b>	<b>\$0</b>	<b>871</b>	<b>80</b>	<b>\$3,886.00</b>	<b>5</b>	<b>\$3,016.00</b>	<b>85</b>	<b>19</b>	<b>17</b>	<b>0%</b>	<b>0%</b>	<b>\$6,914.00</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$6,914.00</b>
Mountain Plateau - Mountain	911	91.82%		110	4	\$95.00	5	\$4,104.00	9	3	2				0	0	\$0.00	\$0.00
<b>Mountain Plateau Total</b>	<b>911</b>	<b>91.82%</b>	<b>\$0</b>	<b>110</b>	<b>4</b>	<b>\$95.00</b>	<b>5</b>	<b>\$4,104.00</b>	<b>9</b>	<b>3</b>	<b>2</b>	<b>15%</b>	<b>0%</b>	<b>\$3,550.65</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$3,550.65</b>
<b>CountyWide Total</b>	<b>911</b>	<b>91.39%</b>	<b>\$0</b>	<b>15412</b>	<b>1243</b>	<b>\$84,238.00</b>	<b>84</b>	<b>\$63,000.00</b>	<b>1327</b>	<b>1311</b>	<b>1227</b>	<b>0%</b>	<b>0%</b>	<b>\$126,120.10</b>	<b>0</b>	<b>0</b>	<b>\$0.00</b>	<b>\$126,120.10</b>

# MARCH 2019 COMPLIANCE REPORT

Response Time Assessment																		
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses > 10 Min Fee (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	92.57%		2718	185	\$10,183.00	7	\$4,320.00	202	318	308				0	0	\$0.00	\$0.00
Northwest - Morco & Uninc. North	911	93.40%		1151	74	\$3,483.00	2	\$1,008.00	76	212	203				0	0	\$0.00	\$0.00
Northwest - Corona & Uninc. South	911	92.39%		1262	89	\$7,306.00	7	\$4,912.00	96	169	164				0	0	\$0.00	\$0.00
Northwest Total	911	92.71%	\$0	5131	368	\$20,972.00	16	\$10,240.00	374	699	675	35%	0%	\$20,287.80	0	0	\$0.00	\$20,287.80
Southwest - Temecula & Murrieta	911	91.81%		1295	103	\$6,875.00	3	\$1,512.00	106	137	134				0	0	\$0.00	\$0.00
Southwest - LE, Menif, Wild, Cl. & Uninc.	911	91.34%		2160	182	\$13,494.00	5	\$2,520.00	187	237	227				0	0	\$0.00	\$0.00
Southwest Total	911	91.52%	\$0	3455	285	\$20,369.00	8	\$4,032.00	283	374	361	15%	0%	\$20,740.85	0	0	\$0.00	\$20,740.85
Central - Moreno Valley	911	92.65%		1375	91	\$6,738.00	10	\$6,328.00	101	142	134				0	0	\$0.00	\$0.00
Central - Perris & Uninc.	911	92.02%		927	72	\$5,133.00	2	\$1,304.00	74	127	122				0	0	\$0.00	\$0.00
Central Total	911	92.40%	\$0	2302	163	\$11,871.00	12	\$7,632.00	175	269	256	35%	0%	\$12,676.95	0	0	\$0.00	\$12,676.95
San Jacinto - Hemet	911	91.28%		1273	102	\$7,494.00	9	\$4,832.00	111	34	32				0	0	\$0.00	\$0.00
San Jacinto - San Jacinto & Uninc.	911	91.31%		1024	81	\$6,334.00	8	\$6,224.00	89	39	37				0	0	\$0.00	\$0.00
San Jacinto Total	911	91.29%	\$0	2297	183	\$13,828.00	17	\$11,056.00	200	73	69	15%	0%	\$21,151.40	0	0	\$0.00	\$21,151.40
Desert - Palm Springs & DHS	911	91.82%		1173	88	\$5,880.00	8	\$4,328.00	96	10	5				0	0	\$0.00	\$0.00
Desert - La Quinta, Coachella & Uninc.	911	91.39%		1335	98	\$8,774.00	17	\$10,152.00	115	11	7				0	0	\$0.00	\$0.00
Desert Total	911	91.59%	\$0	2508	186	\$14,654.00	25	\$14,480.00	211	21	12	15%	0%	\$24,763.90	0	0	\$0.00	\$24,763.90
Palo Verde - Palo Verde	911	95.16%		206	9	\$1,030.00	1	\$504.00	10	0	0				0	0	\$0.00	\$0.00
Palo Verde Total	911	95.16%	\$0	206	9	\$1,030.00	1	\$504.00	10	0	0	100%	0%	\$504.00	0	0	\$0.00	\$504.00
Pass - Pass	911	91.72%		966	73	\$5,263.00	7	\$4,120.00	80	19	17				0	0	\$0.00	\$0.00
Pass Total	911	91.72%	\$0	966	73	\$5,263.00	7	\$4,120.00	80	19	17	15%	0%	\$7,975.55	0	0	\$0.00	\$7,975.55
Mountain Plateau - Mountain	911	95.65%		92	1	\$20.00	3	\$4,400.00	4	1	1				0	0	\$0.00	\$0.00
Mountain Plateau Total	911	95.65%	\$0	92	1	\$20.00	3	\$4,400.00	4	1	1	100%	0%	\$4,400.00	0	0	\$0.00	\$4,400.00
CountyWide Total	911	92.06%	\$0	16957	1258	\$88,007.00	89	\$56,464.00	1347	1466	1391		0%	\$112,500.45	0	0	\$0.00	\$112,500.45
<b>TOTAL</b>																		

