EMS SYSTEM ADVISORY #2019-3/20

TO: Riverside County EMS System

FROM: Reza Vaezazizi MD, Medical Director
            Trevor Douville, Deputy EMS Administrator

SUBJECT: Ambulance Patient Offload Delay (APOD) Ambulance Redirection

DATE: March 20, 2019

The Riverside County EMS Agency (REMSA) is closely monitoring[a] the impact of Ambulance Patient Offload Time/Delay (APOT/APOD)[b] performance at Riverside Community Hospital (RCH). RCH is experiencing significant and abnormal APODs that are negatively impacting the EMS system. Focused on patient safety, REMSA is immediately activating Provisional Policy 6104 to better coordinate and manage EMS patient destinations primarily within the Northwest EMS Zone. Provisional Policy 6104 will remain active countywide for the next 90 days and may be renewed as needed to manage the EMS system.

Provisional Policy 6104 http://www.remsa.us/policy/6104.pdf

If you have general questions, please contact the EMS Agency at (951) 358-5029, or for an urgent matter, the REMSA Duty Officer at (951) 712-3342.

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[a] Ambulance Patient Offload Time Reports, http://www.rivcoems.org/Documents/Reports-Current
2019 Special Seasonal Report - Week 11, http://remsa.us/documents/reports/APOT/2019APOTSPECIALweek11.pdf
Advisory #2018-12/14, http://remsa.us/documents/memos/20181214SystemAdvisory2018-19FluSeasonReport.pdf
Advisory #2019-01/10, http://remsa.us/documents/memos/20190110SystemAdvisorySeasonalSurgePreparationWeek1.pdf

[b] REMSA Policy 9101, http://www.remsa.us/policy/9101.pdf
REMSA Policy 4204 Ambulance Patient Offload Delay, http://www.remsa.us/policy/4204.pdf