

EMS SYSTEM ADVISORY #2018-08/22

TO: Riverside County EMS System

FROM: Trevor Douville, Deputy EMS Administrator

SUBJECT: Emergency Treatment Services (ETS) – **Reopening**

DATE: August 22, 2018

Riverside University Health System (RUHS) Medical Center Emergency Treatment Services (ETS) at 9990 County Farm Road, Ste. 4, Riverside, CA 92503 has completed the required maintenance. All services have been returned to regular business practices as of **today**, **August 22**, **2018**, **at 1:30pm**.

CREST and REACH teams are still available for Hospital EDs and Law Enforcement and can be requested by contacting CREST and REACH Call Center.

Community Response Evaluation and Support Team (CREST)

CREST units work collaboratively with local Police and Sheriff Departments to decrease the need for inpatient hospitalizations as well as decreasing the amount of time that law enforcement personnel are dedicating to consumers in psychiatric crisis.

Regional Emergency Assessment at Community Hospitals (REACH)

REACH units work collaboratively within community hospital emergency departments, to decrease the need for inpatient hospitalizations, as well as decreasing the amount of time that hospital medical staff is dedicating to patients in psychiatric crisis.

If you have questions, please contact the REMSA Duty Officer at (951) 712-3342.

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