# APRIL 2019 COMPLIANCE REPORT

Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.48%		2629	219	\$9,749.00	5	\$2,816.00	224	233	224				0	\$0.00	0	\$0.00	\$24,834.45
Northwest - Norco & Uninc. North	911	92.16%		1186	92	\$5,110.00	1	\$504.00	93	114	103				0	\$0.00	0	\$0.00	\$0.00
Northwest - Corona & Uninc. South	911	90.58%		1168	105	\$7,526.00	5	\$3,512.00	110	112	109				0	\$0.00	0	\$0.00	\$0.00
Northwest Total	911	91.43%	\$0	4983	416	\$22,385.00	11	\$6,832.00	427	459	436	15%	0%	\$24,834.45	0	\$0.00	0	\$0.00	\$24,834.45
Southwest - Temecula & Murrieta	911	90.60%		1266	118	\$4,343.00	1	\$800.00	119	126	125				0	\$0.00	0	\$0.00	\$0.00
Southwest - LE Merif, Wild, CL & Uninc.	911	92.33%		2008	151	\$6,429.00	3	\$1,808.00	154	189	186				0	\$0.00	0	\$0.00	\$0.00
Southwest Total	911	91.66%	\$0	3274	269	\$12,772.00	4	\$2,608.00	273	315	311	15%	0%	\$13,073.00	0	\$0.00	0	\$0.00	\$13,073.00
Central - Moreno Valley	911	92.88%		1376	96	\$4,065.00	2	\$1,304.00	98	96	91				0	\$0.00	0	\$0.00	\$0.00
Central - Perris & Uninc.	911	91.65%		874	68	\$4,398.00	5	\$3,016.00	73	82	81				0	\$0.00	0	\$0.00	\$0.00
Central Total	911	92.40%	\$0	2250	164	\$8,463.00	7	\$4,320.00	171	178	172	35%	0%	\$8,308.95	0	\$0.00	0	\$0.00	\$8,308.95
San Jacinto - Hemet	911	91.42%		1364	111	\$6,347.00	6	\$3,024.00	117	47	47				0	\$0.00	0	\$0.00	\$0.00
San Jacinto - San Jacinto & Uninc.	911	92.07%		1047	78	\$6,324.00	5	\$3,704.00	83	25	23				0	\$0.00	0	\$0.00	\$0.00
San Jacinto Total	911	91.70%	\$0	2411	189	\$14,671.00	11	\$6,728.00	200	72	70	15%	0%	\$18,189.15	0	\$0.00	0	\$0.00	\$18,189.15
Desert - Palm Springs & DHS	911	90.96%		1062	92	\$5,555.00	4	\$2,808.00	96	2	2				0	\$0.00	0	\$0.00	\$0.00
Desert - La Quinta, Coachella & Uninc.	911	91.61%		1276	98	\$7,125.00	9	\$5,128.00	107	11	5				0	\$0.00	0	\$0.00	\$0.00
Desert Total	911	91.32%	\$0	2338	190	\$12,680.00	13	\$7,956.00	203	13	7	15%	0%	\$17,632.10	0	\$0.00	0	\$0.00	\$17,632.10
Palo Verde - Palo Verde	911	95.41%		218	5	\$300.00	5	\$7,304.00	10	0	0				0	\$0.00	0	\$0.00	\$0.00
Palo Verde Total	911	95.41%	\$0	218	5	\$300.00	5	\$7,304.00	10	0	0	100%	0%	\$7,304.00	0	\$0.00	0	\$0.00	\$7,304.00
Pass - Pass	911	91.47%		950	76	\$2,760.00	5	\$2,816.00	81	30	29				0	\$0.00	0	\$0.00	\$0.00
Pass Total	911	91.47%	\$0	950	76	\$2,760.00	5	\$2,816.00	81	30	29	15%	0%	\$4,739.60	0	\$0.00	0	\$0.00	\$4,739.60
Mountain Plateau - Mountain	911	91.26%		103	6	\$690.00	3	\$2,008.00	9	0	0				0	\$0.00	0	\$0.00	\$0.00
Mountain Plateau Total	911	91.26%	\$0	103	6	\$690.00	3	\$2,008.00	9	0	0	15%	0%	\$2,208.30	0	\$0.00	0	\$0.00	\$2,208.30
CountyWide Total	911	91.69%	\$0	16527	1315	\$74,631.00	59	\$40,562.00	1374	1067	1025		0%	\$86,189.55	0	\$0.00	0	\$0.00	\$86,189.55

# MAY 2019 COMPLIANCE REPORT

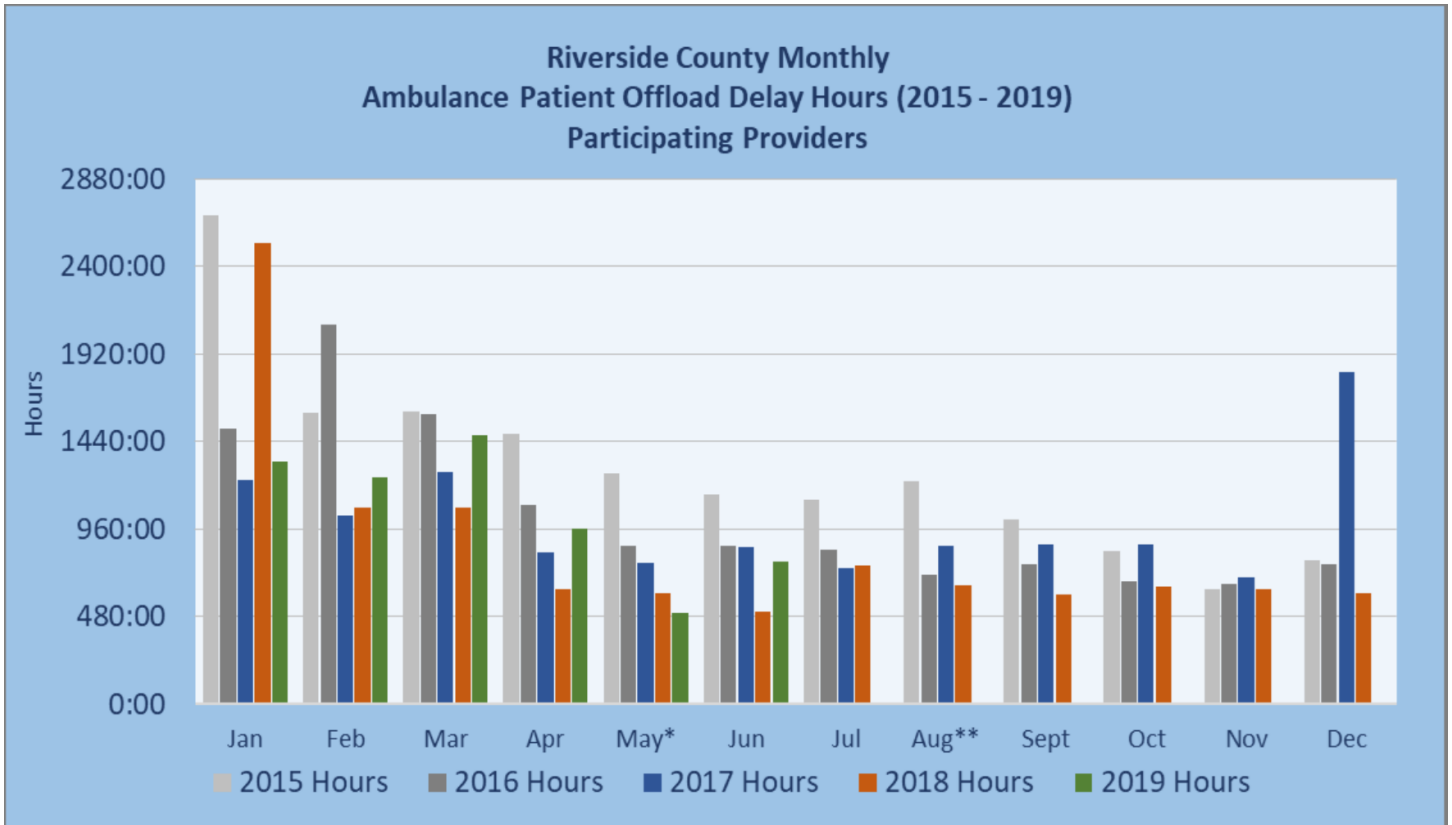
Response Time Assessment																			
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses ≤ 10 Min	Late Responses ≤ 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	MOS Fee	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.85%		2674	214	\$10,374.00	4	\$2,312.00	218	95	87				0	\$0.00	0	\$0.00	
Northwest - Norco & Uninc. North	911	92.03%		1205	93	\$4,500.00	3	\$1,808.00	96	87	83				0	\$0.00	0	\$0.00	
Northwest - Corona & Uninc. South	911	90.69%		1171	105	\$6,792.00	4	\$2,312.00	109	76	70				0	\$0.00	0	\$0.00	
Northwest Total	911	91.62%	\$0	5060	412	\$21,666.00	11	\$6,432.00	423	258	240	15%	0%	\$23,883.30	0	\$0.00	0	\$0.00	\$23,883.30
Southwest - Temecula & Murrieta	911	90.25%		1334	128	\$6,266.00	2	\$1,008.00	130	94	92				0	\$0.00	0	\$0.00	
Southwest - LE Menif, Wild, CL & Uninc.	911	91.65%		2060	164	\$7,710.00	8	\$4,824.00	172	148	147				0	\$0.00	0	\$0.00	
Southwest Total	911	91.10%	\$0	3394	292	\$13,966.00	10	\$5,832.00	302	242	239	15%	0%	\$16,828.30	0	\$0.00	0	\$0.00	\$16,828.30
Central - Moreno Valley	911	93.47%		1347	78	\$5,086.00	10	\$5,336.00	88	43	40				0	\$0.00	0	\$0.00	
Central - Perris & Uninc.	911	90.12%		911	83	\$4,075.00	7	\$4,416.00	90	55	52				0	\$0.00	0	\$0.00	
Central Total	911	92.12%	\$0	2258	161	\$9,161.00	17	\$9,752.00	178	98	92	35%	0%	\$12,233.45	0	\$0.00	0	\$0.00	\$12,233.45
San Jacinto - Hemet	911	91.91%		1273	98	\$5,198.00	5	\$2,816.00	103	23	23				0	\$0.00	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	91.94%		1017	80	\$4,994.00	2	\$1,008.00	82	17	17				0	\$0.00	0	\$0.00	
San Jacinto Total	911	91.92%	\$0	2290	178	\$10,132.00	7	\$3,824.00	185	40	40	15%	0%	\$11,826.60	0	\$0.00	0	\$0.00	\$11,826.60
Desert - Palm Springs & DHS	911	91.64%		1041	85	\$5,877.00	2	\$1,504.00	87	0	0				0	\$0.00	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	93.69%		1078	59	\$3,512.00	9	\$6,416.00	68	1	1				0	\$0.00	0	\$0.00	
Desert Total	911	92.69%	\$0	2119	144	\$9,389.00	11	\$7,920.00	155	1	1	35%	0%	\$11,250.85	0	\$0.00	0	\$0.00	\$11,250.85
Palo Verde - Palo Verde	911	94.37%		213	5	\$665.00	7	\$8,608.00	12	3	0				0	\$0.00	0	\$0.00	
Palo Verde Total	911	94.37%	\$0	213	5	\$665.00	7	\$8,608.00	12	3	0	75%	0%	\$2,368.25	0	\$0.00	0	\$0.00	\$2,368.25
Pass - Pass	911	92.76%		981	66	\$4,935.00	5	\$4,200.00	71	22	16				0	\$0.00	0	\$0.00	
Pass Total	911	92.76%	\$0	981	66	\$4,935.00	5	\$4,200.00	71	22	16	35%	0%	\$5,937.75	0	\$0.00	0	\$0.00	\$5,937.75
Mountain Plateau - Mountain	911	98.89%		90	0	\$0.00	1	\$1,000.00	1	1	1				0	\$0.00	0	\$0.00	
Mountain Plateau Total	911	98.89%	\$0	90	0	\$0.00	1	\$1,000.00	1	1	1	100%	0%	\$1,000.00	0	\$0.00	0	\$0.00	\$1,000.00
CountyWide Total	911	91.91%	\$0	16395	1258	\$70,114.00	69	\$47,568.00	1327	665	629	0%	0%	\$85,424.50	0	\$0.00	0	\$0.00	\$85,424.50
<b>TOTAL</b>																			

# JUNE 2019 COMPLIANCE REPORT

Response Time Assessment																		
Zone	Priority	Zone Compliance	Out of Compliance Zone Fee	Compliance Calculated Responses	Late Responses <= 10 Min	Late Responses <= 10 Min Fee	Late Responses > 10 Min	Late Responses > 10 Min Fee	Late Responses (TOTAL)	Total Exemptions	Offload/Bed Delay Exemptions	Credit	County Wide Credit	Adjusted Late Response Fee	MOS Count	BLS Unit on 911 Call Count	BLS Unit on 911 Call Fee	Total Fee Assessment
Northwest - Riverside City	911	91.32%		2743	237	\$12,270.00	1	\$1,000.00	238	181	171				0	0	\$0.00	
Northwest - Norco & Uninc. North	911	90.75%		1167	106	\$6,474.00	2	\$1,008.00	108	140	133				0	0	\$0.00	
Northwest - Corona & Uninc. South	911	92.07%		1185	88	\$6,999.00	6	\$3,816.00	94	99	92				0	0	\$0.00	
Northwest Total	911	91.36%	\$0	5085	431	\$25,743.00	9	\$5,824.00	440	420	396	15%	0%	\$26,831.95	0	0	\$0.00	\$26,831.95
Southwest - Temecula & Murrieta	911	91.52%		1345	111	\$6,093.00	3	\$1,808.00	114	149	133				0	0	\$0.00	
Southwest - LE Menif, Wild, CL & Uninc.	911	91.65%		2097	171	\$8,140.00	4	\$2,512.00	175	177	168				0	0	\$0.00	
Southwest Total	911	91.60%	\$0	3442	282	\$14,143.00	7	\$4,320.00	289	326	301	15%	0%	\$15,693.55	0	0	\$0.00	\$15,693.55
Central - Moreno Valley	911	94.08%		1283	73	\$2,693.00	3	\$1,808.00	76	58	56				0	0	\$0.00	
Central - Perris & Uninc.	911	90.89%		933	83	\$5,526.00	2	\$1,008.00	85	96	83				0	0	\$0.00	
Central Total	911	92.73%	\$0	2216	156	\$8,129.00	5	\$2,816.00	161	154	149	35%	0%	\$7,114.25	0	0	\$0.00	\$7,114.25
San Jacinto - Hemet	911	93.22%		1269	82	\$3,247.00	4	\$2,016.00	86	21	20				0	0	\$0.00	
San Jacinto - San Jacinto & Uninc.	911	92.81%		974	66	\$3,782.00	4	\$2,608.00	70	25	22				0	0	\$0.00	
San Jacinto Total	911	93.05%	\$0	2243	148	\$7,029.00	8	\$4,624.00	156	46	42	50%	0%	\$5,826.50	0	0	\$0.00	\$5,826.50
Desert - Palm Springs & DHS	911	93.56%		1072	62	\$2,599.00	7	\$3,528.00	69	4	4				0	0	\$0.00	
Desert - La Quinta, Coachella & Uninc.	911	92.05%		1157	88	\$6,194.00	4	\$2,312.00	92	5	3				0	0	\$0.00	
Desert Total	911	92.78%	\$0	2229	150	\$8,793.00	11	\$5,840.00	161	9	7	35%	0%	\$9,511.45	0	0	\$0.00	\$9,511.45
Palo Verde - Palo Verde	911	97.31%		186	4	\$422.00	1	\$2,400.00	5	0	0				0	0	\$0.00	
Palo Verde Total	911	97.31%	\$0	186	4	\$422.00	1	\$2,400.00	5	0	0	100%	0%	\$2,400.00	0	0	\$0.00	\$2,400.00
Pass - Pass	911	93.30%		911	58	\$3,691.00	3	\$1,512.00	61	19	12				0	0	\$0.00	
Pass Total	911	93.30%	\$0	911	58	\$3,691.00	3	\$1,512.00	61	19	12	50%	0%	\$2,601.50	0	0	\$0.00	\$2,601.50
Mountain Plateau - Mountain	911	95.80%		119	3	\$580.00	2	\$1,304.00	5	0	0				0	0	\$0.00	
Mountain Plateau Total	911	95.80%	\$0	119	3	\$580.00	2	\$1,304.00	5	0	0	100%	0%	\$1,304.00	0	0	\$0.00	\$1,304.00
CountyWide Total	911	92.23%	\$0	16441	1232	\$88,550.00	46	\$28,640.00	1278	974	907		0%	\$71,283.20	0	0	\$0.00	\$71,283.20
														<b>TOTAL</b>				



# AMBULANCE PATIENT OFFLOAD TIME



June 2019						
	ALS Transports	APOT	APOD Hours	APODs	APOD Compliance	APOT - 1
Corona Regional Med Ctr	771	323:31:00	81:10:46	202	73.8%	1:04:47
Desert Regional Med Ctr	1,098	250:08:35	14:59:18	65	94.1%	0:30:19
Eisenhower Health	1,276	213:16:56	2:55:59	18	98.6%	0:17:51
Hemet Valley Hospital	1,375	646:26:08	138:53:10	492	64.2%	0:49:47
Inland Valley Med Ctr	851	299:20:39	53:08:18	165	80.6%	0:39:29
JFK Hospital	638	94:52:09	1:28:45	6	99.1%	0:16:11
Kaiser Hospital Riverside	535	195:31:03	32:55:41	108	79.8%	0:49:23
Loma Linda Univ Med Ctr Mur	627	289:23:25	64:41:45	218	65.2%	0:42:41
Menifee Med Ctr	338	152:14:56	41:20:26	98	71.0%	0:44:57
Moreno Valley Hospital	338	116:32:34	23:25:49	56	83.4%	0:48:19
Palo Verde Hospital	<b>162</b>	<b>11:35:54</b>	<b>0:00:00</b>	<b>0</b>	<b>100.0%</b>	<b>0:10:43</b>
Parkview Community Hospital	480	169:49:05	31:02:45	92	80.8%	0:46:18
Rancho Springs Med Ctr	454	120:20:48	6:48:04	31	93.2%	0:30:18
Riverside Community Hospital	<b>1,461</b>	<b>733:37:17</b>	<b>175:38:20</b>	<b>580</b>	<b>60.3%</b>	<b>1:06:08</b>
Riverside University Health System	1,255	425:06:17	34:22:00	205	83.7%	0:41:13
San Geronio Mem Hospital	563	177:34:31	17:33:37	86	84.7%	0:29:19
Temecula Valley Hospital	586	221:38:26	34:29:18	128	78.2%	0:34:53
<b>Grand Total</b>	<b>12,808</b>	<b>4440:59:43</b>	<b>754:54:01</b>	<b>2,550</b>	<b>80.1%</b>	<b>0:43:54</b>

Monthly Average over last 12 Months: 7/1/2018 through 6/30/2019

	Avg		Avg APOD		Min of APODs	Max of APODs
	Transports	Avg APOT	Hours	Avg APODs		
Corona Regional Med Ctr	735	323:40:16	82:55:40	212	152	310
Desert Regional Med Ctr	1,094	250:33:53	15:02:41	60	33	112
Eisenhower Health	1,294	223:43:10	3:17:30	23	10	61
Hemet Valley Hospital	1,377	611:45:21	127:28:06	454	341	565
Inland Valley Med Ctr	857	262:50:22	38:20:13	116	56	167
JFK Hospital	582	87:04:18	1:19:24	9	3	22
Kaiser Hospital Riverside	523	171:19:50	22:42:47	78	41	128
Loma Linda Univ Med Ctr Mur	625	317:23:39	91:22:31	218	110	304
Menifee Med Ctr	320	125:54:28	30:02:41	69	35	98
Moreno Valley Hospital	333	106:50:40	15:07:39	50	29	72
Palo Verde Hospital	<b>160</b>	<b>15:22:46</b>	<b>1:02:01</b>	<b>3</b>	<b>0</b>	<b>7</b>
Parkview Community Hospital	474	183:39:49	37:40:55	100	62	157
Rancho Springs Med Ctr	443	122:09:55	10:02:11	42	27	80
Riverside Community Hospital	<b>1,469</b>	<b>850:41:02</b>	<b>280:22:55</b>	<b>634</b>	<b>346</b>	<b>806</b>
Riverside University Health System	1,271	481:11:18	61:59:51	271	205	423
San Gorgonio Mem Hospital	565	166:32:27	11:03:48	62	39	97
Temecula Valley Hospital	541	176:50:34	18:30:28	85	57	137

Transports and APODs: 3-Month Comparison

	Apr. 2019			May 2019			June 2019		
	Transports	APODs	APOD Hours	Transports	APODs	APOD Hours	Transports	APODs	APOD Hours
Corona Regional Med Ctr	710	180	47:25:08	705	170	57:38:57	771	202	81:10:46
Desert Regional Med Ctr	1,193	55	11:30:11	1,083	33	6:48:27	1,098	65	14:59:18
Eisenhower Health	1,389	24	2:42:17	1,293	15	2:32:36	1,276	18	2:55:59
Hemet Valley Hospital	<b>1,487</b>	565	178:03:56	1,416	<b>452</b>	<b>105:24:58</b>	1,375	492	138:53:10
Inland Valley Med Ctr	836	145	48:43:01	829	128	37:36:48	851	165	53:08:18
JFK Hospital	737	12	<b>1:12:27</b>	597	9	0:39:16	638	6	<b>1:28:45</b>
Kaiser Hospital Riverside	507	101	38:13:16	515	86	22:38:18	535	108	32:55:41
Loma Linda Univ Med Ctr Mur	604	269	128:19:57	623	198	62:16:39	627	218	64:41:45
Menifee Med Ctr	329	84	36:29:03	319	76	22:11:19	338	98	41:20:26
Moreno Valley Hospital	322	70	21:16:44	328	39	9:59:19	338	56	23:25:49
Palo Verde Hospital	<b>182</b>	<b>3</b>	2:18:50	<b>169</b>	<b>2</b>	<b>0:17:59</b>	<b>162</b>	<b>0</b>	
Parkview Community Hospital	519	139	37:50:03	454	64	14:50:40	480	92	31:02:45
Rancho Springs Med Ctr	453	36	6:55:47	431	46	7:02:32	454	31	6:48:04
Riverside Community Hospital	1,388	<b>618</b>	<b>272:21:03</b>	<b>1,472</b>	346	71:51:11	<b>1,461</b>	<b>580</b>	<b>175:38:20</b>
Riverside University Health System	1,275	309	67:54:45	1,337	216	38:02:46	1,255	205	34:22:00
San Gorgonio Mem Hospital	594	86	13:40:39	588	65	12:42:15	563	86	17:33:37
Temecula Valley Hospital	564	137	43:27:41	573	110	29:56:16	586	128	34:29:18
	<b>13,089</b>	<b>2,833</b>	<b>958:24:48</b>	<b>12,732</b>	<b>2,055</b>	<b>502:30:16</b>	<b>12,808</b>	<b>2,550</b>	<b>754:54:01</b>

Transports and APODs at ETS: 3-Month Comparison

	Apr. 2019			May 2019			June 2019		
	Transports	APODs	APOD Hours	Transports	APODs	APOD Hours	Transports	APODs	APOD Hours
Emergency Treatment Services	495	209	76:38:42	478	200	61:24:53	416	169	44:11:36